

Remington Arms Co., Inc.
Product Service
Legal Case #:5381

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		12/10/2010					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David	Mekkelsen	24 Silkwood	Belmont	NH	03220		H 603-527-1383

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079	Other - Unexamined		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Unexplained Discharge			

Customer sent in an email. Stated that rifle went off just by touching the bolt. No damage, No injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	n/a	B6300612		2/19/1981
Date Purchased	Where Purchased	Accessories	Original Owner			
	LEW HORTON SOUTHBOROUGH MA		U			

Ammunition Information - None Defined
Other Products Information - None Defined
Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Remington/700/CF/BA					
	Repair/Replacement Cost	Repair/Replacement Date				

12/10/10: Sending ARS, ltr, form, box. Box order# 1167216. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Reference #
101202-000026

Status
Waiting

Assigned To Administrators
Dell -

Product
Ammunition

SLA
Not specified

Queue
CSR

Date Created
12/02/2010 08:41 AM

Initial Response
12/06/2010 09:20 PM

Last Updated
12/09/2010 03:29 PM

Customer SmartSense
0 (on -3 to +3 scale)

Staff SmartSense
0 (on -3 to +3 scale)

700

Discussion Thread

Response (Dell -) 12/09/2010 03:29 PM

David,
I will order a box separately and UPS will deliver it.
Dell

Customer (Susan Mekkelsen) 12/07/2010 09:11 AM

My address is 24 silkwood , Belmont, NH 03220 phone # 603-527-1383
Also, are you going to provide the box? My name is David A. Mekkelsen
700 BDL 308 Remington serial # B 6300612

Susan Mekkelsen
susanmekkelsen@yahoo.com
-- On Mon, 12/6/10, Remington Information wrote:
From: Remington Information
Subject: 700 [Incident: 101202-000026]
To: susanmekkelsen@yahoo.com
Date: Monday, December 6, 2010, 9:20 PM

Response (Dell -) 12/06/2010 09:20 PM

If you are in the U.S. - We would like to have the firearm come into our Product Services Department at our factory for examination. Please reply back to me with the serial number of the firearm, caliber, your mailing address and phone number. We would like to send you a pre-paid shipping label for UPS to have the firearm come in. I will also include a form that you can fill out to let the examiner know exactly what happened, when this occurred, and what you are expecting.

Sincerely,
Dell

Customer (Susan Mekkelsen) 12/02/2010 08:41 AM

Since the show came out about the 700. My brother has a 700 BDL 308 that has shot off by just touching the bolt. I wondered if the Remington Co. was going to replace the trigger and other parts that need to be fixed, so this weapon can be used. (B6300612)

Sincerely, Kevin Mekkelsen
koko4@myfairpoint.netkoko4@myfairpoint.net>

Primary Contact

First Name: Susan
Last Name: Mekkelsen
Organization:
Login: susanmekkelsen@yahoo.com
Title:
Contact Type:
Email: susanmekkelsen@yahoo.com
Email - Alternate #1:
Email - Alternate #2:
Office Phone:
Mobile Phone:
Fax:
Assistant Phone:
Home Phone:
Street
City
State/Province
Postal Code
Country

Additional Information

Box order #
1167216

5381



www.remington.com

Remington Arms Company, Inc.
 870 Remington Drive
 P. O. Box 700
 Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	12/10/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL	I WILL MAIL		XXXXXX
DESCRIPTION: Ref # 5381 rifle			

LABEL INFORMATION

MAIL LABEL TO: David Mekkelsen 24 Silkwood Belmont, NH 03220 Ph: 603-527-1383
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 DEC 13, 2010 ALL CURR USD 1 OF 1
 SVC GNDCOM ACT WT 10.0 LBS
 TRACKING# 1Z4XX5969066503498
 REF 1: DAVID MEKKELSEN/CD/DMF
 REF 2: 5381/RIFLE

HANDLING CHARGE 0.00
 SINGLE-PIECE PUB RATE CHRGs:

DV 0.00	COD 0.00	SVC T/P USD
DC 0.00	DGD 0.00	RS 0.50
AH 0.00	PR 0.00	SD 0.00
TOT PUB CHG 7.42	PUB+HANDLING	SP 0.00
		7.42