Remington Arms Co., Inc. Product Service Legal Case #:5228

Case Information RE# Date Opened Date Opened (PS) Date Closed Incident Date Pre Lit Lit Obsolete 214132 12/10/2010 12/14/2010 12/14/2010 11/26/2010 11/26/2010 12/14/2010 11/26/2				Legal Case #:5228						
Customer Information Type Business First Name Last Name Street City State Zip Age Contact Incident Chauncey Richardson 332 Whitmore Rd. Owego NY 13827 H 607-748-4710 Incident Information Claims Codes Repair Est. Medical Treatment Medical Status PI PD Cause: 4006 Altered Adjustments or Components S Concern: 1007 Fired on Safe Release C FSR 11/29/10: Customer called in. He stated he had FSR on 11/26/10. No damage, No injury. df Firearm Information Mfg. Type Model/Ga. SKU Serial Bbl. DOM. Remington CF/BA 700/243 WIN n/a B68502.56 AH 3/1/1987. Date Purchased Where Purchased Accessories Original Owner TWO PIECE SCOPE BASE U CONCERN:FSR Ammunition Information - None Defined Other Products Information - None Defined Settlement Release of Claims Release Date Reimbursement Settlement Date APV Per Ilion - Quote to repair @ 1/2 normal charges Repair/Replacement Cost Date Repair/Replacement Repair/Replacement Cost Date Repair/Replacement Repair/Replacement Cost Date Examination[Remington/CF/BA]	Case Information			_						
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	Examination[Remington/	CF/BA]								

Sub-Part	Code	Comment
Examiner		B.TRAVIS
Exam Date		12/14/2010
Product Type		RF
Action Type		A
Assigned To		T.NAGLE
4006	Altered Adjustments or Components	
Description		22" 243 WIN
Date Code		АН
Bore Plugged	False	
Bulged	False	
	Examiner Exam Date Product Type Action Type Assigned To 4006 Description Date Code Bore Plugged	Examiner Exam Date Product Type Action Type Assigned To 4006 Description Date Code Bore Plugged False

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5228&Type=Case

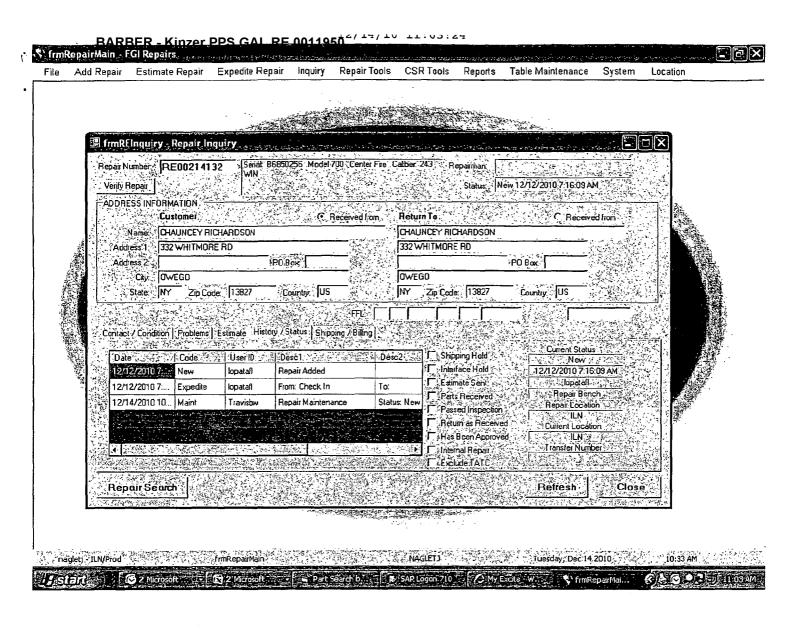
Fired while Obstructed

Fired

False

12/17/2010

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	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Not Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	SCRATCHES, DENTS
	Fore End Condition	Select	
D i	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.012
Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	NO TRIGGER RETURN TA DIRTY, RUSTY
	Pull	Select	1.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE



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	DEC	1	7	2010	
В	Y:	 .			

5228 AH3/87

November 29, 2010

Chauncey Richardson 332 Whitmore Rd. Owego, NY 13827 Ph: 607-748-4710

Ref: #5228

Dear Mr. Richardson,

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

Please include a copy of this letter to put inside the shipping container. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results.

I hope that this action will keep you a loyal Remington customer.

Sincerely,
D. Fulcher
Consumer Affairs Administrator
Remington, H&R, Marlin
Phone: 1-800-243-9700

Fax: 336-548-7872

B6850256 Model: 700 RE00214132 will follow down. T.A. Dirty, Rusty
t set screws Altered, rnig. has
No return Replace TPA, clean
t rest fire at 1/2 Normal
cost.
Quote

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025 Phone 800-243-9700 • www.remington.com AMERICAN HEROES: THEN & NOW...

Chauncey Richardson

Refle Dies When
The Sage is pushed
Off

Korean War

A247



Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:		11/29/2010	REQUESTED BY:	Dell
QUANTITY:			WEIGHT PER PKG:	10 lbs
RUEASE CHECKONE MEDIA COORDINATOR TO MAIL			I WILL MAIL	XXXXXX
DESCRIPTION:	Ref # 5228 Rifle			

LABEL INFORMATION

MAIL LABEL TO: Chauncey Richardson
332 Whitmore Rd.
Owego, NY 13827
Ph: 607-748-4710

RETURN ITEM TC Remington Arms
Attn: Product Service
Ilion, NY

PLEASE COMPLETE ALL PARTIS OF THIS FORM, AND SEND TO THE MEDIA COORDINATOR:

AXX596 NOV 30, 2010 ALL CURR USD 1 OF 1 SVC GNDCOM ACT UT 10.0 LBS TRACKING# 1Z4XX5969065200110 REF 1:CHAUNCEY RICHARDSON/CD/DMF REF 2:5228/RIFLE

HANDLING CHARGE 0.00 SINGLE-PIECE PUB RATE CHRGS: SVC T/P USD DV 0.00 COD 0.00 RS 0.50 DC 0.00 DC 0.00 DC 0.00 SD 0.00 SD 0.00 AH 0.00 PR 0.00 SP 0.00 TOT PUB CHG 7.24

