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Remington Arms Co., Inc. Product Service Legal Case #:5386

Case Info	rmation			-					
RE#	Date Ope	ned	Date Opened(PS) 12/10/2010	Date Closed	Incident	Date	Pre	Lit	Lit Obsolete
Customer	Informatio	n							
Туре	Business	First Nam	e Last Name	Street	City	State	Zip	Age	Contact
Incident		Jay	Sparks	16611 Rock Creek Rd.	Shawnee	OK	7480 1		C 918-520-3791
Incident I	Incident Information								
Claim	s		Codes	Repair	Est. Me	dical T	reatme	ent	Medical Status
PI									
PD		Cause:4079	Cause:4079 Other - Unexamined			Unknown			
S		Concern:10	007 Fired on Safe	afe Release					
C FS	R								

12/10/10: Customer called in. He stated that he was hunting 2 weeks ago & had a FSR. No damage, No injury. He stated he has never had a problem before. He stated he has been on the internet & feels that we have an issue. df

Firearm Information						
Mfg.	Туре	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	C6216251		1/12/1988
Date Purchased	Where Purchased	Accessories	Original Owner			
	OUTDOOR SPORTS HDQ INC		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA						
Settlement	Settlement Release of Claims Release Date Reimbursement				Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				
12/10/10: Sending ARS, ltr, form, box. Box order# 1167465. df						

Examination[Remington/CF/BA]

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Part	Sub-Part	Code	Comment			

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Remington. www.remington.com

Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:		12/10/2010	REQUESTED BY:	Dell
QUANTITY:		1	WEIGHT PER PKG:	10 lbs
RUEASEICHECKIONE MEDIA COORDINATOR TO MAIL			I WILL MAIL	XXXXXX
DESCRIPTION:	Ref # 5386 rifle			

LABEL INFORMATION

MAIL LABEL TO:	Jay Sparks
	16611 Rock Creek Rd.
	Shawnee, OK 74801
	Ph: 918-520-3791

RETURN ITEM TC Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALLEPARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR: SAME

DEC 13, 2010 ALL CURR USD ACT WT 10.0 LBS 1 OF 1 4XX596 SVC GNDCOM TRACKING# 1Z4XX5969065848921 REF 1: JAY SPARKS/CD/DMF REF 2:5386/RIFLE HANDLING CHARGE 0.00 SVC T/P USD SINGLE-PIECE PUB RATE CHRGS: RS 0.50 COD 0.00 DV 0.00 DC 0.00 AH 0.00 SD 0.00 DGD 0.00 SP 0.00 0.00 PR PUB+HANDLING 9.45 TOT PUB CHG 9.45

BARBER - Kinzer PPS GAL RE 0012365