

## BARBER - Kinzer PPS GAL RE 0011004

Remington Arms Co., Inc.

Product Service

Legal Case #:5133

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
215624	12/20/2010	11/18/2010	1/17/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident	K. Hill Construction	Brian K	Hill	604 S. Park St.	Salem	MO	65560		W 573-729-4119

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

11/18/10 Per call from Hill, he recently had his 700 fire when the safety was released. He's had it a while but it just happened for the first time recently. He bought it 2nd hand.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	27533	E6447901	CS	4/15/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	ZANDERS SPORTING GOODS * GLENN	TWO PIECE BASE	N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

11/18/10 Mailing ARS.cm 1/11/11 They did not send my letter or the repair form with the rifle. I updated the repairman so that they could inspect it.cm 1/25/11 Per Ilion, could not duplicate concern. Trigger assm very dirty. Can offer to replace TPA, clean, test fire at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/17/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		CS
	Bore Plugged	False	
	Bulged	False	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5133&Type=Case>

1/25/2011

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY, FEELS LIKE SAND BETWEEN SEAR AND PLATES
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Case 5133, Rep 215624, Brian K Hill

Mitchell, Christy

Sent: Tue 1/11/2011 3:48 PM

To: Pence, Ron L

Cc: Nagle, Thomas J.; Lovrin, James

This one had no correspondence. It is a PS case and needs to go to Bruce. They allege it fired when the safety was released. He bought it 2<sup>nd</sup> hand and it has just happened for the first time even though he has had it and shot it for many years.

Christy Mitchell

Consumer Affairs Administrator/Field Armorer's School Administrator

PO Box 700

670 Remington Dr.

Madison, NC 27025-0700

Phone: 336-548-2684

Fax: 336-548-7272 or 336-548-7784

5133

24"  
CS 4/98  
5th  
1011

could not duplicate concern  
T.A. very dirty. CAN offer  
to replace TPA, clean +  
test fire at 1/2 normal  
cost.

Quote

Serial Number: E6447901

Model: 700



RE00215624

RECEIVED  
JAN 12 2011  
BY: \_\_\_\_\_



www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	11/18/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE: MEDIA COORDINATOR TO MAIL		I WILL MAIL <div style="text-align: right;">xx</div>	
DESCRIPTION: <div style="text-align: center;">700</div> <div style="text-align: center;">E6447901</div>			

## LABEL INFORMATION

MAIL LABEL TO: Brian K. Hill K. Hill Construction 604 S. Park St. Salem, MO 65560
RETURN ITEM TO: Rem Product Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 18, 2010 ALL CURR USD 1 OF 1  
 SVC GND COM ACT WT 10.0 LBS  
 TRACKING# 124XX5969065785294  
 REF 1: BRIAN K. HILL/CD/CM  
 REF 2: 700/E6447901

HANDLING CHARGE 0.00		SVC T/P USD	
SINGLE-PIECE PUB RATE CHRG:			
DV 0.00	COD 0.00	RS 0.50	
DC 0.00	DGD 0.00	SD 0.00	
AH 0.00	PR 0.00	SP 0.00	
TOT PUB CHG 8.74	PUB+HANDLING	8.74	









