

Remington Arms Co., Inc.
Product Service
Legal Case #:2163

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
141999	2/21/2008	2/22/2008	2/22/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		James	Rex	18472 Rio De Plata	Yorba Linda	CA	92886		H 714-762-0852 E rexbyfour@sbcglobal.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	fires when bolt closed or safety moved	Cause:4038 Could Not Duplicate Concern Concern:1008 Fired on Bolt Closing		Unknown
C				

2/29/08-correspondence from repair-gun wants to fire when bolt is closed or when safety is moved from S to F. Tried to adj trigger assembly and safety lever broke.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	20000	6515624	LW	2/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
	K MART ENTER ROYL OAK MICH	TWO PIECE SCOPE BASE	U			

CONCERN:FBC - FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace Ta under SMP						
	Repair/Replacement Cost	Repair/Replacement Date				

2/29/08-quote sent to replace TA under SMP.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/22/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 2506 REM
	Date Code		LW
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Abused; Not Functioning	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	SAFETY SWITCH BROKEN
	Pull	---Select---	6.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services Repair & Estimate

FileAdd RepairEstimate RepairExpedite RepairInquiryRepair ToolsCSR ToolsReportsTable MaintenanceSystem MaintenanceHelp

Repair Inquiry

Repair Number: RE00141999Serial: 6515624 Model 700 Center Fire Caliber 2506 REM Produced: 04/11/1972Repairman: Charles SwansonStatus: ApprovalHold 2/25/2008 7:46:16 AM

Verify Repair

Address Information

Customer:Received FromReturn ToReceived From

Name: JAMES REXJAMES REX

Address 1: 18472 RIO DE PLATA18472 RIO DE PLATA

Address 2:PO Box:PO Box:

City: YORBA LINDAYORBA LINDA

State: CAZip Code: 92886Country: USState: CAZip Code: 92886Country: US

FFL:

Contact / ConditionProblemsEstimateHistory / StatusShipping / Billing

Date	User ID	Desc1	Desc2		Current Status
2/21/2008 10:10	valentds	Repair Added		<input type="checkbox"/> Shipping Hold	ApprovalHold
2/21/2008 10:12	valentds	From: Check In	To:	<input type="checkbox"/> Interface Hold	2/25/2008 7:46:16 AM
2/22/2008 9:18:3	howertoncs	Consumer Contact for Rep		<input checked="" type="checkbox"/> Estimate Sent	swansonch
2/23/2008 7:17:5	pencertl	From: Product Services	To: Repair Bench	<input type="checkbox"/> Parts Received	ApproveRack
2/25/2008 7:46:1	swansonch	Estimate Update	Status: ApprovalHold	<input type="checkbox"/> Passed Inspection	Repair Location
2/25/2008 8:22:1	pencertl	From: Repair Bench	To: ApproveRack	<input type="checkbox"/> Return As Received	ILIN
2/25/2008 4:10:9	BatchJob	Quotation Control		<input type="checkbox"/> Has been Approved	Current Location
				<input type="checkbox"/> Internal Repair	ILIN
					Transfer Number

Repair Search

RefreshClose

suprjvl2/26/20087:35 AMCAPSNUMINS

startInbox - Microsoft OutlookArms Services RepairMicrosoft Excel - FSH...

7:35 AM



General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: 700 ADL 25-06	Serial Number: 6515624
Name: James Rex	Date of Purchase: 1974
Address (no PO Boxes): 18472 Rio De Plata	
City: Yorba Linda	State: CA Zip: 92886
Phone (Daytime): 714-762-0852	Fax:
E-mail Address: Rexbyfour@sbcglobal.net	

Please describe your problem:

Gun wants to fire when bolt is closed or when safety is moved from "S" to "F" position. Tried to adjust trigger assembly when safety lever broke. Noticed a recall for the bolt mechanism on the Remington web-site. Sounds like my problem fits your recall.

could not duplicate concern
 safety switch broken.
 Tmp. set screws altered
 replace TPA, check over, clean
 under bolt lock program
 for \$ 20.00 + tax

245 characters left

NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.

⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- Record the serial number of your firearm before sending it.
- Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- Remove all accessories from your firearm to prevent loss or damage.
- Ship your ENSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Serial Number: 6515624

about Us

Visit Our Ot

Other Sites

Model: 700



RE00141999

2/11/2008 6:16 PM