

Remington Arms Co., Inc.
Product Service
Legal Case #:5221

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 211786 | 11/29/2010 | 11/29/2010 | 12/12/2010 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|-----------------------------|------------|-----------------|-----------------|----------|-------|-------|-----|----------------|
| Reporter | Dans Gun Service and Repair | | Dans Gun Servic | 221 S Emory Ave | Peshtigo | WI | 54157 | | W 715-938-0836 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------------|--|-------------|-------------------|----------------|
| PI thumb | | | | |
| PD shot shed | Cause:4038 Could Not Duplicate Concern | | | |
| S | Concern:1025 Unexplained Discharge - No Mention of Safety Position | | U | ok now |
| C | | | | |

Adjustments have been altered, the trigger is loose within the housing. I still could not get it to fire unless the safety was off and the trigger was pulled fls.

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|------------------------------|----------------|----------------|----------|------|-----------|
| Remington | CF/BA | 700/7mm Rem Ma | n/a | A6299496 | KI | 5/20/1976 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | GAMBLE SKOGMO MINNEAPOLIS MN | | N | | | |

loose trigger

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|--|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Per Ilion, replace trig assm no charge as goodwill | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | 120.07 | 12/12/2010 | | | | |

12/12/10 Per Ilion, very clean. Replace rig assm at no charge as a gesture of goodwill.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|-----------------------------|--|
| Examination | Examiner | | supry |
| | Exam Date | | 11/29/2010 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | Supry |
| Cause | 4038 | Could Not Duplicate Concern | I could not duplicate the customer's concern however, I noted that the adjustment screws had been adjusted outside of the factory. |
| Barrel | Description | | 24 inch Model 700 7mm Rem Mag caliber |
| | Date Code | | KI |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while | | |

| | | | |
|--------------|------------------------|----------------------------|--|
| | Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | True | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Magazine | Condition | ---Select--- | |
| | Box Condition | Slightly Worn; Functioning | |
| Overall | Exterior Condition | Slightly Worn; Functioning | |
| | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | Model 700 Bolt Lock |
| | Function | Abused; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | not measured |
| | Notch | Slightly Worn; Functioning | |
| | Condition | Abused; Functioning | |
| Pull | --- | ---Select--- | 4.75 lbs |
| Altered | Trigger | True | Two screws have been adjusted outside the factory. The trigger is loose because the spring has |
| Sub-Assembly | | M/700 Bolt Lock | |

frmRepairMain: PPS GAL RE 0010454

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Location

frmREInquiry - Repair Inquiry

Repair Number: RE00211786 Serial: A6239436 Model: 700 Center Fire Caliber: 7
MIM REM MAG Produced: 03/20/1976 SKU: 20000 Repairman: Status: New 11/29/2010 10:18:01 AM

Verify Repair

ADDRESS INFORMATION

Customer: ☐ Received from: ☐ Return To: ☐ Received from: ☐

Name: DANKS GUN SERVICE & REPAIR
Address 1: 221 S EMDRY AVE
Address 2: PO Box
City: PESHTIGO
State: WI Zip Code: 54157 Country: US

FFL

Contact / Condition Problems Estimate History / Status Shipping / Billing

| Date | Code | User ID | Desc1 | Desc2 |
|------------------|----------|-----------|------------------------|--------------|
| 11/29/2010 10:18 | New | valentids | Repair Added | |
| 11/29/2010 10:18 | Expedite | valentids | From: Check In | To: |
| 11/29/2010 3:00 | Expedite | supryfl | From: Product Services | To: Repair B |

Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return as Received ☐ Has Been Approved ☐ Internal Repair ☐ Exclude TATC ☐

Current Status: New
11/29/2010 10:18:01 AM
valentids
Repair Branch
Repair Location
Current ILN
Current Location
Transfer Number

Repair Search Refresh Close

supryfl: ILN/Prod frmRepairMain D1102R7XP1L Monday, Nov 29 2010 10:15 AM

start

This is probably one of
the cleanest I've looked at,
I'm having the TA replaced at wlc
as gesture of good will.

FRED

27
35
17.50
15.00
25.52
105
120.07

RECEIVED
NOV 30 2010

BY:.....

Serial Number
A6299496

Model: **700**



RE00211786

| | | | |
|---|-------------|-----------|--------|
| DANS GUN SERVICE AND REPAIR 221 S EMORY AVE PESHTIGO WI 54157 | | 10 LBS | 1 OF 1 |
| | | RS | |
| SHIP TO: R E M I N G T O N 14 HOEFLE AVE ILION NY 13357 | | | |
| | NY 135 0-01 | | |
| | | | |
| UPS GROUND | | | |
| TRACKING #: 1Z 4XX 596 90 6594 1105 | | | |
| | | | |
| BILLING: 3RD PARTY DESC: FIREARMS RETURN SERVICE | | | |
| REF 1: DANS GUNS SERV/CD/EDH REF 2: 700/A6299496 | | | |
| <small>HS: 12.0.17 LP2442 09 08 10/2010 ©2010 United Parcel Service of America, Inc. All rights reserved. UPS, the UPS logo, and the "We move business" slogan are trademarks of United Parcel Service of America, Inc. or its subsidiaries. All other marks are the property of their respective owners. For shipping, please call 1-800-752-7862.</small> | | | |

4.75 lbs TP

Install new X-MARK PRO adjustable
trigger MLC as gesture of goodwill.

FRRO 11/29/16

5221

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

| | | | |
|--|--|--------------------------------------|-------------------|
| Model Number: <u>Remington 700</u> | | Serial Number: <u>A6299496</u> | |
| Are you the original owner?: <input checked="" type="checkbox"/> YES <input checked="" type="checkbox"/> NO | | | |
| Name: <u>DANIEL SWIATNICKI</u> | | Date of Purchase: <u>around 1976</u> | |
| Address (no PO Boxes): <u>221 So. EMERY AVE.</u> | | | |
| <u>Peshigo</u> | | | |
| City: <u>Peshigo</u> | | State: <u>WI</u> | Zip: <u>54157</u> |
| Phone (Daytime): <u>715-938-0836</u> | | Fax: <u>715-582-1150</u> | |
| E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington. | | | |
| Please describe your problem: <u>he had issues with the safety the gun went off when not ready & tore a hole in his thumb. The next time he closed the bolt & the gun went off and shot a hole thru his hand. He will not use it until the trigger & safety assembly is changed. He is afraid of it. I told him when yours are done he would not have any problem.</u> | | | |
| Ammunition Information: <u>Thanks</u> | | | |
| Manufacturer: <u>Remington</u> | | Type: <u>Core Lok</u> | |
| Other (i.e. bullet weight/type, shot size, powder): | | <u>160 grain</u> | |
| Handload Information: | | | |
| Powder Used: | | Powder Weight: | |
| Case/Hull Used: | | Primer Used: | |
| Bullet Type/Shot Size: | | Reloader Used: | |
| Firearms Care (Cleaning and Lubrication): | | | |
| Brand of cleaning solution used: | | <u>HOPPE'S & OIL</u> | |
| How often do you clean the bore? (Months or Number of rounds) | | <u>EVERY SEASON</u> | |
| How often do you clean the action? (Months or Number of rounds) | | <u>" "</u> | |
| How often do you clean the trigger assembly? (Months or Number of rounds) | | <u>CLEAN & Blow out</u> | |
| Brand of lubricant used: | | <u>dust & dirt if any</u> | |
| | | <u>Inhibitor VC/OIL Blend</u> | |

211786