

Remington Arms Co., Inc.
Product Service
Legal Case #:4866

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		10/27/2010					

Customer Information

Type	Business First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident	Chris	Murray	870 Blackburn Rd	Camano Island	WA	98282		C 425-750-2588 E murray8787@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

10/27/10: Customer sent an email. 3 years ago he had FSR. No damage-No injury. He wants rifle repaired. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/	20000			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

10/27/10: Sending ARS, letter, form & box. Box order# 1152788. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
------	----------	------	---------

Remington.

www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	10/27/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PACKAGE:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		I WILL MAIL XXXXXX	
DESCRIPTION: Ref# 4866 Rifle			

LABEL INFORMATION

MAIL LABEL TO: Chris Murray 870 Blackburn Rd. Camano Island, WA 98282 Ph: 425-750-2588
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 OCT 27, 2010 ALL CURR USD 1 OF 1
SVC GNDCOM ACT WT 10.0 LBS
TRACKING# 124XX5969067924488
REF 1: CHRIS MURRAY/CD/DMF
REF 2: 4866/RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG:
DV 0.00 COD 0.00 SVC T/P USD
DC 0.00 DGD 0.00 RS 0.50
AH 0.00 PR 0.00 SD 0.00
SP 0.00
TOT PUB CHG 11.79 PUB+HANDLING 11.79