

Remington Arms Co., Inc.  
Product Service  
Legal Case #:5459

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		12/1/2010					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Dennis	Bendele	1511 Alma Ct	Richmond	TX	77406		H 281-238-9195

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD shot hole in door/seat of truck S C	Cause:4079 Other - Unexamined Concern:1007 Fired on Safe Release		Unknown	

12/17/10 Per call from Bendele, he bought a used 1970's Model 700 and when he went to push the safety off recently he shot a hole in the door and seat of his truck. It was the first time it had happened. He wants us to reimburse him for the \$500 he has to pay for the truck repair.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/	n/a	6441841		1/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	PERRY SHANKLE SAN ANTONIO TX		N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

12/16/10 Mailing box and ARS.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment



www.remington.com

Remington Arms Company, Inc.  
 870 Remington Drive  
 P. O. Box 700  
 Madison, NC 27025-0700

### ARS LABEL REQUEST FORM

DATE:	12/16/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE: MEDIA COORDINATOR TO MAIL		I WILL MAIL xxx	
DESCRIPTION:			
700			

### LABEL INFORMATION

MAIL LABEL TO: Dennis Bendale 1511 Alma Ct Richmond TX 77406
RETURN ITEM TO: Rem Prod Service

**PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR**

4XX596 DEC 17, 2010 ALL CURR USD 1 OF 1  
 SVC GND COM ACT WT 10.0 LBS  
 TRACKING# 1Z4XX5969067591810  
 REF 1:DENNIS BENDALE/CD/CM  
 REF 2:700

HANDLING CHARGE 0.00  
 SINGLE-PIECE PUB RATE CHRGs:  
 DV 0.00 COD 0.00 SVC T/P USD  
 DC 0.00 DGD 0.00 RS 0.50  
 AH 0.00 PR 0.00 SD 0.00  
 TOT PUB CHG 10.54 PUB+HANDLING SP 0.00 10.54