

BARBER - Kinzer PPS GAL RE 0012227  
Remington Arms Co., Inc.  
Product Service  
Legal Case #:5359

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
213203	12/8/2010	12/9/2010	12/9/2010				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jonathan	Shirley	171 Circle Dr	Maitland	FL	32751		W 407-629-8333

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired on safety release	Concern:1007 Fired on Safe Release	Unknown	
C				

12/14/10 Shirley sent 4 bolt actions made before 1982 and alleges he has had all fire when the safety was released.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	6528724	LW	2/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
	WALTER H CRAIG SELMA ALA	SCOPE BASE,RINGS,GUN SOCK	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA under BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
40.23	12/14/2010

12/14/10 Per Ilion, could not duplicate concern. Trigger set screws altered. Bolt stop sticks. Replace TPA, clean, test fire under BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/9/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		LW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5359&Type=Case>

12/14/2010

BARBER - Kinzer PPS GAL RE 0012227

PS 14115

## BARBER - Kinzer PPS GAL RE 0012228

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,RINGS,GUN SOCK

# Remington®

## FACSIMILE TRANSMITTAL SHEET

To: Jonathan Shinley Date: 12/14/10  
Company: \_\_\_\_\_ From: Christy Mitchell  
Fax No.: 407-629-8252 Fax No.: \_\_\_\_\_  
Phone No.: \_\_\_\_\_ Phone No.: 800-243-9700 x 8684

Number of pages including Cover Sheet: \_\_\_\_\_

### COMMENTS:

We have received \$80 towards the bolt lock  
modification program. Please contact us at  
800-243-9700 regarding the shipping/tax.

Thanks,

Christy

### PRIVILEGED AND CONFIDENTIAL

This facsimile is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure. If you are not the intended recipient please do not disseminate, distribute, or copy this communication. Instead, please notify the sender immediately by return fax or by telephoning the number above and discard all copies of this fax.

## frmREInquiry - Repair Inquiry

Repair Number: **RE00213203** Serial: 6528724 Model 700 Center Fire Caliber 270 Repairman: Mike Lawson  
 Verify Repair: WIN Status: ApprovalHold 12/9/2010 3:11:33 PM

## ADDRESS INFORMATION

Customer		Received from	Return To	Received from
Name:	JONATHAN W SHIRLEY PA		JONATHAN W SHIRLEY PA	
Address 1:	171 CIRCLE DRIVE		171 CIRCLE DRIVE	
Address 2:	ATTORNEY	PO Box:	ATTORNEY	PO Box:
City:	MAITLAND		MAITLAND	
State:	FL	Zip Code:	32751	Country:
			US	

FFL:

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/8/2010 8:2...	New	schultscm	Repair Added	
12/8/2010 8:3...	Expedite	schultscm	From: Check In	To:
12/9/2010 2:4...	Maint	Travisbw	Repair Maintenance	Status: N
12/9/2010 3:1...	Estimate	lawsonmj	Estimate Update	Status: A
12/9/2010 3:1...	ApprovalH...	System	Immediate SAP Allocation	

- ☐ Shipping Hold
- ☐ Interface Hold
- ☐ Estimate Sent
- ☐ Parts Received
- ☐ Passed Inspection
- ☐ Return as Received
- ☐ Has Been Approved
- ☐ Internal Repair
- ☐ Exclude TATC

## Current Status

ApprovalHold  
 12/9/2010 3:11:33 PM  
 lawsonmj  
 Repair Bench  
 Repair Location  
 ILN  
 Current Location  
 ILN  
 Transfer Number

Repair Search

Refresh

Close

DEC 10 2010

LAW OFFICE OF  
**JONATHAN W. SHIRLEY, P.A.**  
ATTORNEY AND COUNSELOR AT LAW  
171 CIRCLE DRIVE  
MAITLAND, FLORIDA 32751

JONATHAN W. SHIRLEY  
ADMITTED IN FLORIDA,  
WEST VIRGINIA & VIRGINIA

TELEPHONE (407) 629-8333  
FACSIMILE (407) 629-8252

October 25, 2010

Via Federal Express  
Paducah Shooters  
3919 Cairo Road  
Paducah, KY 42001

Re: Four Remington Models 700 BDL

Dear Sir:

Enclosed, along with a check in the amount of \$80.00, are four Remington Model 700 BDL rifles, whose caliber and serial numbers are as follows.

6mm  
.30-06  
7mm magnum  
.270

Serial Number: 6528724

These are returned to you pursuant to the Remington safety replacement program. I telephoned the company on October 18, 2010, and their representative, Chris, directed that I ship the firearms to you as their authorized agent and service center for repair. These firearms were manufactured prior to 1982 and on each of them I have had problems with the firing pin dropping when the safety is turned off. I have enclosed copies of recent legal action regarding this issue. It is well documented. I have been a dedicated Remington customer for 30 years and would appreciate an honest evaluation and correction of the safety problems. I expect them to be made safe by insertion of the new XD triggers. If there is some reasonable charge for that please let me know. I'd rather pay a few bucks and have confidence in the safety mechanism than lose a child, a friend or property to a misfire. I understand Remington's position that safety, i.e., muzzle control is of utmost importance. One of my best childhood friends grew up fatherless because his dad was killed by a freak ricochet on a shooting range. No amount of diligence can protect one completely from an unsafe product.

The .270 and the 7mm magnum have never been fired.

If you have any questions, please contact me.

Sincerely,

  
Jonathan W. Shirley

JWS/sy  
Enclosures

Remington 700  
270 Win  
515-3-13  
10-21-10  
6528724  
LW  
Scratches  
+ dings  
on stc.  
Scope Rings  
New Box - 1687

**Paducah Shooter Supply Inc.**

3919 Cairo Road  
Paducah KY 42001  
Phone (270) 443-3758  
Fax (270) 442-5022  
[gunsmith@pssguns.com](mailto:gunsmith@pssguns.com)

Repair Work Order: S15-3-10,11,12,13.

DATE: 11-23-2010

To: REMINGTON ARMS

Address: 14 HOEFLER AVE

City, State, Zip: ILION NY 13357

Enclosed: (4) REMINGTON

Model: 700 BDL

Serial Number: A6604866	6515107	6563225	6528724
6MM REM	30-06	7MM REM MAG	270 WIN
5/34	1/72	5/72	2/72

Description of Repair: SERVICE DEPT, ALL FOUR GUNS SENT IN FOR BLISM. CUSTOMER WANTS NEW TRIGGERS—SEE HIS LETTER. WE DEPOSITED HIS CHECK FOR \$80.00—SO HAVE SENT ONE ALONG TO REPLACE IT. PLEASE RETURN DIRECT TO CUSTOMER. ANY QUESTIONS, PLEASE DON'T HESITATE TO CALL.

THANKS  
CHARLIE

Item Belongs To: S15-3-10,11,12,13.

Sent By: GWJ

Serial  
Number:

6528724

Model: 700



RE00213203

could not duplicate concern.  
T.A. set screws altered. Replace  
TPA, clean & test fire under  
BLP for \$20.00 + ship

Quote

TIME : 12/14/2010 09:23  
NAME :  
FAX : 3365487823  
TEL :  
SER.# : BRO00J148005

DATE, TIME  
FAX NO./NAME  
DURATION  
PAGE(S)  
RESULT  
MODE

12/14 09:22  
14076298252  
00:01:26  
05  
OK  
STANDARD  
ECM

# Remington®

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### COMMENTS:

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Thanks,

BARBER - Kinzer PPS GAL RE 0012233









