

Remington Arms Co., Inc.

Product Service

Legal Case #:4800

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|-----|-------------|-----------------|-------------|---------------|---------|-----|----------|
| | | 10/18/2010 | | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|---------------|-----------|-------|-------|-----|----------------|
| Incident | | Richard | Fritz | 2795 Anjou Rd | Allentown | PA | 18104 | | C 484-695-5416 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--|-------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4079 Other - Unexamined | | Unknown | |
| S | fired on safe release Concern:1007 Fired on Safe Release | | | |
| C | | | | |

10/18/10 Per call from Fritz, he bought this rifle in 1969 and around 1974 he had it fire when he took the safety off. No damage, just scared all that were around him. He uses Hoppes gun oil but does not oil the trigger. I recommended an action cleaner to clean old oil and debris that runs down out of the trigger each year. He called after seeing ad for CNBC report preview.cm

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------|-------------|----------------|--------|------|-----|
| Remington | CF/BA | 700/ | n/a | | | |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | | | Y | | | |

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |

10/18/10 Sending box and ARS.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
|------|----------|------|---------|

BARBER - Kinzer PPS GAL RE 0010714

| | | | | | | | | | | | |
|--------|------|--------------|--------|------------------|--|--------|--|-----|--|-----|--|
| Case # | 4800 | Date of Call | 1/4/81 | Date of Incident | | PreLit | | Lit | | Obs | |
|--------|------|--------------|--------|------------------|--|--------|--|-----|--|-----|--|

| | | | |
|-----------------|--|-----------------|--|
| Reporter | | Incident | Richard E. Fritz 2795 Anjou Rd Allentown PA 18104 Cell 484-695-5416 |
| name | | Name/Age | |
| address | | address | |
| contact #'s | | contact #'s | |
| email | | email | |
| | | | |

Injury

Medical Treatment

Alleged cause

| Firearm | Ser # | Cal | DOM | Orig owner? | When/Where purchased |
|---------|-------|-----|-----|-------------|----------------------|
| 700 | | | | | 1969 |

| Ammunition | Factory/Reload | Manuf | Caliber | Bullet type/wgt | Lot # | Additional info |
|------------|----------------|-------|---------|-----------------|-------|-----------------|
| | | | | | | |

Other Product

Notes:

Had a problem yrs ago. Just saw some literature.
1974 - took safety off & it fired.
Hopper gun oil.

Customer's Request

My actions/offers

box & ARS

1149611



www.remington.com

Remington Arms Company, Inc.
 870 Remington Drive
 P. O. Box 700
 Madison, NC 27025-0700

ARS LABEL REQUEST FORM

| | | | |
|---------------------------------|------------|---|---------|
| DATE: | 10/18/2010 | REQUESTED BY: | christy |
| QUANTITY: | 1 | WEIGHT PER PACKAGE: | 10 |
| PLEASE CHECK ONE: | | | |
| MEDIA COORDINATOR TO MAIL | | I WILL MAIL <input checked="" type="checkbox"/> | |
| DESCRIPTION: | | | |
| 700 | | | |

LABEL INFORMATION

| | |
|-----------------|---|
| MAIL LABEL TO: | Richard E Fritz 2795 Anjou Rd Allentown, PA 18104 |
| RETURN ITEM TO: | Rem Prod Serv Ilion, NY |

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XXS96 OCT 19 2010 ALL CURR USD 1 OF 1
 SVC GND COM ACT WT 10.0 LBS
 TRACKING# 1Z4X5990067501667
 REF 1: RICHARD E FRITZ/CD/CM
 REF 2: 700

HANDLING CHARGE 0.00
 SINGLE-PIECE PUB RATE CHRGS:

| | | |
|------------------|--------------|-------------|
| DV 0.00 | CGD 0.00 | SVC TYP USD |
| DC 0.00 | DGD 0.00 | RS 0.50 |
| AH 0.00 | PR 0.00 | SD 0.00 |
| TOT PUB CHG 7.45 | PUB+HANDLING | 7.45 |