

Remington Arms Co., Inc.
Product Service
Legal Case #:2334

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
144284	4/10/2008	4/11/2008	4/11/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Barts Sports World	Barts Sports Wo		6814 Ritchie Hwy	Glen Burnie	MD	21061		W 410-761-8686

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on bolt closing Concern:1008 Fired on Bolt Closing			
C				

4/15/08-correspondence from repair-fired on bolt closing. Bolt becomes very hard to close after 6-8 shots.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/7MM RM	85635	71409406	RB	11/8/2007 9:44:15 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CAMFOUR INC	SCOPE,RINGS,BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at n/c						

Repair/Replacement Cost Repair/Replacement Date

40 4/15/2008

4/15/08-replace tpa and bolt assembly at n/c.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/11/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM RM
	Date Code		RB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
	Firing Pin	Like new; Functioning	UPSET CAM SLOT

Bolt	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Like new; Functioning	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	Other Remington	

Could not duplicate
Install new Bolt & Trigger Assembly
under warranty.

BARBER, Kinzer PPS GAL RE0009332

BARTS SPORTS WORLD
6814 Ritchie Highway
GLEN BURNIE, MARYLAND 21061

(410) 761-8686
FAX (410) 768-8531

PURCHASE ORDER

Show this Purchase Order Number
on all correspondence, invoices,
shipping papers and packages.

2371

2334

TO

Remington Arms

DATE 4-7-08

REQUISITION NO.

SHIP TO

SAME

ST
RB 11/07
24"

Remington Services Division
14 Hoesler Ave.

ILION, NY, 13357

REQUISITIONED BY WHEN SHIP SHIP VIA F.O.B. POINT TERMS

QTY. ORDERED QTY. RECEIVED STOCK NO. / DESCRIPTION UNIT PRICE TOTAL

Dear Remington,

Warranty work

Enclosed is one (1)

Remington 770 IN 7mm

Serial # 71409406

Bolt becomes very
Hard to close After
6 or 8 shots ALSO

The GUN DIS -
Charged when
bolt Closed

Please Fix
Charles Crowley
Barts Sports World
6814 Ritchie Hwy
Glen Burnie md 21061

THANKS

could not duplicate concern.
Bolt upset at cam slot. Fit new
TPA + Bolt Assm. check gun
completely, function test

warranty

71409406

Model: 770



RE00144284

- Please send _____ copies of your invoice.
- Order is to be entered in accordance with prices, delivery and specifications shown above.
- Notify us immediately if you are unable to ship as specified.

13 Lbs
INS. for \$100

AUTHORIZED BY

To Reorder:
800-225-6380 or nebs.com

BARBER - Kinzer PPS GAL RE0009332

PS 10251