Product Service Legal Case #:5316 Case Information RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolet 212927 12/6/2010 12/13/2010 Customer Information Type Business First Name Last Name Street City State Zip Age Contact Incident William D Chesney 6069 Wessex Ct Tallahassee FL 32309 H 850-508-6706 Incident Milliam D Chesney 6069 Wessex Ct Tallahassee FL 32309 E william.chesney@gpmail.ct Incident Information Codes Repair Est. Medical Treatment Medical Stat PI Distot truck Cause:4015 Improper Maintenance Unknown closing Concern:1008 Fired on Bolt Closing Unknown Colspan="2">Concern:1008 Fired when he closed the bolt and shot through his truck causing damage to several parts. The safety was not on.cm Fired model/Ca. SKU Fired model/Ca. SKU Model/Ca. SKU Model/Ca. SKU Model/Ca. SKU

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12/14/2010

PrintDisplay BARBER - Kinzer PPS GAL RE 0010267

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Part	Sub-Part	Code	Comment
	Examiner]	B.TRAVIS
	Exam Date		12/7/2010
Examination	Product Type		RF
	Action Type		A
	Assigned To	ו	T.NAGLE
Cause	4015	Improper Maintenance	
	Description		22" 270 WIN
	Date Code		RM
	Bore Plugged	False	
	Bulged	False	
Barrel	Fired	False	
	Fired while Obstructed		_
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Wo r n; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.012
Sear	Notch	Slightly Worn;	dirty,sluggish

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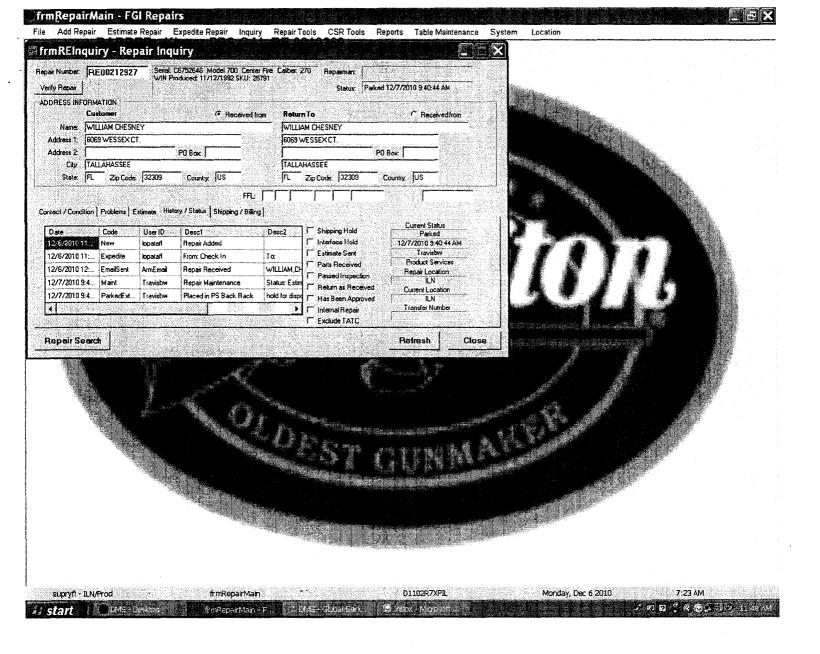
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		Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Not Functioning	VERY STICKY AND DIRTY SEAR WORKS SLUGGISH WILL FOLLOW DOWN
Trigger	Pull	Select	5#
	Altered	False]
	Sub-Assembly	M/700 Non-Bolt Lock	

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Rem	ington.
	epair Instructions nis form, and then include it with your firearm.)
Model Number: 700 BOL	Serial Number: C6752646
Are you the original owner?:	NO
Name: William D Chesney	Date of Purchase: (2) 2002 - 2003 ?
Address (no PO Boxes): 6069 We.	ssex Ct
city: Tallahassee	State: F1 Zip: 32309
Phone (Daytime): 850-508-670	
E-mail Address: William Chesne	for the construction of th
	see attachment
	See oguannon
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Ammunition Information:	
Manufacturer: Reminaton	Type: 270 Win 150 grain
Other (i.e. bullet weight/type, shot size, powder):	
Handload Information:	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	Birchwood Bore Scrubber 2in 1 Bore Cleaner
Brand of cleaning solution used: WINCHES	ter Break Free Houder Blast & WD 40
	per of rounds) Each USE, & 4-6 rounds
How often do you clean the bore? (Months or Numt	
How often do you clean the bore? (Months or Numb How often do you clean the action? (Months or Num	
	nber of rounds) as above
How often do you clean the action? (Months or Nun	nber of rounds) as above

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BARBER - Kinzer PPS GAL RE 0010270

22"

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	How often do you lubricate the bore? (Months or	Number of rounds) when cleaning
	How often do you lubricate the action? (Months of	or Number of rounds)
	How often do you lubricate the trigger assembly?	? (Months or Number of rounds) Annually
	a Maria (1994)	State
	Have you reviewed the cleaning and maintenance	e recommendations on our web site or in our owners manual?
	Comments:	
	When was the last time that your firearm was se	rviced by a Remington authorized repairman/gunsmith? Lever
	What were the services performed?	
	Ship your INSURED firearm by either UPS or	Parcel Post to:
	DEMINGT	ON ARMS CO., INC
	REPIING I	
	ATTN: An	ms Service Divison
		Hoefler Ave
	in the second	n, NY 13357
ņ	WARNING: DO NOT SEND LIVE OR SPENT SH	HELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE F YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE (1E, ADDRESS (WITH ZIP CODE), TELEPHONE AND
調ヘムフ		
	52646 700	ig it. nage in shipping and handling. Preferably, Ereturned.)
	n an	e the box. Shipments without a proper
		st. Remington is not responsible for surchase insurance from your carrier.
	E00212927	
		lelines:
	:: Repairs \$75.00 and under will be completed ar include your credit card number and expiration d	nd returned to you C.O.D. (To avoid C.O.D. Charges, please atë with your gun)
	and shipping. You will have 30 days to approve the	tten estimate detailing the nature of the repair, applicable taxes he repai <u>r estimate</u> . Repairs can be paid by check, money order, erCard, or VISA). If you wish, you can expedite repairs over can be billed to your credit card.
	IT. IS CONTAMINATE	d with A partially dried + sticky ue - will follow do wr.
	LUDRICATION JUSI de	ue - will to llow do who

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Remington Arms Company

November 16, 2010

To whom it may concern,

In an effort to assist in determining and/or preventing further mishaps, damage to property or personnel injury even deaths, I feel it's my responsibility to report a recent "unexpected discharge" of my Remington model 700 BDL .270 caliber bolt action rifle. I reported this to your Remington customer service representative on November 16th, 2010 and as requested, have shipped my firearm to Remington for expert troubleshooting to determine what may have caused the discharge.

I am shipping my rifle in the "as left" condition hoping this will aid you in determining the reason. I do want to note that I did perform my own "minimal" bolt action manipulation to see if I could re-enact the moment and determine for myself what the issue is/was. I did try to identify a problem (gun unloaded of course), but was unable to determine the cause.

After such a nerve wracking and frightening experience, I found myself thinking back to previous issues that occurred that may have been warning flags leading to this incident. I would like to work my way through those past memories in order to provide you with the most detailed information possible.

@ December 2005

Deer hunting.....While walking through a clear-cut area I spotted a deer. I stopped, released my safety and the rifle discharged from my hip. At the time, it was a cold morning and I wore heavy gloves. I determined because of the lack of feeling in my trigger finger caused by the thick gloves, I must have had my finger on the trigger and I was putting too much pressure on the trigger. I wrote it off as operator error and never wore those gloves again. I also began to get myself in the habit of resting my finger across the trigger guard until I'm ready to squeeze the trigger. I purchased a new pair of thinner cold weather gloves after that.

@ November 2009

Deer hunting.....While hunting from a tree stand I spotted a deer and mounted the gun to the shooting position. I released the safety and squeezed the trigger. After a second or two delay, the gun discharged. At that time I determined the reason to be a bad round or my firing pin had gotten "gummed up". I cleaned my gun thoroughly and did not have any other issues. I want to note, I typically clean all my firearms after each use but in this case had not cleaned it since the last use at the end of the 2008 season. I did fire my gun prior to this hunting trip as I wanted to ensure my scope was still zeroed in.

November 11, 2010 @ 9:10 a.m.

Deer hunting.... While hunting from a tree stand I spotted a deer moving in my direction. I raised the gun into position and released the safety. Before I could get the deer in my crosshairs, the gun discharged. Fortunately, the deer stood still and let me bolt in another round. I had him in my crosshairs, squeezed the trigger and the gun did not fire. I opened the action, ejected the round and bolted in another round firing the gun this time. I played the whole thing back in my mind. As I mentioned earlier, I purchased a new pair of gloves about five years ago. Well, they are wearing out so I was trying another pair. These were thicker than my normal pair but not as thick as the pair I wore during the 2005 "shoot from the hip" incident. I specifically chose these gloves because I remembered what the thick pair had done in the past. I was upset with myself and I figured in my mind the reason the gun discharged sooner than expected was my finger was on the trigger and/or the lack of feeling in my trigger finger due to the thicker than normal gloves. As far as the round not firing, I figured it was just a bad round. It was "dimpled" where the firing pin had made contact with it, but it did not fire. After that hunt I went back to our camp area and inspected the gun and fired about four rounds trying to see if it would repeat what had happened earlier. It did not. The afternoon hunt was unproductive and I did not have a chance to fire the gun. I returned my gun (empty, dry fired and safety off) to the case in my truck where I would leave it until the next morning's hunt.

November 12, 2010 @ 5:15 a.m.

This morning I went through my normal almost habitual routine. I drove my four door pick-up to our hunting property. I got out of the truck and opened the driver side back door. Standing between the open back door and the backseat, I removed my gun from the case where I had stored it the night before. As always, with the barrel pointing down, using the truck's dome light and a clip-on cap light, I opened the action and loaded four rounds. After the rounds were in the magazine, I raised the barrel slightly as I began to close the bolt. As I did, the gun discharged. The round went through the door frame, through the B-pillar molding left of the driver's seat, lead fragments entered the shoulder area and seat area of the driver's seat, the round continued to travel through the knee bolster, through the AC duct, through the fire wall, took out at least two fuel injectors, the fuel rail, throttle body assembly, and air intake manifold. To date, no further damage has been identified. I removed the other three rounds from the gun and set the gun in the back seat. When I did this I remember noticing the safety was not on when I loaded the gun. I did not have gloves on this morning and I know for a fact my finger was not near the trigger; I was holding the bolt handle. After about two and a half hours, I regained my composure and tried to replay the events that happened during those two days that may have lead up to this. Was it all a coincidence? Was it carelessness on my part? I did operate the action and switched the safety on and off to see if I could get the gun to discharge (unloaded) again. I also tried to see if the firing pin would stick which may have contacted the round as I closed the action. Again, I could not see anything out of the norm or get it to repeat the event.

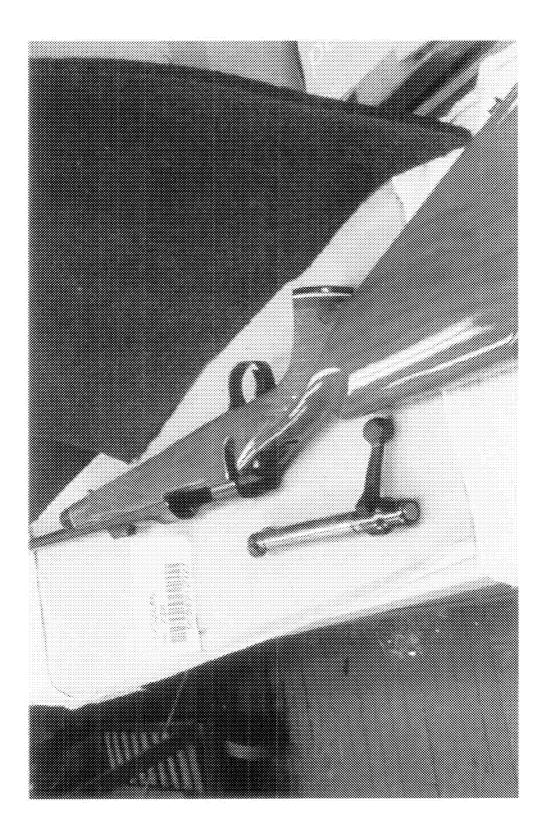
As mentioned earlier, I am not out to get anything from this event. I just want to make sure that if there is a common malfunction with this gun that it is identified and resolved before anyone gets hurt. I bought this rifle new and have enjoyed using it for several years. But personally, I am to the point where I will not use this gun again until I am confident the problem has been identified and resolved. I hope this information helps.

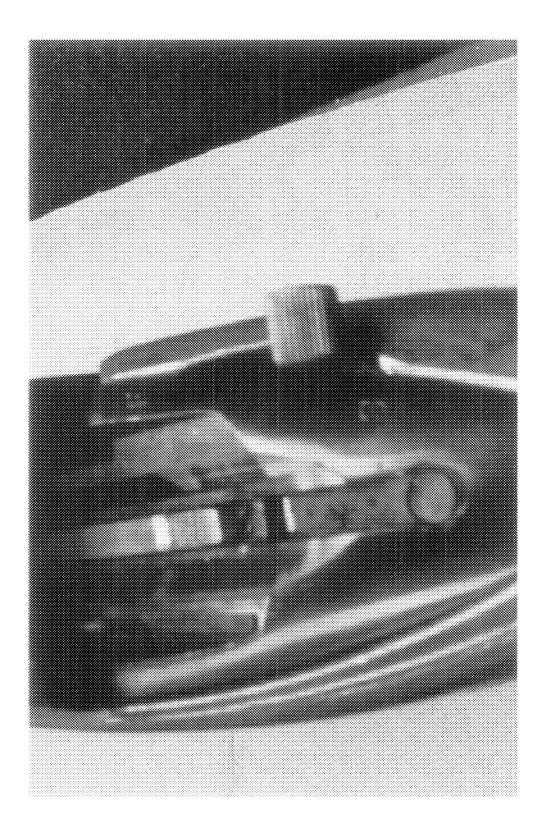
Bill Chesney email: William, Chesney@pgninail.com

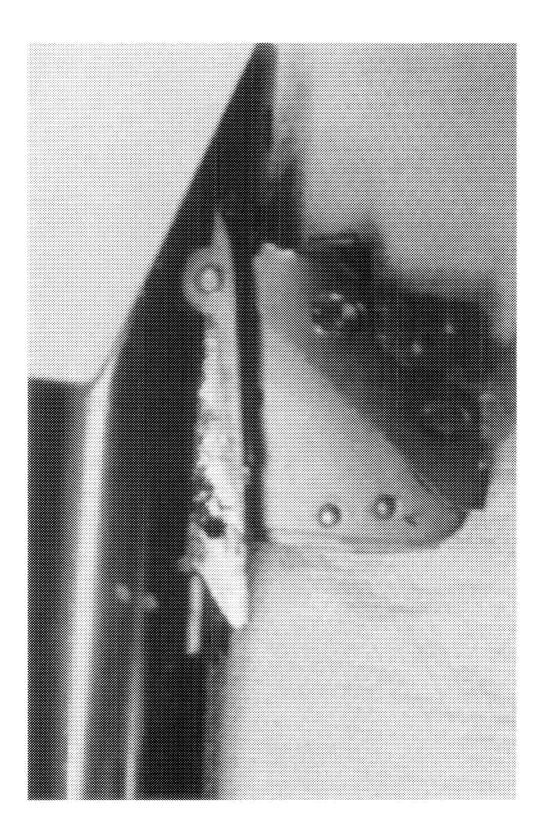
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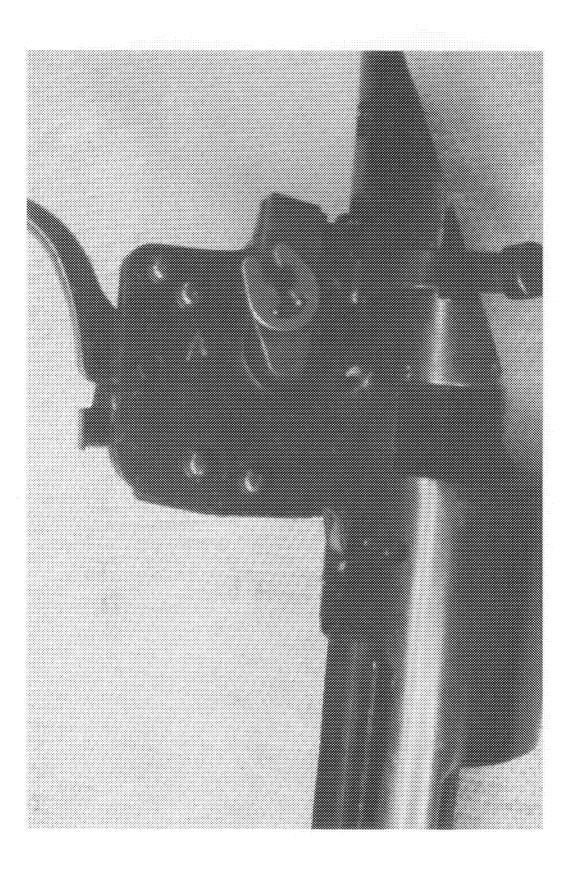
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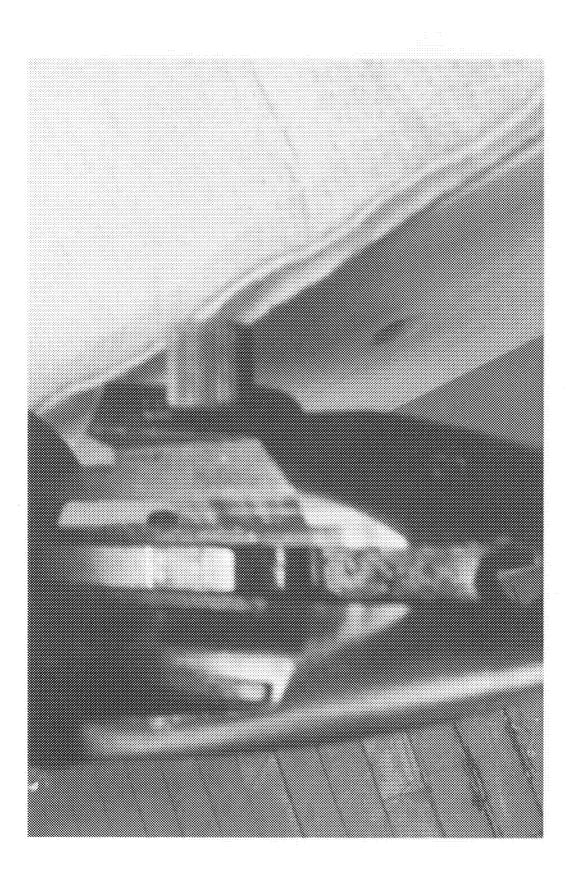
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BARBER - Kinzer PPS GAL RE 0010279