

Remington Arms Co., Inc.
Product Service
Legal Case #:3179

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
160979	2/3/2009	2/4/2009	2/4/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Somarriba, Inc		Somarriba, Inc	12161 SW 131 Ave	Miami	FL	33186		W 305-252-6677 F 305-252-8008 E info@somarriba.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fires on Safe Release	Cause:4038 Concern:1007	Could Not Duplicate Concern Fired on Safe Release	Unknown
C				

Customer stated that rifle fires when safety is moved from Safe to Fire. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/3006 SPR	85647	71470122	OC	7/30/2008 8:35:57 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMERICAN ROD & GUN	SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at no charge under warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$42.67	2/9/2009				

2/9/09: Replace trigger assembly at no charge under warranty. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/4/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		22" 3006 SPR

PrintDisplay

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Barrel	Date Code		OC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	ACTION AND TPA VERY DIRTY/STICKY
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	Other Remington	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00160979** Serial: 71470122 Model: 770 Center Fire Caliber: 3006 WHITEAIL PRO Produced: 07/30/2008 Repairman: Bruce Travis
 Verify Repair Status: Repairing 2/4/2009 11:50:10 AM

Address Information

Customer: Received From Return To: Received From

Name: **SOMARRIBA INC** **SOMARRIBA INC**

Address 1: **12161 SW 131 AVE** **12161 SW 131 AVE**

Address 2: **PO Box:** **PO Box:**

City: **MIAMI** **MIAMI**

State: **FL** Zip Code: **33186** Country: **US** State: **FL** Zip Code: **33186** Country: **US**

FFL: **FL**

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
2/3/2009 2:40:17	New	valenlds	Repair Added	
2/3/2009 2:44:04	Update	valenlds	Repair information change	
2/4/2009 11:46:4	Expedite	Travisbw	From: Check In	To: Repair Bench
2/4/2009 11:49:1	Estimate	Travisbw	Estimate Update	Status: PartsHold
2/4/2009 11:50:1	Repairing	System	Immediate SAP Allocation	

Current Status

☐ Shipping Hold

☐ InterFace Hold

☐ Estimate Sent

☒ Parts Received

☐ Passed Inspection

☐ Return As Received

☐ Has been Approved

☐ Internal Repair

Repairing

2/4/2009 11:50:10 AM

System

Repair Bench

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search Refresh Close

supriyl 2/4/2009 2:06 PM CAPS NUM INS SCRL

start Inbox - Micros... Arms Services... PS Hold Guns AS Business Phone Current Cases Search for eS 2:06 PM



Somarriba, Inc.

Rifle Makers, Gunsmiths, & Hunting Outfitters

12161 SW 131 Avenue - Miami, FL 33186

Tel. 305-252-6677 Fax. 305-252-8008 Email info@somarriba.com

3179

PURCHASE ORDER 2211

OC 7/08
5.54

DATE	P.O. NO.
1/23/2009	6228

Vendor	
REMINGTON ARMS SERVICE DIVISION 14 HOEFLER AVENUE ILION, NY 13357 USA	
TEL	1-800-243-9700
FAX	336-548-7801

Ship To
SOMARRIBA, INC. 12161 SW 131 AVE MIAMI, FLORIDA 33186 305 252 6677 fax 305 252 8008

DESCRIPTION	SNO	QTY	RATE	AMOUNT
REMINGTON MOD 770 CAL 30-06 Customer complaints rifle fires when safety is slided from safety to fire position. This condition is very unsafe. Please repair as needed. Ship back ASAP. Thank you	71470122	1	0.00	0.00
		Total		
		\$0.00		

Serial Number:

71470122

Model: 770



RE00160979

could not duplicate concern
TRIG - Act. very dirty.
Replace TPA, AT N/C
warranty