

Remington Arms Co., Inc.
Product Service
Legal Case #:5153

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
211043	11/19/2010	11/22/2010	11/22/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Magnum Precision	---	Magnum Preciso	3828 N. 28th Ave.	Phoenix	AZ	85017		W 602-200-0943 F 480-858-9001

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1007	Fired on Safe Release	Unknown	
C	FSR			

Dealer wrote a note. They stated the owner of the rifle claims that the safety doesn't work correctly & he can get it to fire by pushing the safety off. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	27355	G6650217	LB	3/1/2007 12:46:28 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

Repair/Replacement Cost Repair/Replacement Date

Per Ilion - Could not duplicate concern. Trigger set screws altered. Can offer to replace TA, clean & test fire @ 1/2 normal charges - quote. df
12/10/10: I called store about quote & spoke to Jeff. He asked me to fax quote & he would send payment. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/22/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 243 WIN
	Date Code		LB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5153&Type=Case>

12/10/2010

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

QUOTATIONBARBER - Kinzer PPS GAL RE 0014421 **Remington Arms Company, Inc.**

870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

www.remington.com info@remington.com**ESTIMATING
REPORT**Parts/Repairs 800-243-9700
Fax 336-548-7801**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00211043 Account # - R-	Description/Serial Number G6650217	Date Received - 11/19/2010 Estimate Date - 11/22/2010 Current Date - 12/10/2010
Customer MAGNUM PRECISION 3828 N 28TH AVE PHOENIX, AZ 85017 US		Return To MAGNUM PRECISION 3828 N 28TH AVE PHOENIX, AZ 85017 US
Phone (H) (602)-200-0943 Phone (W)		Fax Email

Please Circle One
VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
PO Number _____
Daytime Phone (____) _____ Time To Call _____ Open Acct. R _____
Approval: Customer Signature _____ Date _____
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
Notice: We process checks electronically through Check 21

Problems			
Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO	M123	FORWARD TO PRODUCT SERVICE F

Technician's Comments

ProblemNotes could not duplicate concern.trigger assm set screws altered.can offer to replace trigger plate assm, clean and test fire at 1/2 normal charges.

Estimate: **C.O.D./Shipping and Handling Charges are NOT Included in this Quote						
Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt
Part						
F305570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	N	\$94.00	50%	\$47.00
Service						
4000114	GR-SHIPPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000119	GR-TEST	1	N	\$23.00	50%	\$11.50
Sub Total:						\$75.50
Est. Sales Tax:						\$2.59
Grand Total:						\$78.09

TRANSMISSION VERIFICATION REPORT

TIME : 12/10/2010 16:29
 NAME :
 FAX : 3365487823
 TEL :
 SER.# : BRO00J148005

DATE, TIME
 FAX NO./NAME
 DURATION
 PAGE(S)
 RESULT
 MODE

12/10 16:29
 14808589001
 00:00:24
 01
 OK
 STANDARD
 ECM

QUOTATION

Remington Arms Company, Inc.

ESTIMATING
REPORT

Parts/Repairs 800-243-9700
 Fax 336-548-7801

870 Remington Dr. P.O. Box 700
 Madison, NC 27025-0700

www.remington.com info@remington.com

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Customer MAGNUM PRECISION 3828 N 28TH AVE PHOENIX, AZ 85017 US		Return To MAGNUM PRECISION 3828 N 28TH AVE PHOENIX, AZ 85017 US	
Phone (H) (602)-200-0943 Phone (W)	Fax Email		

Please Circle One
 VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
 PO Number _____
 Daytime Phone (_____) _____ Time To Call _____ Open Acct. R
 Approval: Customer Signature _____ Date _____
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
 Notice: We process checks electronically through Check 21

M123 FORWARD TO PRODUCT SERVICE FOR INSPECTIO	M123 FORWARD TO PRODUCT SERVICE F
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Technician's Comments
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frmREInquiry - Repair Inquiry		Print F5 F7				
Repair Number:	RE00211043	Serial: G6650217 Model 700 Center Fire, Caliber: 243 WIN Produced: 03/01/2007 SKU: 27355	Repairman: Bruce Travis			
Verify Repair:		Status:	Approval Hold 11/22/2010 9:19:48 AM			
ADDRESS INFORMATION						
Customer		☒ Received from	Return To			
		☐ Received from				
Name:	MAGNUM PRECISION		MAGNUM PRECISION			
Address 1:	3828 N 28TH AVE		3828 N 28TH AVE			
Address 2:	PO Box:		PO Box:			
City:	PHOENIX		PHOENIX			
State:	AZ	Zip Code:	85017			
Country:	US		US			
FFL: ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐						
Contact / Condition Problems Estimate History / Status Shipping / Billing						
Date	Code	User ID	Desc1	Desc2	☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return as Received ☐ Has Been Approved ☐ Internal Repair ☐ Exclude TATC	Current Status Approval Hold 11/22/2010 9:19:48 AM Travisbw Approve Back Repair Location ILN Current Location ILN Transfer Number
11/19/2010 4...	New	VALENTDS	Repair Added			
11/19/2010 4...	Expedite	VALENTDS	From: Check In	To:		
11/22/2010 7...	Maint	Travisbw	Repair Maintenance	Status: R		
11/22/2010 9...	Estimate	Travisbw	Estimate Update	Status: A		
11/22/2010 9...	ApprovalH...	System	Immediate SAP Allocation			
Previous Next						
Repair Search				Refresh		Close

BY: _____

5153

Remington Arms Co

11-17-10

14 HOEFLER Ave.

Ilion, Ny 13357

22"
LB2/07
25#
1013

ENCLOSED IS A Rem. 700, SN-66650217.
The owner of this RIFLE claims
that the SAFETY DOESN'T WORK
correctly And he can get the
RIFLE to fire by pushing the
SAFETY off. Please look into this
matter for us.

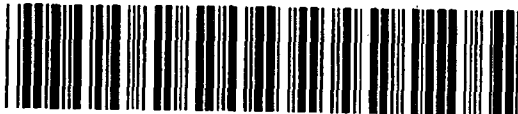
Thanks,

MAGNUM precision
3828 N. 28th Ave
Phoenix, Az. 85017

(602) 200 - 0943

G6650217

Model: 700



RE00211043

could not duplicate concern.
Trig set screws altered. can
often to replace TPA, clean &
test fire at 1/2 normal charges.

Quote

