

Remington Arms Co., Inc.
Product Service
Legal Case #:5382

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
213602	12/9/2010	12/10/2010	12/23/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bill	Philpott	1000 Philpott Rd	Colville	WA	99114		H 509-690-0230

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI cut thumb				
PD	Cause:4015 Improper Maintenance		U	
S Fired on bolt closing	Concern:1008 Fired on Bolt Closing			
C				

12/19/10 Per letter with rifle, after cleaning a couple of weeks ago he closed the bolt and it fired. Cut his thumb when it fired accidentally.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 RUM	26099	S6377471	EU	10/16/2000 10:50:08 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CLARKS ALL SPORTS INC		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean, test at no charge as goodwill						

Repair/Replacement Cost	Repair/Replacement Date

12/23/10 Called Philpott and told him of the condition of the trigger and action. He only cleans the action not the trigger. He does not have an owner's manual so I will mail him one and I gave him instruction over the phone on cleaning the trigger. Will replace trigger, clean, ship at no charge as a gesture of goodwill.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/10/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		26" 300 RUM SS
	Date Code		EU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	ACTION VERY DIRTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	TRIG AND PIN RUSTY TRIG RETURN SLUGGISH
	Pull	---Select---	8.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	











