

Remington Arms Co., Inc.
Product Service
Legal Case #:3373

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
164288	3/10/2009	3/27/2009	3/27/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Steve	Williams	6705 Cove Creek Dr	Billings	MT	59106		H 208-260-1845 E swilliams70@bresnan.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Fires when closing bolt	Concern:1008	Fired on Bolt Closing	Unknown
C				

3/30/09 Per letter with rifle, gun was recalled for safety reasons, gun discharged when breech closed. Due to this malfunction he has not used the rifle for 20 years.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR		370008	DR	9/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE BASE,SLING	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at special price under BLSM program						

Repair/Replacement Cost	Repair/Replacement Date
114.89	3/30/2009

3/30/09 Trig assm contaminated with a dried and sticky lubrication residue causing parts to stick and bind. Replace TPA, check over, clean under bolt lock program for \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date	3/27/2009	
	Product Type	RF	
	Action Type	A	
	Assigned To	F.SUPRY	
Cause	4015	Improper Maintenance	
Barrel	Description	22" 3006 SPR	
	Date Code	DR	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD M/700 BOLT LOCK SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	
	Notch	Slightly Worn; Not Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	STICKY LUBE RESIDUE PARTS BINDING
	Pull	---Select---	10+#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington			

Components	Description	TWO PIECE BASE,SLING
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Date: 2/25/2009

From: Steve Williams
6705 Cove Creek Drive
Billings, MT 59106
208-260-1845

To whom it may concern

I am sending my Remington model 700, 30.06 to you to correct the problem identified with these rifles. This problem should be corrected through your safety modification program. The serial number is 370008. Today I discussed this with one of your people on you call line. He indicated that the cost would be \$20 plus \$15 for shipping and handling.

Please contact me when you receive and inspect the gun. I will provide a credit card for payment at that time.

Thank You

Steve Williams

3373

22"
DR 9/68
10+ #

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm

Model Number: 700	Serial Number: 370008	
Name: Steve Williams	Date of Purchase: Early 8/05	
Address (no PO Boxes): 6705 Cove Creek Drive		
City: Billings	State: MT	Zip: 59106
Phone (Daytime): 1-208-260-1845	Fax:	
E-mail Address: swilliams70@bresnan.net		
Please describe your problem:		
<p>Gun was recalled for safety reasons. Gun discharged when breach closed. Due to this malfunction, I have not used the rifle for 20 years.</p>		
500 characters left		
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.		
<p>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p>		
<p>:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your ENSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p>		

Serial Number: 370008

Model: 700



RE00164288

About Us

Other Sites

Trig. Assm. contaminated with a
 dried + sticky lubrication residue.
 causing parts to stick + bind.
 Replace TRA, check over, clean
 under bolt lock program Rev
 \$ 20.00 + S&H. (Quote)