

BARBER - Kinzer PPS GAL RE 0010585

Remington Arms Co., Inc.

Product Service

Legal Case #:5061

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/9/2010					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Terry	Eades	101 Donaldson Rd West	Blenheim	SC	29516		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when pushing round into chamber	Cause:4079 Other - Unexamined Concern:1008 Fired on Bolt Closing	Unknown	
C				

11/11/10 Per email sent to Remington.com, incid 101025-000191, "I have a Model 700 30-06 that I love. However, when recently sighting in my scope, the rifle fired as soon as I jacked the next cartridge into the chamber. My finger was nowhere near the trigger. Where can I get this fixed?".cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/11/10 Emailing ARS and letter.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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Reference #
101025-000191

Status
Updated

Assigned To
Administrators
Christy -

Product
Ammunition

SLA
Not specified

Queue
CSR

Date Created
10/25/2010 09:42 PM

Initial Response
11/09/2010 10:11 PM

Last Updated
11/10/2010 10:26 AM

Customer SmartSense
+1 (on -3 to +3 scale)

Staff SmartSense
+1 (on -3 to +3 scale)

Model 700 repair

Discussion Thread

Customer (1 Terry)

Address is
Terry Eades
101 Donaldson Rd W
Blenheim SC 29516
Thanks

On Nov 9, 2010, Remington Information wrote:

Response (Christy -)

Mr. Eades, I apologize for the delay in responding. I can email a prepaid UPS ground shipping label to pay shipping of your rifle to our factory for a free inspection. Let me know what address to put on the label as the return address. It will require an adult signature upon delivery.

Customer (1 Terry)

I have a Model 700 30-06 that I love.

However, when recently sighting in my scope, the rifle fired as soon as I jacked the next cartridge into the chamber. My finger was nowhere near the trigger.

Where can I get this fixed?

Thanks,
Terry Eades

Primary Contact

First Name: 1
Last Name: Terry
Organization:
Login: petvet62@hughes.net
Title:
Contact Type:
Email: petvet62@hughes.net

Email - Alternate #1:
Email - Alternate #2:

Office Phone:
Mobile Phone:
Fax:
Assistant Phone:
Home Phone:

Street
City
State/Province
Postal Code
Country

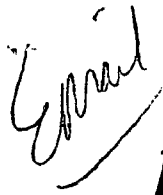
Additional Information

5061

11/10/2010 10:26 AM

11/09/2010 10:11 PM

10/25/2010 09:42 PM


Remington.

www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/11/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE: MEDIA Email to him at: COORDINATOR petvet62@hughes.net TO MAIL		I WILL MAIL	
DESCRIPTION: <div style="text-align: center;">700</div>			

LABEL INFORMATION

MAIL LABEL TO:	Terry Eades 101 Donaldson Rd W Blenheim, SC 29516
	Email to him at: petvet62@hughes.net
RETURN ITEM TO:	Rem Prod Serv

4XX596 NOV 11, 2010 ALL CURR USD 1 OF 1
 SVC GND COM ACT WT 10.0 LBS
 TRACKING# 1Z4XX5969067618407
 REF 1: TERRY EADES/CD/CM
 REF 2: 700

HANDLING CHARGE 0.00 SVC T/P USD
 SINGLE-PIECE PUB RATE CHRG: RS 1.00
 DV 0.00 COD 0.00 SD 0.00
 DC 0.00 DGD 0.00 SP 0.00
 AH 0.00 PR 0.00 PUB+HANDLING 9.24
 TOT PUB CHG 9.24



✓ cd
petvet62@hughes.net