

Remington Arms Co., Inc.
Product Service
Legal Case #:5259

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212009	12/1/2010	12/1/2010	12/1/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	J&G Gunsmithing	---	J&G Gunsmithing	7680 Barton Rd.	Granite Bay	CA	95746		W 916-786-9200

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Gun fired on its own			

Dealer sent gun in & wrote that customer claims gun fired on its own. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006	n/a	6353171	OT	7/1/1970
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair under BLM program						

Repair/Replacement Cost	Repair/Replacement Date
\$33.23	12/13/2010

Per Fred S. - During the examination I was able to get a delayed firing due to the sear being held by sticky residue. The bolt stop was completely froze up and had to be forced open to remove the bolt. The trigger housing was coated with a white lithium grease. fls 12/13/10: Per Ilion - repair under BLM program. df

Faxed quote to dealer. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		supry
	Exam Date		12/1/2010
	Product Type		RF
	Action Type		A

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5259&Type=Case>

12/13/2010

	Assigned To		Supry
Cause	4015	Improper Maintenance	I was able to get a delayed firing due to the sticky residue and able to get follow downs once the firing pin released due to the sear not moving back to the proper position because of the build of of sticky residue inside the trigger assembly.
Barrel	Description		22 inch Model 700 3006 caliber
	Date Code		OT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Abused; Not Functioning	Frozen up due to sticky residue
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	True	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		Model 700 Bolt Lock
	Function	Abused; Functioning	
	Lift	---Select---	not measured
	Notch	Slightly Worn;	

		Functioning		
Sear		Condition	Abused; Not Functioning	Not functioning properly due to build up of sticky residue
Pull	Trigger	---Select---	5.5 lbs	
Altered		False		
Sub-Assembly		M/700 Bolt Lock		
Non-Remington Components	Description		scope base	

Serial Number:

6353171



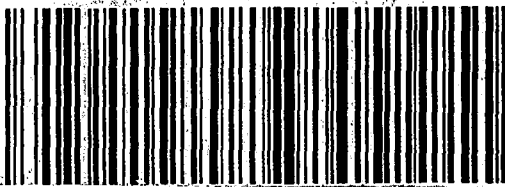
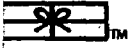
Model: 700



RE00212009

5259

<https://www.ups.com/uis/create?ActionOriginPair=print> Receipt&POPUP_LEVEL=1... 11/18/2010

JERRY PRYDE (916) 7869200 J & G GUNSMITHING 7680 BARTON RD GRANITE BAY CA 95746		10 LBS	1 OF 1
SHIP TO: REMINGTON REPAIRS 14 HOFELER AVE ILION NY 13357-1816		DWT: 48,7,3	
	NY 135 0-01 		
UPS GROUND			
TRACKING #: 1Z 310 E8F 03 9220 0215			
			
BIL			

Customer
claims
gun fired
on it's own

**FACSIMILE TRANSMITTAL SHEET**

To: Jerry Date: 12/13/10 *12/31/10*
Company: J & G Gunsmithing From: Dell Fulcher
Fax No.: 916-772-1932 Fax No.: 336-548-7872
Phone No.: 916-786-9200 Phone No.: 1-800-243-9700
Press 0 and ask for ext 8686

Number of pages including Cover Sheet: 2

COMMENTS:

Please review quote & contact us.

*Please call after review.
Repair is on hold.*

PRIVILEGED AND CONFIDENTIAL

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Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025-0700
Phone 336-548-8700 • www.remington.com

Parts/Repairs 800-243-9700
Fax 336-548-7801

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

www.remington.com info@remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00212009 Account # - R-	Description/Serial Number 6353171	Date Received - 12/1/2010 Estimate Date - 12/2/2010 Current Date - 12/13/2010
Customer J&G GUNSMITHING 7680 BARTON RD GRANITE BAY, CA 95746 US		Return To J&G GUNSMITHING 7680 BARTON RD GRANITE BAY, CA 95746 US
Phone (H) (916)-786-9200 Phone (W)		Fax Email

Please Circle One
VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
PO Number _____
Daytime Phone (____) _____ Time To Call _____ Open Acct. R _____
Approval: Customer Signature _____ Date _____
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
Notice: We process checks electronically through Check 21

Problems			
Reported		Found	
M100	SEE CUSTOMERS LETTER	M123	FORWARD TO PRODUCT SERVICE F
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO		

Technician's Comments	
ProblemNotes	sticky residue causing sear, bolt stop to bind. Install new TA under the bolt lock modification program at \$20 + tax & shpg

Estimate **C.O.D. /Shipping and Handling Charges are NOT Included in this Quote						
Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt
Part						
F305570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	Y	\$94.00	0%	\$0.00
Service						
4000114	GR-SHIPPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000116	GR-LABOR	1	N	\$20.00	0%	\$20.00
4000294	GR-CHECK TPA	1	Y	\$17.00	0%	\$0.00
Sub Total:						\$37.00
Est. Sales Tax:						
Grand Total:						\$37.00

TRANSMISSION VERIFICATION REPORT

TIME : 12/13/2010 12:23
 NAME :
 FAX : 3365487823
 TEL :
 SER. # : BROCOJ148005

DATE, TIME	12/13 12:22
FAX NO./NAME	19167721932
DURATION	00:00:37
PAGE(S)	02
RESULT	OK
MODE	STANDARD ECM

Remington.

FACSIMILE TRANSMITTAL SHEET

To:	<u>Jerry</u>	Date:	<u>12/13/10</u>
Company:	<u>J & G Gunsmithing</u>	From:	<u>Dell Fulcher</u>
Fax No.:	<u>916-772-1932</u>	Fax No.:	<u>336-548-7872</u>
Phone No.:	<u>916-786-9200</u>	Phone No.:	<u>1-800-243-9700</u>
		Press 0 and ask for ext 8686	
Number of pages including Cover Sheet:		<u>2</u>	

COMMENTS:

Please review quote & contact us.

TRANSMISSION VERIFICATION REPORT

TIME : 12/31/2010 13:17
NAME :
FAX : 3365487823
TEL :
SER.# : BROCOJ148005

DATE, TIME
FAX NO./NAME
DURATION
PAGE(S)
RESULT
MODE

12/31 13:17
19167721932
00:00:36
02
OK
STANDARD
ECM

Remington.

FACSIMILE TRANSMITTAL SHEET

To: Jerry Date: 12/13/10 12/31/10
Company: J & G Gunsmithing From: Dell Fulcher
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