

Remington Arms Co., Inc.

Product Service

Legal Case #:5296

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212519	12/3/2010	12/6/2010	12/6/2010				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Cyron	Cudmore	8 W Fairview Ln	Springfield	IL	62711		H 217-492-4396

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		Unknown
S	Fired on safety release	Concern:1007	Fired on Safe Release	
C				

12/14/10 Per note with firearm, gun will fire when the safety is moved to fire from safe.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06 SPR	n/a	A6608364	KQ	5/24/1978
Date Purchased	Where Purchased	Accessories	Original Owner			
	SIMMONS GUN SPEC OLATHE KS	TWO PIECE SCOPE BASE	Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
40.23	12/14/2010

12/14/10 Per Ilion, trigger assm is contaminated with a dried and sticky lubrication residue causing parts to bind. Check over, clean. Replace TPA under BLSM program price of \$20 + shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/6/2010
	Product Type		RF
	Action Type		A

	Assigned To	F.SUPRY	
Cause	4015	Improper Maintenance	
Barrel	Description	22" 30-06 SPR	
	Date Code	KQ	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD M/700 BOLT LOCK SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Not Functioning	BINDS
	Tests	Test Fired	False
			False
Feeding Test			
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY AND STICKY
	Pull	---Select---	7#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description	TWO PIECE SCOPE BASE	

**frmREInquiry - Repair Inquiry**

Repair Number: **RE00212519** Serial: A6608364, Model 7001, Center Fire, Caliber: 3006 SPRG Produced: 05/24/1978 SKU: 20000 Repairman: Status: Repairing 12/6/2010 2:26:20 PM

Verify Repair

**ADDRESS INFORMATION**

Customer: BYRON CUDMORE Received from: BYRON CUDMORE Return To: BYRON CUDMORE

Name: BYRON CUDMORE Address: 8 W FAIRVIEW LANE Address 2: PO Box: City: SPRINGFIELD State: IL Zip Code: 62711 Country: US

FFL

Context / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/3/2010 11:...	New	lopatafi	Repair Added	
12/3/2010 11:...	Expedite	lopatafi	From: Check In	To:
12/3/2010 11:...	Maint	lopatafi	Repair Maintenance	Status: New
12/6/2010 2:2...	Maint	Travisbw	Repair Maintenance	Status: Reps

Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return as Received ☐ Has Been Approved ☐ Internal Repair ☐ Exclude TATC ☐

Current Status: Repairing 12/6/2010 2:26:20 PM  
lopatafi  
Repair Bench  
Repair Location  
IEN  
Current Location: ILN  
Transfer Number

Repair Search Refresh Close

RECEIVED

BY: .....

5296

22"  
KQSA  
7#  
1009

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	Serial Number: A 6608364
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Name: BYRON CHAMORE	Date of Purchase: 1980 (?)
Address (no PO Boxes): 8 WEST FAIRVIEW	
City: SPRINGFIELD	State: IL Zip: 62711
Phone (Daytime): 217 492 4396	Fax: 217 492 4596
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.	
Please describe your problem: GUN WILL FIRE WHEN THE SAFETY IS MOVED TO FIRE FROM SAFE	

Serial Number: A6608364

Model: 700



RE00212519

Type:
Powder Weight:
Primer Used:
Reloader Used:

Firearms Care (Cleaning and Lubrication):
Brand of cleaning solution used:
How often do you clean the bore? (Months or Number of rounds)
How often do you clean the action? (Months or Number of rounds)
How often do you clean the trigger assembly? (Months or Number of rounds)
Brand of lubricant used:

TA. is contaminated with a dried & sticky ~~lub~~ lubrication residue causing parts to bind. check over, clean, replace TPA under bolt lock program for \$20.00 + ship. Quote

How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
Comments:
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? <b>NEVER</b>
What were the services performed?
Ship your <b>INSURED</b> firearm by either UPS or Parcel Post to:
<b>REMINGTON ARMS CO., INC</b>  <b>ATTN: Arms Service Division</b> <b>14 Hoefler Ave</b> <b>Ilion, NY 13357</b>
<p><b>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b></p> <ul style="list-style-type: none"> <li>:: Record the serial number of your firearm before sending it.</li> <li>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)</li> <li>:: Remove all accessories from your firearm to prevent loss or damage.</li> <li>:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.</li> <li>:: Ship your <b>INSURED</b> firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</li> </ul> <p>Charge repairs will be processed using the following guidelines:</p> <ul style="list-style-type: none"> <li>:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)</li> <li>:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.</li> </ul>





