

Remington Arms Co., Inc.
 Product Service
 Legal Case #:4980

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/4/2010		10/19/2010			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Joseph G.	Genuardi	403 Stratford Ave.	Collegeville	PA	19426		H n/a

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079	Other - Unexamined		
S	Concern:1007	Fired on Safe Release	Unknown	
C	FSR			

11/4/10: Received a letter from Consumer Service Dept. Customer wrote to Ilion about his early Model 700. Stated that he has had FSR while cleaing it. No damage - No injury. df

Fircarm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/	20000	42529		
Date Purchased	Where Purchased	Accessories	Original Owner			
			Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/4/10: Sending ARS, ltr, form. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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4980

403 Stratford Ave.
Collegeville, PA 19426

October 19, 2010

Customer Service
Remington Arms Co.
Ilion, NY 13357

To Whom it may Concern,

I purchased my Remington 700 in 1962 and am advising that on occasion it fires when moving the safety forward.

This has occurred as recently as today when cleaning the rifle. Serial number is 42529 and also has hand punched number 7RJ58.

Please advise how I may resolve this safety issue.

Yours truly,



Joseph G. Genuardi

NOV 04 2010

NOV 04 2010
Received Date: _____
CSR: Travis
Response Date: _____
Response/Flt: _____



www.remington.com

Remington Arms Company, Inc.
 870 Remington Drive
 P. O. Box 700
 Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/4/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PACKAGE:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL	I WILL MAIL	XXXXXXXX	
DESCRIPTION:	Ref# 4980 Rifle		

LABEL INFORMATION

MAIL LABEL TO: Joseph Genuardi 403 Stratford Ave. Collegeville, PA 19426
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 5, 2010 ALL CURR USD 1 OF 1
 SVC GNDCOM ACT WT 10.0 LBS
 TRACKING# 1Z4XX5969@65176317
 REF 1: JOSEPH GENUARDI/CD/DMF
 REF 2: 4980/RIFLE

HANDLING CHARGE 0.00 SVC T/P USD
 SINGLE-PIECE PUB RATE CHRG: RC 0.50
 DV 0.00 COD 0.00 SD 0.00
 DC 0.00 DGD 0.00 SP 0.00
 AH 0.00 PR 0.00
 TOT PUB CHG 7.42 PUB+HANDLING 7.42