

Remington Arms Co., Inc.

Product Service

Legal Case #:4967

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 209140 | 11/3/2010 | 11/4/2010 | 11/16/2010 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|--------------------------|--------|-------|-------|-----|----------------|
| Incident | | Jimmy B | Gunter Jr | 3706 Brakefield Dairy Rd | Jasper | AL | 35503 | | H 205-387-8316 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|---------------------------------|--------------|---|-------------------|----------------|
| PI | | | | |
| PD shot hole in wall, furniture | Cause:4006 | Altered Adjustments or Components | | |
| S Fired when cycling the bolt | Concern:1025 | Unexplained Discharge - No Mention of Safety Position | Unknown | |
| C | | | | |

11/16/10 Per letter with rifle, "after a trip to the firing range, (I) was unloading (his) rifle, by cycling the ammo, using the bolt. (He) had removed a couple of rounds when (he) cycled the bolt, the rifle fired, shot a hole through a wall, two pieces of furniture and out a window! This is the only time it happened, so to be on the safe side, (he) stored it in (his) gun safe until after talking with one of (our) reps named Logan." He would like to take advantage of our Safety Mod Program.cm

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------------|-----------------|----------------|----------|------|------------|
| Remington | CF/BA | 700/30-06 SPR | n/a | A6829565 | EV | 10/18/1979 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| 7/17/1981 | WALTER CRAIG SELMA AL | TWO PIECE BASES | U | | | |

CONCERN:FBC,WENT THRU WALL AND FURNITURE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|--|-------------------|--------------|---------------|-----------------|----------------|---------------|
| Replace TPA, clean at 1/2 normal charges | | | | | | |

| Repair/Replacement Cost | Repair/Replacement Date |
|-------------------------|-------------------------|
| | |

11/16/10 Per Ilion, Trig assm not of Rem Mfg (Timney TPA installed). Quote to replace TPA at 1/2 normal charges or return as received. I spoke with Gunter and he agreed to pay \$75.50 + tax to have the trigger replaced with a Remington factory trigger.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|----------|
| | Examiner | | B.TRAVIS |

| | | |
|--------------------------|------------------------|-----------------------------------|
| Examination | Exam Date | 11/4/2010 |
| | Product Type | RF |
| | Action Type | A |
| | Assigned To | F.SUPRY |
| Cause | 4006 | Altered Adjustments or Components |
| Barrel | Description | 22" 30-06 SPR |
| | Date Code | EV |
| | Bore Plugged | False |
| | Bulged | False |
| | Fired | False |
| | Fired while Obstructed | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning |
| Bolt | Firing Pin | Slightly Worn; Functioning |
| | Shroud | Slightly Worn; Functioning |
| | Face | Slightly Worn; Functioning |
| | Handle | Slightly Worn; Functioning |
| | Stop | Slightly Worn; Functioning |
| Extractor | Condition | Slightly Worn; Functioning |
| | Cut Condition | Slightly Worn; Functioning |
| | Ext/Eject Test | False |
| Locking | Block Condition | ---Select--- |
| | Lug Condition | Slightly Worn; Functioning |
| | Notch Condition | ---Select--- |
| Overall | Exterior Condition | Worn; Functioning |
| | Stock Condition | Worn; Functioning |
| | Fore End Condition | ---Select--- |
| Receiver | Condition | Slightly Worn; Functioning |
| | Bulged | False |
| Safety | Description | NOT OF REM MFG |
| | Function | ---Select--- |
| Tests | Test Fired | False |
| | Feeding Test | False |
| Trigger | Condition | ---Select--- |
| | Pull | ---Select--- |
| | Altered | False |
| Non-Remington Components | Description | TWO PIECE BASES AND TPA |

| frmREInquiry - Repair Inquiry | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--------------|--|------------------------|-----------------------------------|--|---|---------|---|-------|------------------|-----|-----------|--------------|--|------------------|----------|-----------|----------------|-----|------------------|-------|----------|--------------------|---------------|------------------|--------------|----------|------------------------|---------------|--|--|--|--|--|---|--|--|--|--|
| Repair Number: RE00209140 | | Serial: A5829565 Model 700 Center File Caliber 30 06 SPRG Produced: 10/18/1979 SKU: 20000 | | | | Repairman: | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Verify Repair | | | | | | Status: Parked 11/4/2010 11:46:23 AM | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| ADDRESS INFORMATION | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Customer | | <input checked="" type="radio"/> Received from | | Return To | | <input type="radio"/> Received from | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Name: JIMMY GUNTER JR | | | | JIMMY GUNTER JR | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address 1: 3706 BRAKEFIELD DAIRY ROAD | | | | 3706 BRAKEFIELD DAIRY ROAD | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address 2: | | PO Box: | | | | PO Box: | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| City: JASPER | | | | JASPER | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| State: AL | | Zip Code: 35503 | | Country: US | | AL | | Zip Code: 35503 Country: US | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <div style="display: flex; justify-content: space-around;"> FRL </div> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <div style="display: flex; justify-content: space-between;"> Contact / Condition Problem Estimate History / Status Shipping / Billing </div> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Date</th> <th>Code</th> <th>User ID</th> <th>Desc1</th> <th>Desc2</th> </tr> </thead> <tbody> <tr> <td>11/3/2010 9:5...</td> <td>New</td> <td>schultscm</td> <td>Repair Added</td> <td></td> </tr> <tr> <td>11/3/2010 9:5...</td> <td>Expedite</td> <td>schultscm</td> <td>From: Check In</td> <td>To:</td> </tr> <tr> <td>11/4/2010 11:...</td> <td>Maint</td> <td>Travisbw</td> <td>Repair Maintenance</td> <td>Status: Estim</td> </tr> <tr> <td>11/4/2010 11:...</td> <td>ParkedExt...</td> <td>Travisbw</td> <td>Placed in PS Back Rack</td> <td>hold for disp</td> </tr> <tr> <td colspan="5" style="background-color: black; height: 20px;"></td> </tr> </tbody> </table> | | | | | Date | Code | User ID | Desc1 | Desc2 | 11/3/2010 9:5... | New | schultscm | Repair Added | | 11/3/2010 9:5... | Expedite | schultscm | From: Check In | To: | 11/4/2010 11:... | Maint | Travisbw | Repair Maintenance | Status: Estim | 11/4/2010 11:... | ParkedExt... | Travisbw | Placed in PS Back Rack | hold for disp | | | | | | <div style="display: flex; flex-direction: column;"> <div style="margin-bottom: 5px;"><input type="checkbox"/> Shipping Hold</div> <div style="margin-bottom: 5px;"><input type="checkbox"/> Interface Hold</div> <div style="margin-bottom: 5px;"><input type="checkbox"/> Estimate Sent</div> <div style="margin-bottom: 5px;"><input type="checkbox"/> Parts Received</div> <div style="margin-bottom: 5px;"><input type="checkbox"/> Passed Inspection</div> <div style="margin-bottom: 5px;"><input type="checkbox"/> Return as Received</div> <div style="margin-bottom: 5px;"><input type="checkbox"/> Has Been Approved</div> <div style="margin-bottom: 5px;"><input type="checkbox"/> Internal Repair</div> <div style="margin-bottom: 5px;"><input type="checkbox"/> Exclude TATC</div> </div> | | | | |
| Date | Code | User ID | Desc1 | Desc2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11/3/2010 9:5... | New | schultscm | Repair Added | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11/3/2010 9:5... | Expedite | schultscm | From: Check In | To: | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11/4/2010 11:... | Maint | Travisbw | Repair Maintenance | Status: Estim | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11/4/2010 11:... | ParkedExt... | Travisbw | Placed in PS Back Rack | hold for disp | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | <div style="border: 1px solid black; padding: 5px;"> Current Status Parked 11/4/2010 11:46:23 AM Travisbw Product Services Repair Location ILIN Current Location ILIN Transfer Number </div> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <div style="display: flex; justify-content: space-between;"> Repair Search Refresh Close </div> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

The trigger is this gun is not a Remington trigger assembly it is a TIMNEY, OFFER TO replace it with a Remington X-MARK PRO at a Special price.

FRED 11/4/10

REDACTED

| | |
|------|-------|
| Ting | 47.00 |
| Shp. | 17.- |
| Test | 11.50 |
| | <hr/> |
| | 75.50 |
| | + tax |

8356 exp.
6/12

RECEIVED
NOV - 5 2010

BY: _____

4967

X

224
EV 107
2.5B

| | | | |
|---|--|--|-------------------|
| Model Number: <i>Rem 700</i> | | Serial Number: <i>A6829565</i> | |
| Name: <i>Jimmy B. Gunter, Jr.</i> | | Date of Purchase: <i>Picked up approximately 7/17/81 LAYAWAY (A month later)</i> | |
| Address (no PO Boxes): <i>3706 Brakefield Dairy Road</i> | | | |
| City: <i>Jasper</i> | | State: <i>ALA</i> | Zip: <i>35503</i> |
| Phone (Daytime): <i>1(205) 387 8316</i> | | Fax: _____ | |
| E-mail Address: _____ | | | |
| Please describe your problem: <i>After a trip to the firing range, I was unloading my rifle, by cycling the ammo, using the bolt. I had removed a couple of rounds, when I am cycled the bolt, the rifle fired, shot a hole through a wall, two pieces of furniture and out a window! This is the only time it happened, so to be on the safe side, I stored it in my gun safe until after talking with one of your reps. named Logan. I would like to take advantage of your Safety Modification Program!</i> | | | |

NOTE: Prior to shipping your firearm contact the Repair Center for services and estimated repair time.

DO NOT STORE SPENT SHELLS IN YOUR FIREARM. THIS IS A REQUIREMENT. YOU MUST SEND SPENT SHELLS IN A SEPARATE PACKAGE AND INCLUDE A LIST OF THE DATE, TELEPHONE AND MODEL AND MAKE OF YOUR FIREARM.

Check your firearm before sending it.

... Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a Remington-Union City firearm box. (Note: Original boxes may not be returned.)

:: Remove all accessories from your firearm to prevent loss or damage.
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Print

Reset

(TIMPEY TPA)
T229-ASSM. Not of Rem. Mfg.
Quote to replace TPA at 1/2
Normal charges on return
AS REC'D.

Number:

A6829565

Model: 700



RE00209140

Rem. oil / Hoppe / Rig / Sweats
Brand of cleaning solution used:

Wipe down
How often do you clean the bore? (Months or Number of rounds) *After each outing, rounds* *Complete bore cleaning and wipe down if fired*

How often do you clean the action? (Months or Number of rounds)

How often do you clean the trigger assembly? (Months or Number of rounds) *Brush with lightly oil brush*

Brand of lubricant used: *Rem. oil*

How often do you lubricate the bore? (Months or Number of rounds) *Bore Snake or Rod & Patch After each Range session*

How often do you lubricate the action? (Months or Number of rounds) *Lubed Each time the Bore is cleaned*

How often do you lubricate the trigger assembly? (Months or Number of rounds) *Before long term Storage / use in adverse conditions etc.*

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☒ YES ☐ NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?

What were the services performed?

Ship your INSURED firearm by either UPS or Parcel Post to:

Please select a state from above to view the address of the Premier Field Service Center in your area.

Must be out in 90 days
Picked up about 8/15/81
LAYAWAY
FRED'S Ser. # *A6829565*
• PAY CASH • PAY LESS •
Date *July 17, 1981* No. *G 44766*
M. *Jimmy Ginter*
Address *Rt 9 Box 109*
City *SASAC* Tel. *877-8316* Clerk No. *OS-2*
REQUESTS THAT WE HOLD FOR HER

| QUANT | DESCRIPTION | PRICE |
|----------|-------------------|---------------|
| <i>1</i> | <i>Rem. 30-06</i> | <i>227.37</i> |

SPENT SHELLS IN YOUR FIREARM REARM. THIS IS A VIOLATION OF JUST SEND SPENT SHELLS PLEASE AND INCLUDE NAME, ADDRESS MODEL AND SERIAL NUMBER OF FIREARM.

our firearm before sending it. event further damage in shipping and referably, (original boxes may not be returned.) firearm to prevent loss or damage.

asp

10/26/2010