

Remington Arms Co., Inc.
Product Service
Legal Case #:4663

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
199969	8/5/2010	8/10/2010	8/10/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bass Pro #34	*	Bass Pro #34	7970 E. 49th Ave.	Denver	CO	80230		W 720-385-3674 F 303-373-0504

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C Fire while releasing safety	Cause:4038 Concern:1007 Fired on Safe Release	Could Not Duplicate Concern	Unknown	

Dealer wrote a note: Customer stated firearm discharged when he moved Safety from safe to fire position. Please repair. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006	n/a	6890389	WZ	8/18/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	WITNEY SPTG DENVER COLO		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Quote for BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$33.23	8/16/2010				

Quote for Bolt Lock Modification. fls

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		supry
	Exam Date		8/10/2010
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4038	Could Not Duplicate Concern	Trigger assembly was dirty
	Description		M/700 ADL

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4663&Type=Case>

8/16/2010

Barrel	Date Code		WZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	True	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Magazine	Notch Condition	Slightly Worn; Functioning	
	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Worn; Functioning	Lots of scratches
	Stock Condition	Worn; Functioning	Lots of chips and digs and scratches
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		Model 700 Bolt Lock
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	not measured
	Notch	Slightly Worn; Functioning	
Pull	Trigger	Condition	Slightly Worn; Functioning
		---Select---	4 3/4 lbs
		False	
Altered			
Sub-Assembly		M/700 Non-Bolt Lock	
Non-Remington Components	Description		scope mounts

Repair Inquiry

Repair Number: **RE00199969** Serial: **6890389** Model: **700** Center Fire Caliber: **30-06 S&W** Produced: **08/18/1975** Repairman: **Dele Lewis**
 Verify Repair Status: **ApprovalHold 8/10/2010 3:07:51 PM**

Address Information

Customer: ☒ Received From Return To: ☐ Received From

Name: **BASS PRO SHOPS 034** **BASS PRO SHOPS 034**

Address 1: **7970 E 49TH AVENUE** **7970 E 49TH AVENUE**

Address 2: **PO Box:** **PO Box:**

City: **DENVER** **DENVER**

State: **CO** Zip Code: **80230** Country: **US** State: **CO** Zip Code: **80230** Country: **US**

FFL: **_____**

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
8/5/2010 12:05:0	EmailSent	ArmEmail	Repair Received	relongoneC
8/5/2010 12:05:1	EmailVerified	ArmEmail	Receipt	relongoneC
8/6/2010 12:56:5	Expedite	pencerl	From: Check In	To: Repair
8/10/2010 3:07:5	Estimate	lewisdb	Estimate Update	Status: App
8/10/2010 3:08:0	ApprovalHold	System	Immediate SAP Allocation	Status: App
8/10/2010 3:09:5	Estimate	lewisdb	Estimate Update	Status: App
8/10/2010 3:34:2	ApprovalHold	BatchJob	Quotation Control	To: Approv
8/11/2010 7:38:0	Expedite	pencerl	From: Repair Bench	

Shipping / Billing

Current Status: **ApprovalHold**

8/10/2010 3:07:51 PM

lewisdb

ApproveBack

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search **Refresh** **Close**

Quoting Bolt lock modification program.

RECEIVED
AUG 12 2010

BY:.....

7970 Northfield Blvd
Denver, Colorado 80230

Bass Pro Shops 034

July 28, 2010

14 Hoefler Ave
Ilion, NY 13357

Dear Sir or Madam:

Enclosed is a Remington 700, SN: 6890389. Customer stated firearm discharged when he moved safety from safe to fire position. Please repair.

Sincerely,

Robert E. Longone
Gunsmith
Shop: (720) 385-3674
Fax: (303) 373-0504
relongone@basspro.com

Quote for
Bolt lock Modification
FRED 8/10/2010

Serial Number: 6890389

Model: 700



RE00199969

We All Live Downstream

SHIPMENT FORM

PLEASE PRINT ALL INFORMATION IN THE APPROPRIATE AREAS OR SHIPMENT MAY BE DELAYED.

DATE: _____ DEPARTMENT: Zunsmith Name 388800 Number
 SHIPPED BY: R. Longene Associate ID #
 PHONE #: (720) 385-3674 EXT.: _____ IS THIS PACKAGE: ☐ PERSONAL? ☒ BUSINESS?

SHIP TO:

(Order #)
 NAME: Service Dept
 BUSINESS NAME: Remington Arms
(If applicable)
 ADDRESS: 14 Hoefler Ave
(P.O. Box numbers will be shipped Parcel Post)
 CITY: Ilion STATE: NY
 PHONE #: (800) 243-9700 ZIP: 13357
(Must have phone # for processing)

HOW DO YOU WANT YOUR PACKAGE SHIPPED?: (Please circle one)

PARCEL POST COD \$ _____

PRIORITY MAIL

STANDARD

BILL THIRD PARTY? _____

NEXT DAY AIR

2ND DAY AIR

AMOUNT TO BE INSURED? \$ 400.00 (Account Number)

DESCRIPTION OF CONTENTS

Remington 700
SN: 6890389

Value \$ 400.00

DOES THIS PACKAGE CONTAIN HAZARDOUS MATERIALS: ☐ Yes ☒ No

SUPERVISOR'S

SIGNATURE: [Signature]

CENTRAL SERVICES
 USE ONLY

DATE SHP'D: _____

TRACKING #: 658702860203300

05-11011

SENDER: KEEP PINK COPY FOR YOUR RECORDS

\$ 19.30