

Remington Arms Co., Inc.
Product Service
Legal Case #:2775

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		10/10/2008					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jennifer	Fulcher	110 Kaski Rd	Crystal Falls	MI	49920		H 906-284-2639

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI broke collar bone				
PD	Cause:4079 Other - Unexamined		Y	
S	Concern:1008 Fired on Bolt Closing			
C				

10/10/08 She was trying to sight in the rifle, went to load it, bolt got stuck, when it she got the bolt forward it fired without her touching the trigger. The rifle recoiled back and broke her collar bone. She has no insurance and has a hospital bill for over \$1000.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/243	27416	71303039		5/14/2006 9:16:37 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART STORE 2434		U			

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Winchester	/50	243				
Concern	Other	Factory	Reload			
0:		Y	N			

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
refund						
	Repair/Replacement Cost	Repair/Replacement Date				

10/10/08 Sending ARS.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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Case #	2775	Date of Call	10/10	Date of Incident		PreLit		Lit		Obs	
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Reporter		Incident	
name		name	Jennifer Fulcher
address		address	110 Kaski Rd.
contact #'s		contact #'s	Crystal Falls, MI 49920
email		email	906-284-2639

Injury	broke
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Medical Treatment	doesn't have health ins.
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Alleged cause	
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Firearm	Ser #	Cal	DOM	Orig owner?	When/Where purchased			
710	71303039	243	5/06		Walmart			

Ammunition	Factory/Reload	Manuf	Caliber	Bullet type/wgt	Lot #	Additional info
	F	Win	.243	50		

Other Product	
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Notes:	rifle misfired causing her to crack her collarbone. Out trying to sight in. Went to load it, bolt got stuck.
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Customer's Request	Wants refund - got as a gift - Walmart
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My actions/offers	
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Remington.

www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	10/10/2008	REQUESTED BY:	Christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE: MEDIA COORDINATOR TO MAIL		I WILL MAIL <div style="text-align: right;">xx</div>	
DESCRIPTION: <div style="text-align: center;">710</div>			

LABEL INFORMATION

MAIL LABEL TO:	Jennifer Fulcher ✓ 110 Kaski Rd Crystal Falls, MI 49920
RETURN ITEM TO:	Product Service, Ilion ✓

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 OCT 10, 2008 ALL CURR USD 1 OF 1
 SERVICE GND COM ACT WT 10.0 LBS
 TRACKING# 1Z4XX5969066989170
 REF 1: JENNIFER FULCHER/CM
 REF 2: REF#710

 HANDLING CHARGE 0.00
 SINGLE-PIECE PUB RATE CHRGs:
 DV 0.00 COD 0.00 SVC T/P USD
 DC 0.00 DG 0.00 RS 0.50
 AH 0.00 PR 0.00 SD 0.00
 TOT PUB CHG 8.19 PUB+HANDLING 8.19