

Remington Arms Co., Inc.
Product Service
Legal Case #:2526

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
147384	7/8/2008	7/9/2008	7/9/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Brian	Tekulve	1304 Stadium Dr NE	Cullman	AL	35055		H 256-708-7011 E tekuldb@auburn.edu

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	fired after releasing safety Concern:1007 Fired on Safe Release			
C				

7/11/08 Getting ready to climb down from tree stand, flipped the safety to fire so he could unload, when the safety got to the fire position the gun went off without pulling the trigger. cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	20000	6543939	PW	6/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
	K MART ENTER ROYAL OAK MICH		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair, estimate sent to owner						
	Repair/Replacement Cost	Repair/Replacement Date				

7/11/08 CSR called owner with estimate. He is thinking it over. cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/9/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	TPA,DIRTY/STICKY
Barrel	Description		22" 243 WIN
	Date Code		PW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	

PrintDisplay

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Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY/STICKY
	Pull	---Select---	5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00147384** Serial: 6543939 Model 700 Center Fire Caliber 243 WIN Produced: 07/19/1972 Repairman: Charles Swanson Status: Approval Hold 7/10/2008 7:27:45 AM

Verify Repair

Address Information

Customer: ☒ Received From Return To ☐ Received From

Name: **BRIAN TEKULVE** **BRIAN TEKULVE**

Address 1: **1304 STADIUM DRIVE NE** **1304 STADIUM DRIVE NE**

Address 2: **CULLMAN** PO Box: **CULLMAN** PO Box:

City: **CULLMAN** State: **AL** Zip Code: **35055** Country: **US** State: **AL** Zip Code: **35055** Country: **US**

FFL ☐

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
7/8/2008 1:03:43	New	valentids	Repair Added	Approval Hold
7/8/2008 1:05:34	Update	valentids	Repair information change	7/10/2008 7:27:45 AM
7/8/2008 1:06:05	Expedite	valentids	From: Check In	swansonch
7/9/2008 2:51:46	Expedite	pencerl	From: Product Services	Repair Bench
7/10/2008 7:27:4	Estimate	swansonch	Estimate Update	Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

Repair Search Refresh Close

suprvl 7/10/2008 7:44 AM CARS NUM INS SCRL

Start Inbox Microsoft Outlook Search by valentids Microsoft Excel PSR Arms Services Repair 109 7:44 AM

VISA

Credit Card # redacted

NAME: DANIEL BRIAN TEKULVE

2526

5#
22"
PW 6/7:
.008

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: 6543939	
Are you the original owner? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: Brian Tekulve		Date of Purchase: Summer 1996	
Address (no PO Boxes): 1304 Stadium Dr. N.E.			
City: Cullman		State: AL	Zip: 35055
Phone (Daytime): (256) 708-7011		Fax: N/A	
E-mail Address: tekuldb@auburn.edu			
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
I was about to climb down out of my treestand, so I flipped the safety to "fire" in order to unload the rifle. When the safety got to the "fire" position, the gun went off (without pulling the trigger → both hands were clear of the trigger guard).			
Ammunition Information:			
Manufacturer: Remington		Type: Core-Lokt	
Other (i.e. bullet weight/type, shot size, powder):			
90 grain			
Handload Information: N/A			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hoppe's			
How often do you clean the bore? (Months or Number of rounds) 10-20 rounds			
How often do you clean the action? (Months or Number of rounds) 10-20 rounds			
How often do you clean the trigger assembly? (Months or Number of rounds) 10-20 rounds			
Brand of lubricant used: Remington (Rem Oil)			

How often do you lubricate the bore? (Months or Number of rounds)	10-20 rounds
How often do you lubricate the action? (Months or Number of rounds)	10-20 rounds
How often do you lubricate the trigger assembly? (Months or Number of rounds)	10-20 rounds
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
N/A (Never-to my know)	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.	

Number:

6543939

Model: 700



RE00147384

ing it.
 age in shipping and handling. Preferably,
 e returned.)
 oss or damage.
 le the box. Shipments without a proper

st. Remington is not responsible for
 purchase insurance from your carrier.

elines:

ned to you C.O.D. (To avoid C.O.D. Charges, please
 1 your gun)

For repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

COULD NOT DUPLICATE CONCERN.
 TRIG. SET SCREWS ALTERED. TRIG.
 ASSA. DIRTY/STICKY. REPLACE TPA,
 CHECK OVER, CLEAN UNDER
 BOLT LOCK PROGRAM CON
 \$20.00 + S+H