

Remington Arms Co., Inc.

Product Service

Legal Case #:2150

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
141849	2/15/2008	2/18/2008	2/18/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bachelor	Bachelor		1229 Michigan NE	Grand Rapids	MI	49503		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1008	Fired on Bolt Closing	Unknown	
C	Fired when bolt closed			

2/22/08-correspondence from repair-rifle fired when bolt closed.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/3006 SPR	27410	71001844	RU	12/8/2000
Date Purchased	Where Purchased	Accessories	Original Owner			
	GANDER WAREHOUSE #1/Leban	SCOPE,BASE,RINGS,CUST.BOX	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA at n/c, sds recall						
	Repair/Replacement Cost	Repair/Replacement Date				
	50	2/25/2008				

2/25/08-updated safety detent spring, replace TA at n/c.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/18/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		RU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=2150&Type=Case

2/26/2008

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/710 SAFETY
	Function	Slightly Worn; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	HAS NOT HAD THE SAFETY DETENT SPR UPDATE
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	

Bachelder
MASTER GUNMAKER

1229 MICHIGAN N.E.
GRAND RAPIDS, MI 49503

2150

RU 11/2000
4#

DATE 2-11-08

TO:

Remington

CUST.

Benoit

ATTN

Service

OUR REPAIR NO. 32610

DATE RETURNED

ENCLOSURE

MAKE Rem MODEL 710 CAL. 30/06 GA.

SERIAL # 71001844 FINISH GRADE

BARREL

ACCESSORIES

Scope / 10/1304 ^{customer}

REPAIR ORDER

Send back in same Factory box

1) Customer states that rifle fired when the closed the bolt

2) He also reported that he wasn't able to get the safety on - but is work OK now.

Serial Number:

71001844

Model: **710**



RE00141849

if not covered by warranty

if charges are over \$

necessary

ed by warranty

covered by warranty

e to determine

RETURN SHIPMENT TO THE ABOVE ADDRESS ONLY!!!

FOR ADDITIONAL INFORMATION REGARDING THIS ITEM, PLEASE
CONTACT LORI BACHELDER, PH: 616-459-3636, FAX: 616-459-7442

could not duplicate concern.
HAS NOT BEEN updated on Safety
Defect spn. Recall. Rephrase
TPA, check over, clear w AT
N/C #230145