

Remington Arms Co., Inc.
Product Service
Legal Case #:4656

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
199797	8/3/2010	8/3/2010	8/5/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		James	Armstrong	4431 Mesa Verde Dr.	Greeley	CO	80634		W 303-350-6775 C 970-443-2131

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

Did not duplicate the FSR concern but, did get the firing pin to release closing the bolt extremely hard. fls

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506	n/a	6849207	CZ	4/1/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	BERNS WHLS DENVER COLORADO		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Quoting for Bolt Lock Modification						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$60.23	8/5/2010				

Quoting bolt lock modification. fls

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		supry
	Exam Date		8/3/2010
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4006	Altered Adjustments or Components	As received the trigger pull was below factory specifications. Trigger screw backed out so far that the trigger would not reliably return under the sear.
Barrel	Description		22 inch 2506
	Date Code		CZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn;	

	Condition	Functioning	
Bolt	Firing Pin	Worn; Functioning	
	Shroud	Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	True	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	True	
Safety	Description		Model 700 Bolt Lock
	Function	Abused; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	not measured
	Notch	Slightly Worn; Functioning	
	Trigger	Condition	Abused; Functioning
Pull		---Select---	2.25 lbs
Altered		True	
Sub-Assembly		M/700 Bolt Lock	

Repair Inquiry

Repair Number: RE00199797 Serial: 6843207 Model 700 Center Fire Caliber: Repairman: Status: New 8/3/2010 9:52:21 AM

Address Information

Customer: ☒ Received From: Return To: ☐ Received From:
 Name: JAMES ARMSTRONG
 Address 1: 4431 MESA VERDE DRIVE
 Address 2: PO Box:
 City: GREELEY
 State: CO Zip Code: 80634 Country: US
 State: CO Zip Code: 80634 Country: US

FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
8/3/2010 9:52:21	New	valentds	Repair Added	New
8/3/2010 9:53:36	Expedite	valentds	From: Check In	8/3/2010 9:52:21 AM
8/3/2010 9:54:21	Update	valentds	Repair information change	valentds
				Check In
				Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

Repair Search

Refresh

Close

supply 8/3/2010 3:34 PM CAPS NUM WSE SCAL

start

Inbox Microsoft Arms Services Rep...

2:34 PM

RECEIVED
AUG - 4 2010

BY:.....

Altered Trigger screws - the trigger is loose screw not tight enough to return trigger under sear reliably.

TRSD 8/3/10

4656

JAMES ARMSTRONG
4431 MESA VERDE DR.
GREELEY, CO 80634
cel:970-443-2131
Wk: 303-350-6775

Serial Number: 6849207

Model: 700



RE00199797

When Gun is loaded and a shell chambered, the gun will actually fire the round when you take the safety off. It does not do it every time but I have been able to re-create the issue after multiple attempts. Please contact me with any questions.

Sincerely James Armstrong

Thank you In advance

Altered adjustments

Quote for bolt lock modification

TR30 8/3/10

Serial Number: 6849207

Model: 700



RE00199797

Sender's Name: JAMES ARMSTRONG Phone: 303 350-6775

Company:

Address: 4431 MESA VERDE DR.

Address:

City: GREELEY State: CO ZIP: 80634 Dept./Floor/Suite/Room:

To Recipient's Name: REMINGTON ARMS Phone: 877 387-6691

Company:

Address: 14 HOEFER AVE

Address:

City: ELION State: NY ZIP: 13357

☐ HOLD at Location
FedEx Office address REQUIRED.