

Remington Arms Co., Inc.
Product Service
Legal Case #:5452

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
214779	12/15/2010	12/16/2010	12/16/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Appleton Scheels	--	Appleton Scheel	4301 West Wisconsin Ave.	Appleton	WI	54913		W 920-830-2977
Incident		Pete	Burke	516 Appletack Ct.	Kimberly	WI	54136		C 920-427-8827

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C FBC				

Dealer sent gun in. Customer stated that rifle will "slam fire". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	25803	E6833349	OP	7/12/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL MART WAREHOUSE 3R	SCOPE BASE	U			

CONCERN:SLAM FIRES

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

1/7/11: Per Ilion - Could not duplicate concern. TA set screws altered. TA is dirty & sticky. Replace TA, clean & test fire @ 1/2 normal cost - quote. Customer apprvd repair & Kerry @ store said to put it on their account. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/16/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		OP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, STICKY
	Pull	---Select---	3.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

PRODUCT 300-2

F

REPAIR
TAG

014656

APPLETON SCHEELS

Fox River Mall
4301 West Wisconsin Ave
Appleton, WI 54913
920.830.2977

CUSTOMER PETE BURKE		INVOICE NO. F 014656	
ADDRESS 516 AppleJack Ct. Kimberly, WI 53436		DATE RECEIVED 12/7/10	
MODEL OR SERIAL NO. REM. 700 TMM	PHONE 1-920-427-8827	PROMISED	DELIVERED
TROUBLE REPORTED S/N: E6833349			
- SAFETY ISSUE -			
DESCRIPTION OF MATERIAL USED		AMOUNT	
- MUST INSURE WILL NOT HAPPEN AGAIN		\$ 650.00	
FIREARM "SLAM FIRES" WITH ONLY		fixed	
APPROX. 10 ORIGINAL ROUNDS FIRED.			
CUSTOMER DISCUSSED W/ REMINGTON		#112	
ON 12/7/10 AND SHOULD BE ON FILE.			
INSPECT/REPAIR. PLEASE DISCUSS		TOTAL MATERIALS	
DIRECTLY W/ CUSTOMER.		LABOR	
RECEIVED BY F. Malone	TAX		
Thank You! CASH		TOTAL	

24"
OP 7/9:
35#
.014

5452

Serial
Number

E6833349

Model: 700



RE00214779

could not duplicate concern.
T.A. Set screws altered, ASSM.
is dirty & sticky. Replace TPA,
clean & test Rize AT 1/2
Normal cost.

Quote

RECEIVED
DEC 29 2010

BY:.....







