BARBER - Kinzer PPS GAL RE 0012128

Remington Arms Co., Inc. **Product Service** Legal Case #:5238

Case Information

Incident Date Obsolete RE# **Date Opened** Date Opened(PS) **Date Closed** Pre Lit Lit 210404 11/15/2010 11/30/2010 11/30/2010

Customer Information

Business First Name Last Name Street City Zip Contact State Type Glen Scarborough 1120 McKay Cir Montgomery LA 71454 Incident

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD

Could Not Duplicate Concern Cause:4038

Went off in deer stand when he moved safety

Concern: 1007 Fired on Safe Release

Unknown

C

No sign of adjustments after leaving factory. Was unable to get the rifle to discharge unless the safe was off and the trigger moved fls. 11/22/10 Per call from Glen into the Consumer Dept, he is stating that the gun went off in deer stand when he removed from safety.cm

Firearm Information

Mfg. Remington

Type CF/BA

Model/Ga. 700/270

SKU 27476

Serial Bbl. e6495445

DOM 10/2/1998

Date Purchased

Where Purchased

Accessories

Original Owner

ES

ACUSPORT CORPORATION

Gun came in with no correspondence and was sent to repair bench. CSR contacted customer and found out the FSR concern, rifle was then given to Product Service for examination.

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement - None Defined

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		supry
	Exam Date		11/30/2010
Examination	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4038	Could Not Duplicate Concern	
	Description		22 inch Model 700 270 caliber
	Date Code		ES
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	

PrintDisplay	Prin	tDisp.	lay
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BARB	ER Kinzer PPS GAL RE Ext/Eject Test	0012129 True	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Condition	Select	
Magazine	Box Condition	Slightly Worn; Functioning	
· · · · · ·	Exterior Condition	Slightly Worn; Functioning	
Overail	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
2.6.	Description		Model 700
Safety	Function	Slightly Worn; Functioning	
	Lift	Select	not measured
Sear	Notch	Slightly Worn; Functioning	
		Condition	Slightly Worn; Functioning
Pull	T.:	Select	5.75 lbs
Altered	Trigger	False	
Sub-Assembly		M/700 Non-Bolt Lock	

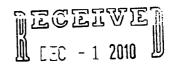
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Repair Number:	RE00210404	Seriat: E6495445 M	idel 700 Center	Fire Caliber 270	Repairment Kirk C	offin	2 kg 1 g 2 g 3 g 3 g 3 g 3 g 3 g 3 g 3 g 3 g 3	
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Repair S	r P rogram ija (m. 1878)					Refresh	Close	
cerl - ILN/Prod ·		frmRepairMain		D1838	55xPIL	Monday, N	ov 29 2010	6:11 AM

Could not deplicate concern.

Install new Trigger Assembly at NIC as gestore of good will.

FRED 11/30/10

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GLEN SCARBOROUGH 1120 MCKAY CIR. MONTGOMERY LA 71454

10 LBS

1 OF 1

RS

SHIP TO: REMINGTON 14 HOEFLER AVE.

ILION NY 13357





UPS GROUND

TRACKING #: 1Z 4XX 596 90 6730 9456



DESC: FIREARMS RETURN SERVICE

Reference No.1: GLEN SCARBOROUGH/CD/ANNE

Reference No.2: 700/E6495445 xol 10.07.28

WNTIE80 09.0A 10/2010



E6495445



Seria ARBERD-Kinze E 64 954 445 0012133

Tracking Document Page 1 of 1

Repair Number: RE00210404

Repair Type	Rei	oair	Tyı	se
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Serial Number Description

FIREARM Customer Repair

Model 700 Center Fire Caliber: 270 WIN

Repairman:

Kirk Coffin

Date Received: **Estimate Date:** 11/15/2010 11/16/2010

Date Printed:

11/16/2010

Customer:

GLEN SCARBOROUGH

1120 MCKAY CIR.

MONTGOMERY, LA 71454 US

Return To:

GLEN SCARBOROUGH

1120 MCKAY CIR.

MONTGOMERY, LA 71454 US

Phone (H): NN-

Phone (W):

Fax: Email:

Reported

M114 - NO CORRESPONDENCE

Problems Found

M114 - NO CORRESPONDENCE

Repair information

Material Description

Material Type

Bill Action

Discount

Qty Needed

Problem Notes

Proof Repairman Clean Test Target Pattern Gallery Tester Date Date Date Date

Accessories Received

2 - With Stud

BARBER - Kinzer PPS GAL RE 0012133