Remington Arms Co., Inc. Product Service Legal Case #:4990

Case Information

Date Opened(PS) **Date Closed Incident Date** RE# **Date Opened** Pre Lit Lit Obsolete 11/5/2010 11/3/2010

Customer Information

Type Business First Name Last Name Street City State Zip Age Contact 586 Duane Lake Rd. H 518-895-2318 David Duanesburg 12056 Incident Quickenton

Incident Information

Claims Codes Repair Est. Medical Treatment **Medical Status**

PΙ

PD Other - Unexamined Cause:4079 Unknown S

Concern:1007 Fired on Safe Release C FSR

11/5/10: Customer stated that he had FSR on 11/3/10 while deer hunting. He stated that his finger had not been on the trigger. He was trying to quietly ease the safety off so the deer would not hear him. No damage - No injury. He loves Remington & wants the gun repaired. He stated that he keeps the rifle clean & it has not been altered. df

Firearm Information

Model/Ga. SKU Mfg. Serial Bbl. DOM Type 700/270 WSM 27285 G6597011 Remington CF/BA 7/13/2006 4:49:55 PM **Date Purchased** Where Purchased Accessories Original Owner

DICK S SPORTING GOODS

Y

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Cash Reim. Date Cash Date Settlement Release of Claims Release Date Reimbursement Settlement APV APV

> Repair/Replacement Repair/Replacement

Cost Date

11/5/10: Sending ARS, ltr, form. df

Examination[Remington/CF/BA]

Sub-Part Code Part Comment



Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:		11/5/2010	REQUESTED BY:	Dell
QUANTITY:		1	WEIGHT PER PACK	4(10 lbs
RUEASEICHEGKONE MEDIA COORDINATOR TO MAIL			I WILL MAIL	XXXXX
DESCRIPTION:	Ref# 4990 Rifle			

LABEL INFORMATION

MAIL LABEL TO: David Quickenton
586 Duane Lake Rd.
Duanesburg, NY 12056
Ph: 518-895-2318

RETURN ITEM TC Remington Arms
Attn: Product Service
Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR.

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4XX596 NOV 5, 2010 ALL CURR USD 1 OF 1 SVC GNDCUM ACT UT 10.0 LBS TRACKINGH 124XX5969065671924 REF 1:DAVID OUICKENTON/CD/DMF REF 2:4990/RIFLE

HANDLING CHARGE 0.00 SYC T/P USD SINGLE-PIECE PUB RATE CHRGS: SYC T/P USD DO 0.00 SD 0.00 DC 0.00 PR 0.00 SP 0.00 AH 0.00 PR 0.00 SP 0.00 TOT PUB CHG 7.24
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