Remington Arms Co., Inc. **Product Service** Legal Case #:3333

Case Information

**Incident Date** RE# **Date Opened** Date Opened(PS) **Date Closed** Pre Lit Lit Obsolete

3/18/2009 3/18/2009 162971 2/26/2009

**Customer Information** 

Last Name **Business** First Name Street State Age Contact **Type** City Zip

19302 Interstate 45 Reporter Gander Mountain Gander Mountain Spring TX 77373

Incident Information

Claims Codes Repair Est. **Medical Treatment Medical Status** 

ΡĪ PD

Could Not Duplicate Concern Cause:4038

Unknown

Concern: 1028 Fired With Safe ON S fired with safety on

3/23/09 per letter with rifle, customer wants factory certification that the gun is safe. Claims the gun fired with the safety switch engaged when the bolt was closed.cm

Firearm Information

 $\mathbf{C}$ 

Model/Ga. SKU Bbi. DOM Mfg. Type Serial

CF/BA 710/7MM REM MA 27412 71275968 BA 1/25/2006 3:21:44 AM Remington

**Original Owner Date Purchased** Where Purchased Accessories

SCOPE, RINGS, BASE U **ACADEMY CORP** 

CONCERN: FIRED WITH SAFETY ON

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Reim. Date Cash Date Cash Settlement Release of Claims **Release Date** Reimbursement Settlement APV APV

replace TPA at no charge as goodwill gesture

> Repair/Replacement Repair/Replacement

Cost **Date** 

109.16 3/23/2009

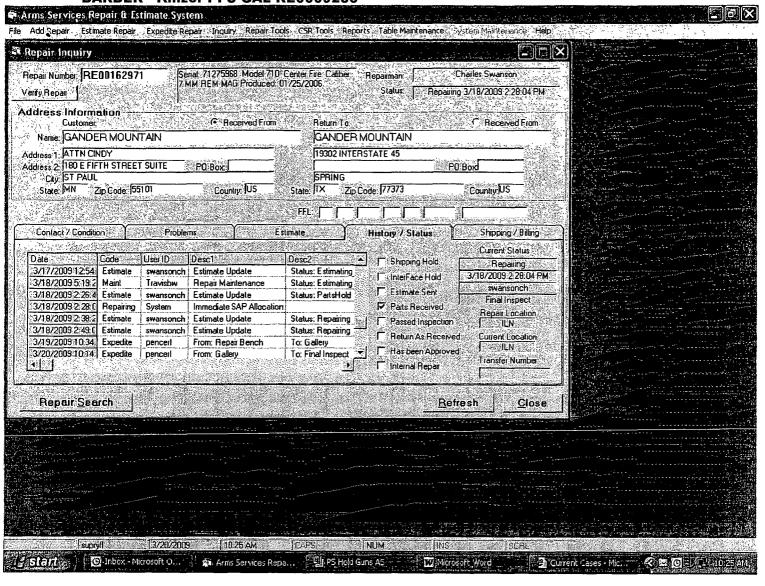
3/23/09 Could not duplicate concern. Check over completely, replace TPA to restore confidence in rifle.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/18/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		24" 7MM RÉM MAG
	Date Code		BA

Barrel	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	·
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
}	Notch Condition	Select	
	Condition	Select	
Magazine	Box Condition	Slightly Worn; Functioning	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	N/A
Sear	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Like new; Functioning	
	Pull	Select	6.5#
	Altered	False	
	Sub-Assembly	Other Remington	

**BARBER - Kinzer PPS GAL RE0009283** 



\$14.66 15 35 17.50 12 15 104.16





# **Service Request**

Service Order # 2967

#### SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00726 14 Hoefler Ave

Ilion, NY 13357

Model:

Attn: Warranty Repair

Date Shipped: 02/03/2009

Phone: (000) 000-0000

# **RETURN SHIP TO:**

Gander Mountain, FFL# 5-76-201-01-8B-01220

Attn: Gun Parts Dept. 19302 Interstate 45

Spring, TX 77373

## FIREARM INFORMATION:

710

Manufacturer: Remington Arms Co Inc.

Type:

Rifle

Serial Number: 71275968

Cal/Ga.: 7mm. Mag

Cased?:

### **DESCRIPTION OF ITEM RETURNED:**

Complete firearm package w/scope mounted and one mag

#### **REASON FOR RETURN:**

Customer wants Factory certification that gun is safe. Claims the gun fired with the safety switch engaged when the bolt was closed.

#### **ATTENTION VENDOR**

Please contact me with any questions or concerns.

**Jerry Dawkins** 

#### **BILLING INFORMATION:**

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to:

**Gander Mountain** Attn: Cindy Kilbride

180 East Fifth Street St. Paul, MN 55101

could not duplicate concern, check over completely. Replace TPA to pestore confidence

in rifle. x/

# 230145



710

