

Remington Arms Co., Inc.
Product Service
Legal Case #:4675

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
199990	8/5/2010	8/11/2010	8/11/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Vinnie	Pisani	1550 Grandview Dr. PO Box 751	Seeley Lake	MT	59868		H 406-677-2818 E vpisani2@blackfoot.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	FSR twice	Concern:1007 Fired on Safe Release	Unknown	
C				

Customer wrote a note: He bought gun new in 1995 or 1996. He had a gunsmith alter the trigger pull after purchasing. He stated he had FSR in 2008 & 2009. He had gunsmith install a sear in 2009. Customer has been unable to duplicate what he experienced in the field. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/7MM-08	24741	S7607949	PP	6/1/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	GO SPORTSMENS SUPPLY INC		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement Cash	Settlement Reim. Date	APV Cash	Date APV
Quote to repair						

Repair/Replacement Cost Repair/Replacement Date

Install new TA at 1/2 normal charges. fls

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		supry
	Exam Date		8/11/2010
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4006	Altered Adjustments or Components	Could not get this to happen on bench. The sear engagement has been altered as well as the trigger pull.
Barrel	Description		20 inch 7mm-08
	Date Code		PP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn;	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4675&Type=Case>

8/17/2010

Bolt		Functioning		
	Shroud	Slightly Worn; Functioning		
	Face	Slightly Worn; Functioning		
	Handle	Slightly Worn; Functioning		
	Stop	Slightly Worn; Functioning		
Extractor	Condition	Slightly Worn; Functioning		
	Cut Condition	Slightly Worn; Functioning		
	Ext/Eject Test	True		
Locking	Block Condition	--Select--		
	Lug Condition	Slightly Worn; Functioning		
	Notch Condition	Slightly Worn; Functioning		
Magazine	Condition	---Select---		
	Box Condition	Slightly Worn; Functioning		
Overall	Exterior Condition	Slightly Worn; Functioning		
	Stock Condition	Slightly Worn; Functioning		
	Fore End Condition	---Select---		
Receiver	Condition	Slightly Worn; Functioning		
	Bulged	False		
Safety	Description		Model 7	
	Function	Slightly Worn; Functioning		
Sear	Lift	---Select---	not measured	
	Notch	Slightly Worn; Functioning		
		Condition	Abused; Functioning	Altered adjustments
Pull	Trigger	---Select---	3 lbs	
Altered		True		
Sub-Assembly		M/700 Non-Bolt Lock		

☐ ☐ ☒

BY: _____

Remington Arms Co Inc
 870 Remington Dr
 PO Box 700
 Madison N.C. 27025-0700
 1- 800-243-9700
 Fax 1- 336-548-7801

4675

Re: 7MM08 Model Seven
 # 57607949 Union N.Y.
 purchased 95 or 96 new in box
 trigger Re-worked to approx 3lb pull
 by gunsmith when purchased.

Problem - Gun goes off when safety
 was moved to off position by
 thumb and fore finger 2008 + 2009.
 2009 had gunsmith install new
 sear prior to season's opening.
 absolutely will not allow anyone
 to use or will not sell gun.

I've gun needs to function as
 intended. unsafe condition exists
 Please help. I will pay you to correct
 problem

Vincent Pisani
 PO Box 751
 Seeley Lake, MT 59868

Thank you
 Winnie Pisani
 PO Box 751

H - 406-677-2818
 -MAIL VPISANI2@BLACK-1550 grandview Dr
 FOOT.NET Seeley Lake mt 59868 over.
 BLACKFOOT.NET - one word.

As per Logan 7/29/10 Pack it up and send it back.

Note - Gun didn't have any known problems from when purchased to approx 2000.

Then gun sat for approx 8 yrs unused / unfired until 2008 whereby it was re-sighted and approx 1 box of shells were fired with no problems.

Problem occurred in the field on two occasions 2008 + 2009.

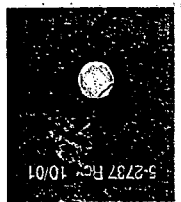
Note - no finger in trigger guard.

Both thumb and fore finger were used to move safety to off position whereby gun fires

(when trigger is un-touched.)

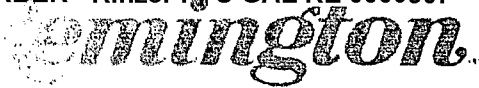
We have tried countless times to re-inact. It will not fire. We can not duplicate the circumstances experienced under field conditions!

Sincerely
Vincent Pisani



Northwest Airlines Reservations

Name VINCENT PISANI
Address PO BOX 751 ISSO GRANOVILLE
City SEELEY LAKE
State MONTANA
Zip 59868
Telephone 406-677-2818



TRACKING DOCUMENT

Repair Order Number



Repair Order Number RE00199990	Description/Serial Number S7607949	Repairman - Charles Swanson
Account # - R-	Model 7 Center Fire Caliber: 7 MM-08	Date Received - 8/5/2010
	REM	Estimate Date -
		Current Date - 8/10/2010
Customer VINNIE PISANI 1550GRANDVIEW P.O. BOX 751 SEELEY LAKE. MT 59868 US		Return To VINNIE PISANI 1550GRANDVIEW P.O. BOX 751 SEELEY LAKE. MT 59868 US
Phone (H) (406)-677-2818	Fax	
Phone (W)	Email vpisani2@blackfoot.net	

Reported		Problems		Found	
M100	SEE CUSTOMERS LETTER	M123		FORWARD TO PRODUCT SERVICE F	
		M992		FOLLOWS DOWN	

<u>Material #</u>	<u>Material Desc</u>	<u>Repair</u>	<u>Quantity Needed</u>	<u>Quantity From Inv</u>	<u>Quantity From Kit</u>	<u>Warranty (Y/N)</u>
Total:						
Install new TA at $\frac{1}{2}$ normal charges Fred 8/11/10						

Repairman	Proof	Clean	Test	Target	Pattern
Gallery Tester	Date	Date	Date	Date	Date