

Remington Arms Co., Inc.  
Product Service  
Legal Case #:4823

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
210466	11/16/2010	10/22/2010	11/19/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tim	Moraska	403 Division St.	Iron Mountain	MI	49801		C 906-221-1106 E tim.mrsk@charter.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C FBC				

10/22/10: Customer called in. He has been reading what's going on. We have a defective product & we aren't going to do anything about it. He is very upset & is afraid of his rifle. He experienced a FBC last year while hunting. No injury. No damage. Put rifle in closet after that. Upset that we are still putting Walker triggers in our rifles. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6267854	LI	2/20/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	JC PENNY STATESVILLE NC		N			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Quote to repair under BLM program

Repair/Replacement Cost	Repair/Replacement Date
\$45.23	11/19/2010

10/22/10: Sending ARS, letter & box. Box order# 1151343. df 11/19/10: Per Fred S. - Could not duplicate concern. TA functioning as designed. Can offer to replace TA, clean & test fire under BLM program. Will install a xmp-ta - quote. df 11/19/10: I called cust. & he apprvd quote & pd. by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		F.SUPRY
	Exam Date		11/17/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 30-06 SPR
	Date Code		LI
	Bore Plugged	False	
	Bulged	False	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4823&Type=Case>

11/19/2010

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	DISCOLORED AND THE BUTT PLATE IS MISSING
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	CLEAN,FUNCTIONS OKAY
	Pull	---Select---	7#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

ImRF Inquiry - Repair Inquiry					
Repair Number:	<b>RE00210466</b>	Serial: A6267854 Model 700 Center Fire Caliber: 3006 SPRG Produced: 02/20/1976 SKU: 20000	Repairman:	Bruce Travis	
Verify Repair:			Status:	Approval Hold 11/17/2010 8:46:31 AM	
<b>ADDRESS INFORMATION</b>					
<b>Customer</b>		<input checked="" type="radio"/> Received from	<b>Return To:</b>		<input type="radio"/> Received from
Name:	TIM MORASKA		Name:	TIM MORASKA	
Address 1:	403 DIVISION STREET		Address 1:	403 DIVISION STREET	
Address 2:	PO Box		Address 2:	PO Box	
City:	IRON MOUNTAIN		City:	IRON MOUNTAIN	
State:	MI	Zip Code:	49801	Country:	US
State:	MI	Zip Code:	49801	Country:	US
FFL					
<div style="display: flex; justify-content: space-between;"> <span>Contact / Condition</span> <span>Problems</span> <span>Estimate</span> <span>History / Status</span> <span>Shipping / Billing</span> </div>					
Date	Code	User ID	Desc1	Desc2	
11/16/2010 7...	New	VALENTDS	Repair Added		
11/16/2010 7...	Expedite	VALENTDS	From: Check In	To:	
11/17/2010 7...	Maint	Travisbw	Repair Maintenance	Status: Repa	
11/17/2010 8...	Estimate	Travisbw	Estimate Update	Status: Appr	
11/17/2010 8...	ApprovalH...	System	Immediate SAP Allocation		
<div style="display: flex; justify-content: space-between;"> <span>Shipping Hold</span> <span>Current Status</span> </div>					
<input type="checkbox"/> Shipping Hold			Approval Hold		
<input type="checkbox"/> Interface Hold			11/17/2010 8:46:31 AM		
<input type="checkbox"/> Estimate Sent			Travisbw		
<input type="checkbox"/> Parts Received			Repair Bench		
<input type="checkbox"/> Passed Inspection			Repair Location		
<input type="checkbox"/> Return as Received			ILN		
<input type="checkbox"/> Has Been Approved			Current Location		
<input type="checkbox"/> Internal Repair			ILN		
<input type="checkbox"/> Exclude TATC			Transfer Number		
<div style="display: flex; justify-content: space-between;"> <span>Repair Search</span> <span>Refresh</span> <span>Close</span> </div>					

RECEIVED  
NOV 18 2010  
BY: \_\_\_\_\_

4823

COPY

22"  
LI 2/71  
7#  
100Y

October 22, 2010

Tim Moraska  
403 Division St.  
Iron Mountain, MI 49801  
Ph: 906-221-1106

Subject: # 4823

Dear Mr. Moraska,

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

**Please include a copy of this letter to put inside the shipping container. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the boxes with the name "Supry".** Fred Supry will be inspecting the firearm and will contact me with the results.

I hope that this action will keep you a loyal Remington customer.

Sincerely,

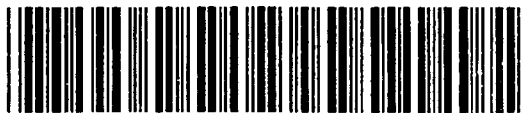
D. Fulcher  
Consumer Affairs Administrator  
Remington, H&R, Marlin  
Phone: 1-800-243-9700  
Fax: 336-548-7872

could not duplicate concern.  
T.A. Functioning as designed.  
Can offer to replace TPA, clean  
+ test fire under bolt lock  
program Ron \$ 20.00 + ship.  
will install a XMP-TPA.

Quote

A6267854

Model: 700



RE00210466

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)



## Factory Repair Form

Return to Previous Page

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: <u>700</u>	Serial Number: <u>A6267854-7854</u> <u>Bolt</u>	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		
Name: <u>TIMOTHY P. MORASKA</u>	Date of Purchase: <u>LATE 70's 78-79?</u>	
Address (no PO Boxes): _____		
City: <u>IRON MOUNTAIN</u>	State: <u>MI</u>	Zip: <u>49801</u>
Phone (Daytime): <u>906-221-1106</u>	Fax: _____	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>TIM.MRSK@CHARTER.NET</u>		
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.		
Please describe your problem and date of occurrence: <u>CHAMBERING A ROUND, SLOW, FINGERS TUCKED IN,</u> <u>bolt was 3/4 down, BANG what the hell?!</u> <u>NOV. 14, 2008...</u>		
500 characters left		
Ammunition Information:		
Manufacturer: <u>REMINGTON</u>	Type: <u>EXPRESS-CORE-LOKT 180gr-150gr.</u>	
Other (i.e. bullet weight/type, shot size, powder): _____		
Handload Information:		
Powder Used: _____	Powder Weight: _____	
Case/Hull Used: _____	Primer Used: _____	
Bullet Type/Shot Size: _____	Reloader Used: _____	
Firearms Care (Cleaning and Lubrication):		
Brand of cleaning solution used: <u>GUNSLICK - Outers</u>		
How often do you clean the bore? (Months or Number of rounds): <u>12 rounds</u>		
How often do you clean the action? (Months or Number of rounds): <u>12 rounds, outside bolt</u>		
How often do you clean the trigger assembly? (Months or Number of rounds): <u>NONE</u>		
Brand of lubricant used: <u>GUNSLICK-OUTERS-lube</u>		
How often do you lubricate the bore? (Months or Number of rounds): <u>12 rds.</u>		
How often do you lubricate the action? (Months or Number of rounds): <u>12 rds-lube oil</u>		

How often do you lubricate the trigger assembly? (Months or Number of rounds) _____
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input type="checkbox"/>
YES <input checked="" type="checkbox"/> NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? <u>AFTER DISCHARGE INCIDENT...</u>
What were the services performed? <u>CHECK GUN, CLEAN BOLT</u>
Ship your INSURED firearm by either UPS or Parcel Post to:
<p>Remington Arms Co., Inc.          Attn: Arms Service Division          14 Hoefler Avenue          Ilion, NY 13357</p>
<p><b>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b></p> <p>:: Record the serial number of your firearm before sending it.          :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)          :: Remove all accessories from your firearm to prevent loss or damage.          :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.          :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.</p> <p>Charge repairs will be processed using the following guidelines:</p> <p>:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)</p> <p>:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.</p>

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HEY FRED:

In 2008 while chambering a shell, cause I was checking my new shells. With fingers closed, bolt end in my palm, I didn't get it  $\frac{3}{4}$  of the way closed and the gun went off THE feeling I had, a gut wrenching, scared out of my mind what the \_\_\_\_\_ just happened. After I settled down I started asking myself, did you put ~~a~~ finger on the trigger? I told myself no way, because all my fingers were tucked in my hand, so there wouldn't be a chance for it to fire.

Asked around, nobody seemed to have an answer?

Now I'm sitting at my computer, started thinking about the incident (just a day after it aired on T.V., Not knowing this yet, I typed in Remington recall 700 I started reading all the reports etc. OH, my god that's what happened to me. I said something to my wife and she said "I just saw that on T.V. yesterday I really felt like a idiot, for not thinking to type it, before this.

Now I spent the next 3 days researching, saw the Remington on fire show,...

For me, just having the Walker trigger out, would give me the piece of mind I'm looking for. I talked to some tech. guy I he said they will probably put a X-MARK-PRO in with the new safety,...

I've shot quite a few bucks with this gun.

After 30 yrs. at a paper mill they closed the doors, I was 5 I'll be 57 soon. NO JOB... Do I put money into this gun.

Some questions I'd have

Is barrel size showing wear (size)

Is bolt in great shape (much wear on end etc.?)

Does X-MARK-PRO have a clip system?

ARE there torque settings for screws, (front & back) ~~barrel~~  
that hold trigger to gun?

Should I be able to float a dollar bill under barrel  
except the front part.

Why does barrel lay on raised lip?

Is it possible to float the whole barrel?  
IF not why and what is the purpose of the lip?

On Remington's NEW CONTRACT with Uncle Sam  
the Walker is being used in trigger only because  
it can't be adjusted in the field very easy, that's  
the reason? Even if clean, I don't believe this is right  
Butt what he hell do I know...

Hope I haven't bored you to much FRED...

THANKS  
Jim Smoraska

Oh,

How often should bolt & trigger be cleaned & inspected  
if just shot around deer season.

I will pay attention to this dearly & pass the word around.

**Remington.**

www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	10/22/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PACKAGE:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		I WILL MAIL          xxxxxxxx	
DESCRIPTION: Ref# 4823 Rifle			

## LABEL INFORMATION

MAIL LABEL TO: Tim Moraska 403 Division St. Iron Mountain, MI 49801 Ph: 906-221-1106
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

**PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR**

4XX596          OCT 22, 2010          ALL CURR USD          1 OF 1  
SVC GND COM          ACT WT 10.0 LBS  
TRACKING# 124XX5969067169698  
REF 1: TIM MORASKA/CD/DMF  
REF 2: 4823/RIFLE

HANDLING CHARGE 0.00  
SINGLE-PIECE PUB RATE CHRG:          SVC T/P USD  
DV 0.00          COD 0.00          RS 0.50  
DC 0.00          DGD 0.00          SD 0.00  
AH 0.00          PR 0.00          SP 0.00  
TOT PUB CHG 8.78          PUB+HANDLING 8.78



