

Remington Arms Co., Inc.
Product Service
Legal Case #:3382

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
165622	4/1/2009	4/2/2009	4/2/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Terry C.	Sutton	1152 N. 5th St.	Union	OR	97883		H 541-562-5074 C 541-910-8643

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1007	Fired on Safe Release	Unknown	
C	Fired on Safe release			

Customer reported - Gun fired while removing safety. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	*	6453036	PU	6/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	K MART ENTER ROYAL OAK MICH		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price under BLSM Program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$60.38	4/7/2009				

4/7/09: Per Fred S. - Trigger assembly dirty and rusty. Could not duplicate concern. Replace trigger assembly, check over, and clean under BLSM program. Estimate mailed to customer. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/2/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		PU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	

Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	Other Remington	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00165622** Serial: 6453036 Model: 700 Center Fire Caliber: 3006 SPAG Produced: 06/24/1971 Repairman: Bruce Travis
Verify Repair Status: Approval Hold 4/2/2009 6:16:47 AM

Address Information

Customer: ☒ Received From Return To: ☐ Received From

Name: **TERRY SUTTON** **TERRY SUTTON**

Address 1: **1152 N 5TH STREET** **1152 N 5TH STREET**

Address 2: PO Box: PO Box:

City: **UNION** **UNION**

State: **OR** Zip Code: **97883** Country: **US** State: **OR** Zip Code: **97883** Country: **US**

FFL: ☐ ☐ ☐ ☐ ☐ ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
4/1/2009 10:11:5	New	valentids	Repair Added	Approval Hold
4/2/2009 6:14:45	Expedite	Travisbw	From: Check In	4/2/2009 6:16:47 AM
4/2/2009 6:16:47	Estimate	Travisbw	Estimate Update	Travisbw
4/2/2009 6:40:11	Expedite	pencarl	From: Repair Bench	Approve Rack
				Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

☐ Shipping Hold
☐ Interface Hold
☐ Estimate Sent
☐ Parts Received
☐ Passed Inspection
☐ Return As Received
☐ Has been Approved
☐ Internal Repair

Repair Search **Refresh** **Close**

supryll 4/3/2009 8:56 AM CAPS NUM INS SERI

start Inbox - Microsoft O... Microsoft Excel Microsoft Word Arms Services Repair Current Cases - Mic... 8:56 AM

FROM: TERRY C. SUTTON
1152 N. 5TH ST.
UNION, OREGON 97883

3382

PU 6/71
4.5#
22"
.011

PH: 541-562-5074

CEL: 541-910-8643

MAKE/MODEL REM. 700 ADL

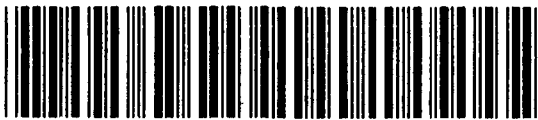
CAL: 30-06 SPRG.

SER # 6453036

PLEASE CHECK TRIGGER
GUN FIRED WHILE
REMOVING SAFETY

6453036

Model: 700



RE00165622

Trig. Assm. dirty + rusty
could not duplicate concern
replace TPA, check over, clean
under bolt lock program
Rep \$ 20.00 + S+H.

Quote