

BARBER - Kinzer PPS GAL RE 0009561

Remington Arms Co., Inc.

Product Service

Legal Case #:5098

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
2130372 212425	12/7/2010	11/15/2010	12/8/2010				X

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Alfred T	Lamme	94 Dogwood Dr	Oakland	NJ	07436		H 201-337-5314

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on safety release	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release	Unknown	
C				

11/15/10 Per call from Lamme, he has 2 XP100 rifles and one of them has fired when the safety was released. He wants to have them both inspected for safety.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	XP100/7MM BR	n/a	B7517308	RA	11/10/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	NWIDE SPT DIST SOUTHAMPTON PA	SCOPE BASE	Y			

CONCERN:FSR

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	XP100/	n/a	B7516857		10/17/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	BONITZ BROS HARRISBURG PA		U			

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/XP100/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, 1 pistol, clean, test at 1/2 normal charges and 1 clean, test at no charge						

Repair/Replacement Cost	Repair/Replacement Date
27.00	12/14/2010

11/15/10 Sending prepaid info through Cathy Dodson. These must ship by air.cm 12/14/10 Per Ilion, they could not duplicate the concern. Trigger assm and action has a partially dried and sticky lubrication residue. Will check over, clean and test fire at 1/2 normal charges.cm 12/14 Emailed quote to him.cm

Examination[Remington/CF/BA]

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5098&amp;Type=Case

12/14/2010

BARBER - Kinzer PPS GAL RE 0009561

PS 11449

## BARBER - Kinzer PPS GAL RE 0009562

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/8/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		14.5" 7MM BR
	Date Code		RA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH,BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD XP 100 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	

## BARBER - Kinzer PPS GAL RE 0009563

	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	BOLT LOCK SAFETY HAS BEEN CUT OFF, B.L.P.
	Pull	---Select---	2#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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**frmREInquiry - Repair Inquiry**

Repair Number: **RE00213037** Serial: 87517308 Model: XP-100 Center Fire Caliber: 7.62MM BR Produced: 11/10/1990 SKU: 20000 Repairman: Status: Repairing 12/8/2010 11:31:01 AM

Verify Repair:

**ADDRESS INFORMATION**

**Customer:** ☒ Received from: **Return To:** ☒ Received from:

Name: **ALFRED LAMME** Name: **ALFRED LAMME**

Address 1: **94 DOGWOOD DRIVE** Address 1: **94 DOGWOOD DRIVE**

Address 2: PO Box: PO Box:

City: **OAKLAND** City: **OAKLAND**

State: **NJ** Zip Code: **07436** Country: **US** State: **NJ** Zip Code: **07436** Country: **US**

FFL:

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/7/2010 9:4	New	valentds	Repair Added	
12/7/2010 12...	EmailSent	AmEmail	Repair Received	CHIEFCW42
12/7/2010 12...	EmailVerified	AmEmail	Receipt	CHIEFCW42
12/8/2010 11...	Maint	Travisbw	Repair Maintenance	Status: Repa

☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return as Received ☐ Has Been Approved ☐ Internal Repair ☐ Exclude TATC

**Current Status:** Repairing: 12/8/2010 11:31:01 AM  
valentds  
Repair Bench  
Repair Location  
ILN  
Current Location  
ILN  
Transfer Number

Repair Search Refresh Close

Rep. 212425 ser. # 87516857 - not inspected by PS  
\$27.00 cost to ship & clean

This repair = \$ 27  
17.50  
\$44.50

Cost to pay \$45.05

RECEIVED  
DEC 10 2010

BY: .....

Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used:	#9 Hoppes
How often do you clean the bore? (Months or Number of rounds)	After use
How often do you clean the action? (Months or Number of rounds)	Before shooting
How often do you clean the trigger assembly? (Months or Number of rounds)	1 A yr
Brand of lubricant used:	
How often do you lubricate the bore? (Months or Number of rounds)	After & Before
How often do you lubricate the action? (Months or Number of rounds)	Before shooting
How often do you lubricate the trigger assembly? (Months or Number of rounds)	1 A yr
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?)	
Never	
What were the services performed?)	

B7517308

Model: XP-100



RE00213037

IN YOUR FIREARM OR IN THE SAME BOX WITH THE  
 IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND  
 ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND

it.  
 ge in shipping and handling. Preferably,

- ship in a firearm box. (Note: Original boxes may not be returned.)  
 :: Remove all accessories from your firearm to prevent loss or damage.  
 :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.

could not duplicate concern.  
 T.A. & Action has a partially dried  
 & sticky lubrication residue.  
 Will check over, clean & test fire.  
 A + 1/2 normal charges.

Quote

145  
RA 11/1  
2#  
.013

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number:	XP 100		Serial Number:	B7517308	
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO					
Name:	Alfred T. Lgme		Date of Purchase:	20 yrs	
Address (no PO Boxes): 94 Dogwood Drive					
City:	OAKLAND,		State:	N.J.	
			Zip:	07436	
Phone (Daytime):	201 3375314		Fax:		
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent)					
Chiefcw429@yahoo.com					
E-mail Address:					
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.					
Please describe your problem and date of occurrence:					
Self Fired when I took it of Sfty.					
500 characters left					
Ammunition Information:					
Manufacturer:			Type:		
Other (i.e. bullet weight/type, shot size, powder):					
Handload Information:					
Powder Used:			Powder Weight:		
WIN 748			27		
Case/Hull Used:			Primer Used:		
Rem 7mm BR from midway USA			CCI 400		
Bullet Type/Shot Size:			Reloader Used:		
Hornady 120gr Rem 50			ME		

**QUOTATION****BARBER - Kinzer PPS GAL RE 0009567****Remington Arms Company, Inc.**Parts/Repairs  
Fax800-243-9700  
336-548-780170 Remington Dr. P.O. Box 700  
Madison, NC 27025-0700[www.remington.com](http://www.remington.com) [info@remington.com](mailto:info@remington.com)**ESTIMATING  
REPORT****ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

<b>Repair Order Number</b> RE00213037 <b>Account # - R-</b>	<b>Description/Serial Number</b> B7517308	<b>Date Received -</b> 12/7/2010 <b>Estimate Date -</b> 12/10/2010 <b>Current Date -</b> 12/14/2010
<b>Customer</b> ALFRED LAMME 94 DOGWOOD DRIVE  OAKLAND, NJ 07436 US		<b>Return To</b> ALFRED LAMME 94 DOGWOOD DRIVE  OAKLAND, NJ 07436 US
<b>Phone (H)</b> (201)-337-5314 <b>Phone (W)</b>	<b>Fax</b>	<b>Email</b> CHIEFCW42@YAHOO.COM

Please Circle One  
VISA MC AMEX DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_  
PO Number \_\_\_\_\_  
Daytime Phone (\_\_\_\_) \_\_\_\_\_ Time To Call \_\_\_\_\_ Open Acct. R \_\_\_\_\_  
Approval: Customer Signature \_\_\_\_\_ Date \_\_\_\_\_  
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box  
Notice: We process checks electronically through Check 21

Reported		Problems Found	
M100	SEE CUSTOMERS LETTER	M123	FORWARD TO PRODUCT SERVICE F
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO		

Technician's Comments	
ProblemNotes	could not duplicate concern.trigger assm and action has a partially dried and sticky lubrication residue.parts are working sluggish.will check over,clean and test fire at 1/2 normal charges.

Estimate **C.O.D. /Shipping and Handling Charges are NOT Included in this Quote						
Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt
<b>Service</b>						
4000114	GR-SHIPPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000118	GR-CLEAN	1	N	\$28.00	50%	\$14.00
4000119	GR-TEST	1	N	\$23.00	50%	\$11.50
<b>Sub Total:</b>						<b>\$42.50</b>
<b>Est. Sales Tax:</b>						<b>\$2.55</b>
<b>Grand Total:</b>						<b>\$45.05</b>

**QUOTATION**

BARBER - Kinzer PPS GAL RE 0009568

**Remington Arms Company, Inc.****ESTIMATING****REPORT**

Parts/Repairs 800-243-9700  
 Fax 336-548-7801

70 Remington Dr. P.O. Box 700  
 Madison, NC 27025-0700

[www.remington.com](http://www.remington.com) [info@remington.com](mailto:info@remington.com)

**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

<b>Repair Order Number</b> RE00212425	<b>Description/Serial Number</b> B7516857	<b>Date Received -</b> 12/3/2010
<b>Account # - R-</b>		<b>Estimate Date -</b> 12/10/2010
		<b>Current Date -</b> 12/14/2010
<b>Customer</b> ALFRED LAMME 94 DOGWOOD DRIVE  OAKLAND, NJ 07436 US		<b>Return To</b> ALFRED LAMME 94 DOGWOOD DRIVE  OAKLAND, NJ 07436 US
<b>Phone (H)</b> (201)-337-5314	<b>Fax</b>	
<b>Phone (W)</b>	<b>Email</b> CHIEFCW42@YAHOO.COM	

Please Circle One  
 VISA MC AMEX DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_  
 PO Number \_\_\_\_\_  
 Daytime Phone (\_\_\_\_) \_\_\_\_\_ Time To Call \_\_\_\_\_ Open Acct. R \_\_\_\_\_  
 Approval: Customer Signature \_\_\_\_\_ Date \_\_\_\_\_  
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box  
 Notice: We process checks electronically through Check 21

Problems			
Reported		Found	
M100	SEE CUSTOMERS LETTER	M238	CLEAN & INSPECT (SAFETY PROGR
		M240	BOLT LOCK SAFETY MODIFICATIO

**Technician's Comments**

ProblemNotes this has the updatednon bolt lock safety installed. will check over, clean and test fire.

Estimate **C.O.D. /Shipping and Handling Charges are NOT Included in this Quote						
Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt
<b>Service</b>						
4000114	GR-SHIPPING & HANDLING (GUN REPAIR)	1	Y	\$17.00	0%	\$0.00
4000119	GR-TEST	1	Y	\$23.00	0%	\$0.00
<b>Sub Total:</b>						<b>\$0.00</b>
<b>Est. Sales Tax:</b>						
<b>Grand Total:</b>						<b>\$0.00</b>



Ull - Pistols**Remington.**

www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	11/15/2010	REQUESTED BY:	christy
QUANTITY:	2	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA		XXXXXX	
COORDINATOR			
TO MAIL		I WILL MAIL	
DESCRIPTION:			
2 x XP100's handguns MUST SHIP AIR			
4XX596 NOV 23, 2010 ALL CURR USD 1 OF 1 SVC 1DA ACT WT 10.0 LBS TRACKING# 1Z4XX5962865311626 REF 1: ALFRED T LAMME/CD/CM REF 2: XP100			

## LABEL INFO

MAIL LABEL TO: Alfred T. Lamme  
94 Dogwood Dr  
Oakland, NJ 07436

HANDLING CHARGE 0.00  
SINGLE-PIECE PUB RATE CHRGs:  
DV 0.00 COD 0.00 RS 7.00  
DC 0.00 DGD 0.00 SD 0.00  
AH 0.00 PR 0.00 SP 0.00  
TOT PUB CHG 49.20 PUB+HANDLING 49.20

RETURN ITEM TO:  
Rem Prod Serv  
Ilion, NY

4XX596 NOV 23, 2010 ALL CURR USD 1 OF 1  
SVC 1DA ACT WT 10.0 LBS  
TRACKING# 1Z4XX5962867279034  
REF 1: ALFRED T LAMME/CD/CM  
REF 2: XP100

HANDLING CHARGE 0.00  
SINGLE-PIECE PUB RATE CHRGs:  
DV 0.00 COD 0.00 RS 7.00  
DC 0.00 DGD 0.00 SD 0.00  
AH 0.00 PR 0.00 SP 0.00  
TOT PUB CHG 49.20 PUB+HANDLING 49.20

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR







