

Remington Arms Co., Inc.

Product Service

Legal Case #:5021

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/9/2010					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		James P	DiLascio	422 Stuyvesant Ave	Lyndhurst	NJ	07071		H 201-891-7432 W 201-935-4577

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079	Other - Unexamined		
S	Fired on safety release	Concern:1007 Fired on Safe Release	Unknown	
C				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06	n/a	A6671588		10/10/1978
Date Purchased	Where Purchased	Accessories	Original Owner			
	NATIONWIDE SPTS SOUTHAMPTON PA		Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/9/10 Mailing ARS.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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*****Internal Use Only*****

700 Log Sheet - 2010 CNBC Story

#5021

Date: 11/9/10 CSR: _____

Is the customer calling as a result of the broadcast? YES NO

Initial tone/Attitude of the caller:

___ Angry at Remington ___ Supportive of Remington
___ Angry at CNBC for airing ___ Supportive of CNBC

James P.

Dr. DiLascio

Nature/Purpose of Call:

___ Calling to offer support (pro-Remington)
___ Inquisitive about Remington position
___ Calling to provide broadcast feedback

422 Stuyvesant Ave
Lyndhurst NJ 07071

201-891-7432

Customer Owns a Model 700:

___ General concern of safety with personal model 700
___ seeking company feedback regarding direction/use of personal Model 700
___ claims they experienced a "safety" related issue with their personal Model 700
___ has not experienced a problem but wants firearm inspected (fill out address) send to an RARC

If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).

Did they agree to return it to the factory? YES NO

Consumer Name: _____

Address: _____

Phone: _____

Serial #: _____

Send an ARS label

for the 1 that had FSL

Comments: _____

TRANSMISSION VERIFICATION REPORT

TIME : 11/08/2010 10:55
NAME :
FAX : 3365487823
TEL :
SER. # : BROCOJ148005

DATE, TIME
FAX NO./NAME
DURATION
PAGE(S)
RESULT
MODE

11/08 10:54
12019358893
00:00:36
02
OK
STANDARD
ECM

Remington.

FACSIMILE TRANSMITTAL SHEET

To: Dr. DiLascio Date: 11/8/10
Company: _____ From: Christy Mitchell
Fax No.: 201-935-8893 Fax No.: _____
Phone No.: _____ Phone No.: 800-243-9700 x 8684

Number of pages including Cover Sheet: _____

COMMENTS:

Dr. DiLascio, I've notated the year of production
by each serial #. 1982 is the year that
they no longer offered the bolt lock.
The 7mm starting with "B" may have it.
The 30-06 starting with "A" does have it. The

Remington.

FACSIMILE TRANSMITTAL SHEET

To: Dr. DiLascio Date: 11/8/10
Company: _____ From: Christy Ritchell
Fax No.: 201-935-8893 Fax No.: _____
Phone No.: _____ Phone No.: 800-243-9700 x 8684

Number of pages including Cover Sheet: _____

COMMENTS:

Dr. DiLascio, I've notated the year of production by each serial #. 1982 is the year that they no longer offered the bolt-lock. The 7mm starting with "B" may have it. The 30-06 starting with "A" does have it. The other 2 do not.

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Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025-0700
Phone 336-548-8700 • www.remington.com

TRANSMISSION VERIFICATION REPORT

TIME : 10/29/2010 12:34
 NAME :
 FAX : 3365487823
 TEL :
 SER.# : BRO00J148005

DATE, TIME
 FAX NO./NAME
 DURATION
 PAGE(S)
 RESULT
 MODE

10/29 12:32
 12019358893
 00:01:26
 04
 OK
 STANDARD
 ECM

Remington®

FACSIMILE TRANSMITTAL SHEET

To: Dr. DiLascio Date: 10/29/10
 Company: _____ From: Christy Mitchell
 Fax No.: 201-935-8893 Fax No.: _____
 Phone No.: _____ Phone No.: _____

Number of pages including Cover Sheet: _____

COMMENTS:

Remington®

FACSIMILE TRANSMITTAL SHEET

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870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/9/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE: MEDIA COORDINATOR TO MAIL		I WILL MAIL xxx	
DESCRIPTION: 700			

LABEL INFORMATION

MAIL LABEL TO:	Dr. James P DiLascio 422 Stuyvesant Ave Lyndhurst, NJ 07071
RETURN ITEM TO:	Rem Product Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 9, 2010 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969867744075
REF 1-DR. JAMES P. DILASCIO/CD/CM
REF 2:700

HANDLING CHARGE 0.00		SVC T/P USD
SINGLE-PIECE PUB RATE CHRGS:		
DV 0.00	COO 0.00	RS 0.50
DC 0.00	DGD 0.00	SD 0.00
AH 0.00	PR 0.00	SP 0.00
TOT PUB CHG 7.42	PUB+HANDLING	7.42