

Remington Arms Co., Inc.  
Product Service  
Legal Case #:1924

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
138946	12/28/2007	1/3/2008	1/3/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Joseph	Quiroz	495 Garfield PO Box 1260	Lander	WY	82520		H 520-990-0956 W 307-332-9173 E joe@goodroots.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance	Unknown	
S	fires on safe release	Concern:1007	Fired on Safe Release	
C				

1/9/08-correspondence from repair-cust sending in for SMP. rifle fires when the safety is released.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	20000	6313931	LT	2/1/1970
Date Purchased	Where Purchased	Accessories	Original Owner			
	SIMMONS GUN SPEC OLATHE KAN	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA under SMP						
Repair/Replacement Cost	Repair/Replacement Date					

1/9/08-replace ta under smp for 20.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/3/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	TRIG ASSM VERY DIRTY STICKY,TRIG BINDS FOLLOWS DOWN
Barrel	Description		24" 7MM REM MAG SS
	Date Code		LT
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.008
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY/STICKY
	Pull	---Select---	10+#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

**Arms Services Repair & Estimate System**

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

**Repair Inquiry**

Repair Number: **RE00138946** Serial: 6313931 Model 700 Center Fire Caliber 7  
MM REM. MAG. Produced: 03/02/1970 Repairman: \_\_\_\_\_  
Status: New 1/2/2008 10:23:19 AM

Verify Repair

**Address Information**

Customer: ☒ Received From Return To: ☐ Received From

Name: **JOSEPH R. QUIROZ** **JOSEPH R. QUIROZ**

Address 1: **495 GARFIELD** **495 GARFIELD**

Address 2: \_\_\_\_\_ PO Box: \_\_\_\_\_ PO Box: \_\_\_\_\_

City: **LANDER** **LANDER**

State: **WY** Zip Code: **82520** Country: **US** State: **WY** Zip Code: **82520** Country: **US**

FFL: \_\_\_\_\_

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	User ID	Desc1	Desc2	Current Status
1/2/2008 10:23:1	sanguinegl	Repair Added		New
1/2/2008 10:26:0	sanguinegl	From: Check In	To:	1/2/2008 10:23:19 AM
1/2/2008 12:05:0	ArmEmail	Repair Received	JOE@GOODROOTS.NET	sanguinegl
1/2/2008 12:05:1	ArmEmail	Receipt	JOE@GOODROOTS.NET	Product Services
1/3/2008 12:51:0	supiyfl	Returned to AS for repair	Bolt lock modification program	Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

Repair Search Refresh Close

supiyfl 1/3/2008 12:51 PM CAPS NUM INS SCRL

Start Inbox - Microsoft Outlook CS Hot Guns AS Arms Services Repair GAL RE00138946

BARBER - Kinzer PPS GAL RE0009083



## General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: 700 BDL		Serial Number: 6313931	
Name: Joseph R. Quiroz		Date of Purchase: ~1970	
Address (no PO Boxes): 495 Garfield			
City: Lander		State: WY	Zip: 82520
Phone (Daytime): 520-990-0956		Fax:	
E-mail Address: joe@goodroots.net			
<p><b>Please describe your problem:</b></p> <p>I am returning this rifle for the bolt lock safety modification</p> <p>Also, I request you check the safety and trigger mechanism to correct the following problem:</p> <p>The firing mechanism sometimes will not cock even if the safety is left in the fire position. However, if the safety is engaged while the bolt is back (action is open), the mechanism will cock. When the safety switch is then pushed forward in preparation of firing, the firing mechanism activates immediately.</p> <p>361 characters left</p>			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<p><b>Ⓢ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b></p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Ship your ENSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p>			

Serial Number: 6313931

Model: 700



RE00138946

About Us

Visit Our Other Remington Websites

Other Sites

Trig. Assm. very dirty/sticky.

Trig. Binding, causing follow down. Replace TRA, check over, clean under Bolt lock program Ron

\$ 20.00 + SHIP

Quote

December 12, 2007

Remington Arms Company, Inc.  
Ilion Firearms Plant  
Attention: BL Safety Program  
14 Hoefler Avenue  
Ilion, NY 13357

Re: Remington 7mm magnum, model 700 BDL ser# 6313931

I am returning this rifle to you under the bolt-lock safety modification program.

As you can see my 7mm mag has had a lot of use over the years. Recently while at the local range, I noticed that the firing mechanism would not cock when I worked a shell into the chamber.

I learned that the firing mechanism will cock if the safety is switched on while the bolt is back, but not if the safety switch is left in the fire position. However, once the safety is pushed forward to the fire position, the rifle fires immediately without having to touch the trigger.

Fortunately, I did this with no shell in the chamber. I talked to a local gunsmith about it and he said he had heard of a couple of accidents with the 700 possibly arising from this problem. It seems to me to be advisable that customers should be warned about this potential issue if you have seen it in other rifles of this style.

I hope the bolt-lock modification will solve the problem, but I would ask you to look the mechanism over carefully to make sure that the problem is corrected.

Please contact me if there are any questions about repairs needed for this rifle.

Sincerely,

Joseph R. Quiroz

PO Box 1260, or street address - 495 Garfield  
Lander, WY 82520  
[joe@goodroots.net](mailto:joe@goodroots.net)  
520-990-0956  
307-332-9173