

**BARBER - Kinzer PPS GAL RE0009005**

Remington Arms Co., Inc.  
Product Service  
Legal Case #:2166

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
141994	2/21/2008	2/22/2008	2/22/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Eric	Miller	5884 Kristen Dr.	Jackson	MS	39211		H 601-957-1823 E eric_miller@trustmark.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	fires on safe release	Concern:1007	Fired on Safe Release	Unknown
C				

2/29/08-correspondence from repair-rifle discharged when safety was pushed to the fire position.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	27478	G6210321	BW	1/2/2002 12:31:02 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at discount						
	Repair/Replacement Cost	Repair/Replacement Date				

2/29/08-quote sent to repair at discount.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/22/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 3006 SPR
	Date Code		BW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		



	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	DIRTY/RUSTY
	Stock Condition	Worn; Functioning	DIRTY
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	DIRTY/RUSTY
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY/RUSTY
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

**Repair Inquiry**

Repair Number: **RE00141994** Serial: G6210321 Model: 700 Center Fire Caliber: 3006 SPRG Produced: 01/02/2002 Repairman: Dale Lewis Status: ApprovalHold 2/25/2008 6:51:10 AM

Verify Repair

**Address Information**

Customer:  Received From:  Return To:  Received From:

Name: ERIC MILLER ERIC MILLER  
 Address 1: 5884 KRISTEN DRIVE 5884 KRISTEN DRIVE  
 Address 2: PO-Box: PO-Box  
 City: JACKSON JACKSON  
 State: MS Zip Code: 39211 Country: US State: MS Zip Code: 39211 Country: US

FFL:

Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing	
Date	Code	User ID	Desc1	De				Current Status	
2/21/2008 8:53:1	New	valentds	Repair Added			<input type="checkbox"/> Shipping Hold		ApprovalHold	
2/21/2008 8:54:3	Closed	valentds	Closed at Expedite			<input type="checkbox"/> Interface Hold		2/25/2008 6:51:10 AM	
2/23/2008 7:04:1	ReOpened	pencil				<input checked="" type="checkbox"/> Estimate Sent		lewisdb	
2/23/2008 8:21:5	Expedite	pencil	From: Product Services	To		<input type="checkbox"/> Parts Received		ApproveFlack	
2/25/2008 6:51:7	Estimate	lewisdb	Estimate Update	Str		<input type="checkbox"/> Passed Inspection		Repair Location	ILN
2/25/2008 8:22:1	Expedite	pencil	From: Repair Bench	To		<input type="checkbox"/> Return As Received		Current Location	ILN
2/25/2008 4:10:4	ApprovalHold	BatchJob	Quotation Control			<input type="checkbox"/> Has been Approved		Transfer Number	
2/26/2008 2:36:0	Comment	beazletm	Mailed Estimate to Customer			<input type="checkbox"/> Internal Repair			

Repair Search Refresh Close

supryll 2/26/2008 3:41 PM BAPS NUM IMS 5CR

HSIA Inbo: Microsoft Outlook Arms Services Repair Microsoft Excel Current Case Micro...

2166

December 27, 2007

BW 1/02  
22"

FSR

Remington Arms Company  
Attn: Arms Service Division  
14 Hoefler Avenue  
Ilion, NY 13357

TRIG. SET SCREWS ALTERED,  
TRIG. ASSM VERY RUSTY/DIRTY  
UPHACE TPA, CHECK OUCHY CLEAN  
AT 1/2 NORMAL CHARGES.

Quote

To Whom It May Concern:

I purchased this Remington Model 700 30.06 new about three or four years ago from a dealer. Recently, while sighting in the rifle, the gun discharged when the safety feature was pushed to the fire position. Luckily no one was injured. After examining the gun, I noticed that the firing pin would engage each time the safety was pressed to the fire position. It would also engage the firing pin when the safety was in the fire position and the bolt was pressed down.

I have read that this has been a problem with the Remington Model 700's in the past, and this concerns me. I understand that all guns and other equipment can have mechanical failures, but this seems to be a common problem with this model rifle. If you are able to repair the rifle, I will probably have to sell it and purchase another brand as my confidence in safety is currently down with the Remington Model 700. If you have a comparable model with a better track record that you can replace it with, I would prefer that alternative.

Again, I have only owned Remington rifles until now, but with the incident that occurred and the articles/news/message boards found on the Internet I have some reservations. I truly appreciate your help with the problem.

Sincerely,

Eric A. Miller

Information:

Eric Miller  
5884 Kristen Drive  
Jackson, MS 39211

(601) 957-1823  
eric\_miller@trustmark.com

Serial Number: **G6210321**

Model: **700**



**RE00141994**

Serial #

G6210321