

Remington Arms Co., Inc.
Product Service
Legal Case #:5362

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
213166	12/8/2010	12/9/2010	12/9/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Chris	Dalumbo	2151 Ruth St	East Tawas	MI	48730		H 989-820-0978

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Fires on safety release Concern:1007 Fired on Safe Release			
C				

12/19/10 Per note with rifle, the gun is going off when you take the safety off. The key lock seems to be messed up.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06 SPR	25859	D6604723	KW	5/14/2002 8:30:18 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
11/23/2008	FABER BROS INC		Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	71.75	12/19/2010				

12/19/10 Per Ilion, trig and trigger pin rusted. Trigger binding. Replace TPA, clean and test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/9/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 30-06 SPR
	Date Code		KW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5362&Type=Case>

12/19/2010

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG AND PIN RUSTED
	Pull	---Select---	7#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

5362

22"
KWS/02
7#
013

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: #700		Serial Number: D 6604723	
Are you the original owner? ☒ YES ☐ NO			
Name: CHRIS PALUMBO		Date of Purchase: 11/23/08	
Address (no PO Boxes): 2151 RUTH ST.			
City: EAST TAWAS		State: TX	Zip: 48730
Phone (Daytime): 1-989-820-0978		Fax: —	
E-mail Address:			
☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem: THE GUN IS GOING OFF WHEN YOU TAKE THE SAFETY OFF. THE KEY LOCK SEEMS TO BE MESSED UP. I DON'T CARE IF THE BOLT IS STANDARD. DON'T USE THE KEY LOCK. PLEASE JUST CORRECT THE PROBLEM. NO ONE GOT HURT, BUT IT WAS UGLY.			
Ammunition Information:			
Manufacturer: REMINGTON		Type: 30.06 180 GRN.	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information: NO			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication): HOPKES.			
Brand of cleaning solution used: HOPKES.			
How often do you clean the bore? (Months or Number of rounds) ONCE "LAST YEAR"			
How often do you clean the action? (Months or Number of rounds) ONCE "LAST YEAR"			
How often do you clean the trigger assembly? (Months or Number of rounds) LAST YEAR			
Brand of lubricant used: HOPKES.			

How often do you lubricate the bore? (Months or Number of rounds)	ONCE
How often do you lubricate the action? (Months or Number of rounds)	ONCE
How often do you lubricate the trigger assembly? (Months or Number of rounds)	ONCE
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☒ YES ☐ NO	
Comments: THIS GUN HAS BEEN SHOT 15 TIMES TOTAL.	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed? NEVER	
WE NEVER CLEANED THE GUN AFTER IT WENT OFF TWICE. LEFT IT ALONE SO YOU'S CAN LOOK	
Ship your INSURED firearm by either UPS or Parcel Post to: AT IT.	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ng it.
mage in shipping and handling. Preferably,
ie returned.)
oss or damage.
le the box. Shipments without a proper

st. Remington is not responsible for
urchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun).

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

T119. + T119. pin rusted. T119.
B119. Replace TRA, clear #
Test Fire @ H/C

#23045

Serial
Number:

D6604723

Model: 700



RE00213166

THE GUN IS GOING OFF WHEN

YOU PUSH THE SAFETY OFF.

SOME TIMES YOU CAN'T EVEN PULL

THE TRIGGER. AND GIVE GOT AHEAD,

BUT IT WASN'T PRETTY. PLEASE

FIX IT FOR US. WE LOVE THE GUN.

IT WAS BOUGHT BRAND NEW TWO

YEARS AGO. IT ONLY HAS 1/2 A BOX

OF SHELLS SHOT THRU IT. I

DON'T CARE IF IT HAS THE KEY LOCK

BOLT OR A STANDARD BOLT. I

JUST DON'T WANT IT GOING OFF

WHENEVER. I HAVE A LOT OF REMINGTON

GUINS. AND I LOVE EM. PLEASE EX

ME W.D.

THANKS.

Chris Barber

"Chris Barber"

CHRIS BARBER

2151 RUTH ST

EAST TOWN

MI.

48730

ADDRESS:

 frmREInquiry - Repair Inquiry

Repair Number:	RE00213166	Serial: D6604723 Model 700 Center Fire Caliber: 3006 SPRG Produced: 05/14/2002 SKU: 25859	Repairman:	
Verify Repair:			Status:	New 12/8/2010 7:12:48 AM

ADDRESS INFORMATION	
Customer Name: CHRIS PALUMBO Address 1: 2151 RUTH ST. Address 2: PO Box: City: EAST TAWAS State: MI Zip Code: 48730 Country: US	Return To Name: CHRIS PALUMBO Address 1: 2151 RUTH ST. Address 2: PO Box: City: EAST TAWAS State: MI Zip Code: 48730 Country: US

FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing	
---------------------	----------	----------	------------------	--------------------	--

Date	Code	User ID	Desc1	Desc2	
12/8/2010 7:1...	New	lopatafl	Repair Added		
12/9/2010 7:1...	Expedite	lopatafl	From: Check In	To:	
12/9/2010 2:3...	Maint	Travisbw	Repair Maintenance	Status: New	

☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return as Received ☐ Has Been Approved ☐ Internal Repair ☐ Exclude TATC	Current Status New 12/8/2010 7:12:48 AM lopatafl Repair Bench Repair Location ILN Current Location ILN Transfer Number
--	--

Repair Search	Refresh Close
--	--

$$\begin{array}{r} 20.23 \\ 27- \\ 9.52 \\ 15. \\ \hline 71.75 \end{array}$$

DEC 10 2010

BY: _____







