

## BARBER - Kinzer PPS GAL RE 0009411

Remington Arms Co., Inc.  
Product Service  
Legal Case #:4971

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 215512 | 12/19/2010  | 11/4/2010       | 1/3/2011    |               |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name  | Street                    | City         | State | Zip   | Age | Contact                          |
|----------|----------|------------|------------|---------------------------|--------------|-------|-------|-----|----------------------------------|
| Incident |          | Edwin      | Batchelder | 175 Stillwater Bridge Rd. | Schaghticoke | NY    | 12154 |     | H 518-753-4221<br>W 518-429-1519 |

## Incident Information

| Claims | Codes  | Repair Est. | Medical Treatment | Medical Status |
|--------|--|-------------|-------------------|----------------|
| PI     |  |             |                   |                |
| PD     | Cause:4006 Altered Adjustments or Components |             | Unknown           |                |
| S      | Concern:1007 Fired on Safe Release           |             |                   |                |
| C FSR  |  |             |                   |                |

11/4/10: Customer called in. He stated that he has been looking on the Internet & saw that we had a "recall". He had a FSR while dry firing rifle. df

## Firearm Information

| Mfg.           | Type                 | Model/Ga.                                 | SKU            | Serial Bbl. | DOM       |
|----------------|----------------------|---|----------------|-------------|-----------|
| Remington      | CF/BA                | 7/7MM-08                                  | 24786          | 7750760 CT  | 4/26/1999 |
| Date Purchased | Where Purchased      | Accessories                               | Original Owner |             |           |
|                | AMCHAR WHOLESALE INC | TWO PIECE SCOPE BASE,BOTTOM HALF OF RINGS | U              |             |           |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

| Settlement                  | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|-----------------------------|-------------------|--------------|---------------|-----------------|----------------|---------------|
| Per Ilion - Quote to repair |                   |              |               |                 |                |               |

## Repair/Replacement Cost Repair/Replacement Date

11/4/10: Sending ARS, ltr, form, box. Box order# 1155657. df 1/9/11: Per Ilion - Will follow down. TA rusty & set screws altered. Replace TA, clean & test fire @ 1/2 normal cost - quote. df 1/10/11: I spoke w/cust. He apprvd quote & pd by credit card. df

Examination[Remington/CF/BA]

| Part        | Sub-Part     | Code                              | Comment         |
|-------------|--------------|-----------------------------------|-----------------|
| Examination | Examiner     |                                   | B.TRAVIS        |
|             | Exam Date    |                                   | 1/3/2011        |
|             | Product Type |                                   | RF              |
|             | Action Type  |                                   | A               |
|             | Assigned To  |                                   | T.NAGLE         |
| Cause       | 4006         | Altered Adjustments or Components |                 |
| Barrel      | Description  |                                   | 18.5" 7MM08 REM |
|             | Date Code    |                                   | CT              |
|             | Bore Plugged | False                             |                 |
|             | Bulged       | False                             |                 |
|             | Fired        | False                             |                 |

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4971&Type=Case>

1/10/2011

## BARBER - Kinzer PPS GAL RE 0009412

|                          |                        |   |
|--------------------------|------------------------|---|
|                          | Fired while Obstructed |   |
|                          | Muzzle/Crown Condition | Slightly Worn; Functioning                |
| Bolt                     | Firing Pin             | Slightly Worn; Functioning                |
|                          | Shroud                 | Slightly Worn; Functioning                |
|                          | Face                   | Slightly Worn; Functioning                |
|                          | Handle                 | Slightly Worn; Functioning                |
|                          | Stop                   | Slightly Worn; Functioning                |
| Extractor                | Condition              | Slightly Worn; Functioning                |
|                          | Cut Condition          | Slightly Worn; Functioning                |
|                          | Ext/Eject Test         | False                                     |
| Locking                  | Block Condition        | ---Select---                              |
|                          | Lug Condition          | Slightly Worn; Functioning                |
|                          | Notch Condition        | ---Select---                              |
| Overall                  | Exterior Condition     | Slightly Worn; Not Functioning            |
|                          | Stock Condition        | Slightly Worn; Functioning                |
|                          | Fore End Condition     | ---Select---                              |
| Receiver                 | Condition              | Slightly Worn; Functioning                |
|                          | Bulged                 | False                                     |
| Safety                   | Description            | M/7 SAFETY                                |
|                          | Function               | Like new; Functioning                     |
|                          | Sub-Assembly           | Non-ISS                                   |
| Sear                     | Lift                   | ---Select---                              |
|                          | Notch                  | Slightly Worn; Functioning                |
|                          | Tests                  | Test Fired                                |
| Feeding Test             |                        | False                                     |
| Trigger                  | Condition              | Slightly Worn; Not Functioning            |
|                          | Pull                   | ---Select---                              |
|                          | Altered                | True                                      |
|                          | Sub-Assembly           | Other Remington                           |
| Non-Remington Components | Description            | TWO PIECE SCOPE BASE,BOTTOM HALF OF RINGS |

# Remington®

18.5  
CT 4/994971

November 4, 2010

Edwin Batchelder  
175 Stillwater Bridge Rd.  
Schaghticoke, NY 12154  
Ph: 518-753-4221

Ref: # 4971

Dear Mr. Batchelder,

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

**Please include a copy of this letter to put inside the shipping container. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service".** Product Service will be inspecting the firearm and will contact me with the results.

I hope that this action will keep you a loyal Remington customer.

Sincerely,  
D. Fulcher  
Consumer Affairs Administrator  
Remington, H&R, Marlin  
Phone: 1-800-243-9700  
Fax: 336-548-7872

RECEIVED  
JAN 05 2011

BY: .....

enclosure

Serial  
Number:

7750760

Model: 7



RE00215512

will follow down. T.A. rusty &  
set screws altered. Replace  
TPA, clean & test fire at  
1/2 normal cost.

Quote

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)

BARBER - Kinzer PPS GAL RE 0009414

|   |  |                           |            |
|---|--|---------------------------|------------|
| Model Number:<br>MODEL SEVEN 7mm08  |  | Serial Number:<br>7750760 |            |
| Name: Edwin BATCHELDER  |  | Date of Purchase:<br>08   |            |
| Address (no PO Boxes):<br>175 Stillwater Bridge Rd  |  |                           |            |
| City: Schaghticoke  |  | State: NY                 | Zip: 12154 |
| Phone<br>(Daytime): 518 429-1519  |  | Fax:                      |            |
| E-mail Address:   |  |                           |            |
| Please describe your problem:<br><br>FIRING PIN ENGAGES AS SOON AS<br>SAFETY IS IN OFF POSITION.<br><br><div>500 characters left</div>  |  |                           |            |
| <b>NOTE:</b> Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.   |  |                           |            |
| <input type="checkbox"/> <b>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b><br><br>:: Record the serial number of your firearm before sending it.<br>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)<br>:: Remove all accessories from your firearm to prevent loss or damage.<br>:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.<br><div><input type="button" value="Print"/> <input type="button" value="Reset"/></div> |  |                           |            |

**Remington.**

www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

|                                 |           |                     |        |
|---------------------------------|-----------|---------------------|--------|
| DATE:                           | 11/4/2010 | REQUESTED BY:       | Dell   |
| QUANTITY:                       | 1         | WEIGHT PER PACKAGE: | 10 lbs |
| PLEASE CHECK ONE                |           |                     |        |
| MEDIA COORDINATOR TO MAIL       |           | I WILL MAIL XXXXXX  |        |
| DESCRIPTION: Ref# 4971<br>Rifle |           |                     |        |

## LABEL INFORMATION

|  |
|--|
| MAIL LABEL TO: Edwin Batchelder<br>175 Stillwater Bridge Rd.<br>Schaghticoke, NY 12154<br>Ph: 518-753-4221 |
| RETURN ITEM TO Remington Arms<br>Attn: Product Service<br>Ilion, NY  |

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 4, 2010 ALL CURR USD 1 OF 1  
 SVC GND COM ACT WT 10.0 LBS  
 TRACKING# 124XX5969065849046  
 REF 1: EDWIN BATCHELDER/CD/DMF  
 REF 2: 4971/RIFLE

HANDLING CHARGE 0.00  
 SINGLE-PIECE PUB RATE CHRG:  
 DV 0.00 COD 0.00 SVC T/P USD  
 DC 0.00 DGD 0.00 RS 0.50  
 AH 0.00 PR 0.00 SD 0.00  
 TOT PUB CHG 7.24 PUB+HANDLING 7.24









