

Remington Arms Co., Inc.
Product Service
Legal Case #:5288

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212166	12/2/2010	12/3/2010	12/3/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Dustin	McLain	19051 McLain Rd	Covington	LA	70435		C 985-264-3689

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Concern:1007 Fired on Safe Release			
C	FSR			

Trigger would not return properly under sear due to improper adjustment of the trigger screw outside of the factory.
Replacing trigger with new X-Mark Pro n/c as gesture of good will fls.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7mm-08	26913	T6211179	KP	5/1/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA no charge as goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	63.42	12/14/2010				

12/14/10 Per Ilion, improperly adjusted outside of the factory. Installing a new trigger assm at no charge as gesture of goodwill.cm 12/14 I checked shipping address for return of rifle with McLain and gave him inspection data.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		supry
	Exam Date		12/3/2010
	Product Type		RF
	Action Type		A
	Assigned To		Supry

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5288&Type=Case>

12/14/2010

Cause	4006	Altered Adjustments or Components	Pulling trigger then releasing safe the rifle would fire due to improper adjustments outside of the factory.
Barrel	Description		24 inch Model 700 7mm-08 caliber
	Date Code		KP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	True	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Like new; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		Model 700
	Function	Like new; Not Functioning	
Sear	Lift	---Select---	not measured
	Notch	Like new; Functioning	
		Condition	Abused; Not Functioning
Pull		---Select---	5 lbs
Altered	Trigger	True	Trigger screw readjusted not putting enough force on trigger to return it under the sear every time.
Sub-Assembly		M/700 Non-Bolt Lock	

Dear Remington,

KP
5.25 lbs

This Firearm fires when the safety is pushed to the off position. In no way has this firearm ever been mistreated or misused. I want the action of this rifle or the whole rifle replaced. I would like to continue to use my model 700 but can not use it under these conditions. Please advise. I will not pay for A repair on this rifle as it is a faulty firing mechanism.

Sincerely,

Dustin McLain
985-264 3689

19051 McClain Rd
Covington CA 94035

Pull trigger release safe it will fire, trigger not returning under gear due to improper adjustment.

Install new X-MARK pro trigger n/c
as gesture of good will.

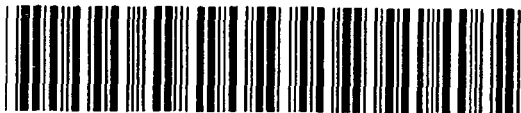
TRFD 12/3/10

21.42
27. —
15. —
63.42

Serial Number:

T6211179

Model: 700



RE00212166

Serial Number:

T6211179

Model: 700



RE00212166

Is this just a shipper?
Should gun go back
here?

From:
CUSTOMER SERVICE
THE SHIPPING POST COV
427 N. THEARD ST.

Ship Date: 18NOV10
ActWgt: 11.0 LB
CAD: 102278442/WSX12350

COVINGTON, LA 70433
(985) 867-9895

TO ARMS SERVICE REPAIR DIV
REMINGTON ARMS CO.

(315) 895-3200

FedEx
Ground

14 HOEFLER AVE.

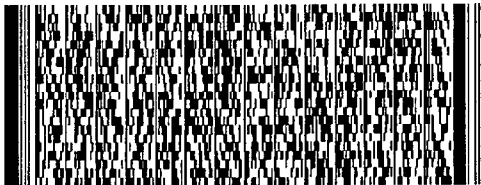
ILION, NY 13357

(US)

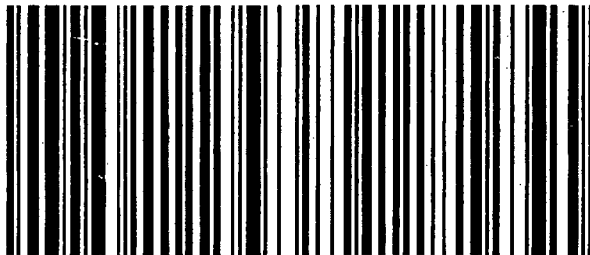


Ref: DUSTEN MCCLAIN
INV:
PO:

Dest:



1
of
1



(9612015) 8956735 15000454

GND
Prepaid

DIRECT SIGN



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