

Remington Arms Co., Inc.
Product Service
Legal Case #:2933

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
156100	12/2/2008	12/3/2008	12/3/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Jerry A	Schultz	3110 Evergreen Rd	Fort Wayne	IN	46818		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Fired with Safe ON Concern:1007 Fired on Safe Release			
C				

Customer says when he takes the safety off sometimes the gun goes off.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	27514	E6639110	CU	4/7/2000
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
New TA special price						

Repair/Replacement Cost Repair/Replacement Date

12/3/2008 our examination found the trigger adjustments screw positions had been altered creating a condition that would cause the firing pin to follow down. The trigger would not properly return under the seat due to the improper adjustment. Returned the rifle to AS to check over, clean the action, and install a new TA at 1/2 normal charges as a gesture of goodwill fls.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/3/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 223 REM
	Date Code		CU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	TRIGGER SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00156100** Serial: E6639110 Model: 700 Center Fire Caliber: 223 REM Produced: 04/07/2000 Repairman: Bruce Travis
 Verify Repair Status: ApprovalHold: 12/3/2008 8:18:54 AM

Address Information

Customer: ☒ Received From Return To: ☐ Received From

Name: **JERRY A. SCHULTZ** **JERRY A. SCHULTZ**

Address 1: **3110 EVERGREEN RD.** **3110 EVERGREEN RD.**

Address 2: PO Box: PO Box

City: **FORT WAYNE** **FORT WAYNE**

State: **IN** Zip Code: **46818** Country: **US** State: **IN** Zip Code: **46818** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contract / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
12/1/2008 3:16:0	New	sanguin	Repair Added	
12/1/2008 3:18:5	Expedite	sanguin	From: Check In	To:
12/3/2008 8:16:3	Expedite	Travisb	From: Product Services	To: Repair Bench
12/3/2008 8:18:5	Estimate	Travisb	Estimate Update	Status: ApprovalHold
12/3/2008 10:16:	Expedite	pencerl	From: Repair Bench	To: ApproveRack

Current Status

☐ Shipping Hold

☐ Interface Hold

☐ Estimate Sent

☐ Parts Received

☐ Passed Inspection

☐ Return As Received

☐ Has been Approved

☐ Internal Repair

ApprovalHold: 12/3/2008 8:18:54 AM

Travisb

ApproveRack

Repair Location: **ILN**

Current Location: **ILN**

Transfer Number:

Repair Search Refresh Close

start | supyl | 12/3/2008 | 10:46 AM | CAPS | NUM | INS | SER |

Inbox - Microsoft Out... | Arms Services Repair... | PS Hold Guns AS | YTD Firearms Shipm... | Current Cases - Micr... | 10:46 AM

Altered adjustments - Trigger will not properly return under sear due to improper adjustments.

Returned to AS to check over, clean the action, and install a new TA at $\frac{1}{2}$ normal charges as a gesture of goodwill.

FLS

cu 4/2000
24"
2.5"
.013

Dear Remington,

2933

My name and address is

JERRY A. Schultz
3110 Evergreen Road
FORT WAYNE Indiana 46818

I have bought this Remington 700
it is a 223 cal., when I go to take
Safety off sometimes gun goes off.
I think you will agree this is not
good or safe. Please fix it for me.
Any questions my phone number is 260-484-9873
Any charges please let me know.

Thank you very much
JERRY A Schultz

Zero Trigg. RETURN
Trigg. ASSM SET SCREWS
ALTERED, Fir. pin will
follow down. Replace TRA,
check over clear AT 1/2
normal charges.

Quote

Serial
Number:

E6639110

Model: 700



RE00156100