

BARBER - Kinzer PPS GAL RE 0012262

Remington Arms Co., Inc.
Product Service
Legal Case #:5357

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
213207	12/8/2010	12/9/2010	12/9/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jonathan	Shirley	171 Circle Dr	Maitland	FL	32751		W 407-629-8333

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern	Unknown	
S	Fired on safety release	Concern:1007	Fired on Safe Release	
C				

12/14/10 Shirley sent 4 bolt actions made before 1982 and alleges he has had all fire when the safety was released.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/6MM REM	n/a	A6604866	KQ 5/3/1978
Date Purchased	Where Purchased	Accessories	Original Owner		
	SANDY DIST CHARLESTON WV	TWO PIECE RINGED BASES,GUN SOCK	U		

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA under BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	40.23	12/14/2010				

12/14/10 Per Ilion, could not duplicate concern. Trigger set screws altered. Bolt stop sticks. Replace TPA, clean, test fire under BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/9/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 6MM REM
	Date Code		KQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

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	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	STICKS
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	--Select--	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/700 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	--Select--	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE RINGED BASES,GUN SOCK



frmREInquiry - Repair Inquiry

Repair Number: **RE00213207** Serial: A6604866 Model: 700 Center Fire Caliber: 6
 MM REM Produced: 05/03/1978 SKU: 20000 Repairman: Mike Lawson
 Status: ApprovalHold 12/9/2010 3:29:12 PM

ADDRESS INFORMATION

Customer		<input checked="" type="radio"/> Received from	Return To	<input type="radio"/> Received from
Name:	JONATHAN W SHIRLEY PA		JONATHAN W SHIRLEY PA	
Address 1:	171 CIRCLE DRIVE		171 CIRCLE DRIVE	
Address 2:	ATTORNEY	PO Box:	ATTORNEY	PO Box:
City:	MAITLAND		MAITLAND	
State:	FL	Zip Code:	32751	Country:
			US	

Contact / Condition | Problems | Estimate | History / Status | Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/8/2010 8:3...	New	schultscm	Repair Added	
12/8/2010 8:3...	Expedite	schultscm	From: Check In	To:
12/9/2010 2:4...	Maint	Travisbw	Repair Maintenance	Status: New
12/9/2010 3:2...	Estimate	lawsonmj	Estimate Update	Status: Appr

- Shipping Hold
- Interface Hold
- Estimate Sent
- Parts Received
- Passed Inspection
- Return as Received
- Has Been Approved
- Internal Repair
- Exclude TATC

Current Status
 ApprovalHold
 12/9/2010 3:29:12 PM
 lawsonmj
 Repair Bench
 Repair Location:
 ILN
 Current Location
 ILN
 Transfer Number

Repair Search

Refresh

Close

RECEIVED
 DEC 10 2010

BY:.....

357

22"
K95/
2.5#
1009

Paducah Shooter Supply Inc.

3919 Cairo Road
Paducah KY 42001
Phone (270) 443-3758
Fax (270) 442-5022
gunsmith@pssguns.com

Repair Work Order: S15-3-10,11,12,13.

DATE: 11-23-2010

To: REMINGTON ARMS

Address: 14 HOEFLER AVE

City, State, Zip: ILION NY 13357

Enclosed: (4) REMINGTON

Model: 700 BDL

Serial Number: A6604866	6515107	6563225	6528724
6MM REM	30-06	7MM REM MAG	270 WIN
5/94	1/72	5/72	2/72

Description of Repair: SERVICE DEPT, ALL FOUR GUNS SENT IN FOR BLISM. CUSTOMER WANTS NEW TRIGGERS—SEE HIS LETTER. WE DEPOSITED HIS CHECK FOR \$80.00—SO HAVE SENT ONE ALONG TO REPLACE IT. PLEASE RETURN DIRECT TO CUSTOMER. ANY QUESTIONS, PLEASE DON'T HESITATE TO CALL.

**THANKS
CHARLIE**

Item Belongs To: S15-3-10,11,12,13.

Sent By: GWJ

Serial Number:

A6604866

Model: 700



RE00213207

could not duplicate concern.
T.A. set screws altered, both
stop sticks. Repaired TPA, clear
+ rest fine under BLP for
\$ 20.00 + ship







