

BARBER - Kinzer PPS GAL RE 0012497

Remington Arms Co., Inc.

Product Service

Legal Case #:5299

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 212005 | 12/3/2010   | 12/6/2010       | 12/6/2010   |               |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name | Street                        | City       | State | Zip   | Age | Contact        |
|----------|----------|------------|-----------|-------------------------------|------------|-------|-------|-----|----------------|
| Reporter |          | Tackle Box |           | Tackle Box<br>3001 So Zero St | Fort Smith | AR    | 72901 |     | W 479-646-3193 |

## Incident Information

| Claims | Codes              | Repair Est.                 | Medical Treatment                                     | Medical Status |
|--------|--------------------|-----------------------------|-------------------------------------------------------|----------------|
| PI     |                    |                             |                                                       |                |
| PD     | Cause:4038         | Could Not Duplicate Concern |                                                       |                |
| S      | fired accidentally | Concern:1025                | Unexplained Discharge - No Mention of Safety Position | Unknown        |
| C      |                    |                             |                                                       |                |

12/19/10 Per note with rifle, gun as been in gun cabinet for a bout 2 yrs. It would not fire, he was going to eject the shell and it went off twice.cm

## Firearm Information

| Mfg.           | Type             | Model/Ga.      | SKU            | Serial   | Bbl. | DOM       |
|----------------|------------------|----------------|----------------|----------|------|-----------|
| Remington      | CF/BA            | 700/7MM REM MA | 25803          | C6643501 | CL   | 4/16/1991 |
| Date Purchased | Where Purchased  | Accessories    | Original Owner |          |      |           |
|                | SPORTS SOUTH INC |                | U              |          |      |           |

CONCERN:FAILED TO FIRE,THEN WENT OFF TWICE

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

| Settlement                                          | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|-----------------------------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Per Ilion, replace TPA, clean at 1/2 normal charges |                         |                         |               |                 |                |               |
|                                                     | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |

12/19/10 Per Ilion, could not duplicate concern. Trig assm dirty and sticky causing parts to work sluggish. Replace TPA, clean, test fire at 1/2 normal charges.cm

## Examination[Remington/CF/BA]

| Part        | Sub-Part     | Code                        | Comment         |
|-------------|--------------|-----------------------------|-----------------|
| Examination | Examiner     |                             | B.TRAVIS        |
|             | Exam Date    |                             | 12/6/2010       |
|             | Product Type |                             | RF              |
|             | Action Type  |                             | A               |
|             | Assigned To  |                             | T.NAGLE         |
| Cause       | 4038         | Could Not Duplicate Concern |                 |
| Barrel      | Description  |                             | 24" 7MM REM MAG |
|             | Date Code    |                             | CL              |
|             | Bore Plugged | False                       |                 |
|             | Bulged       | False                       |                 |
|             | Fired        | False                       |                 |

## BARBER - Kinzer PPS GAL RE 0012498

|              |                        |                            |                       |
|--------------|------------------------|----------------------------|-----------------------|
|              | Fired while Obstructed |                            |                       |
|              | Muzzle/Crown Condition | Slightly Worn; Functioning |                       |
| Bolt         | Firing Pin             | Slightly Worn; Functioning |                       |
|              | Shroud                 | Slightly Worn; Functioning |                       |
|              | Face                   | Slightly Worn; Functioning |                       |
|              | Handle                 | Like new; Functioning      |                       |
|              | Stop                   | Slightly Worn; Functioning | SLUGGISH/STICKS       |
| Extractor    | Condition              | Slightly Worn; Functioning |                       |
|              | Cut Condition          | Slightly Worn; Functioning |                       |
|              | Ext/Eject Test         | False                      |                       |
| Locking      | Block Condition        | ---Select---               |                       |
|              | Lug Condition          | Slightly Worn; Functioning |                       |
|              | Notch Condition        | ---Select---               |                       |
| Overall      | Exterior Condition     | Slightly Worn; Functioning |                       |
|              | Stock Condition        | Slightly Worn; Functioning |                       |
|              | Fore End Condition     | ---Select---               |                       |
| Receiver     | Condition              | Slightly Worn; Functioning |                       |
|              | Bulged                 | False                      |                       |
| Safety       | Description            |                            | STANDARD M/700 SAFETY |
|              | Function               | Like new; Functioning      |                       |
|              | Sub-Assembly           | Non-ISS                    |                       |
| Sear         | Lift                   | ---Select---               | .009                  |
|              | Notch                  | Like new; Functioning      | SLUGGISH              |
|              | Tests                  | Test Fired                 | False                 |
| Feeding Test |                        | False                      |                       |
| Trigger      | Condition              | Like new; Functioning      | DIRTY/STICKY          |
|              | Pull                   | ---Select---               | 4#                    |
|              | Altered                | False                      |                       |
|              | Sub-Assembly           | M/700 Non-Bolt Lock        |                       |

ADDRESS INFORMATION

FFL:

### Current Status

**Close**

RECEIVED  
BY: \_\_\_\_\_

24"

CL4/91

4#  
009LOG #  
R 493

KS.

## TACKLE BOX

3001 So. Zero St.  
FT. SMITH, AR 72901  
Phone (479) 646-3193  
Fax (479) 646-5959

5299

| Customer's Order No.                                            |                          | Date 10/28 20 10   |                               |
|-----------------------------------------------------------------|--------------------------|--------------------|-------------------------------|
| Name LARRY McWEESEY                                             |                          |                    |                               |
| Address 1411 White Oak est                                      |                          |                    |                               |
| VAN BUREN 72556                                                 |                          | Phone 479-474-4212 |                               |
| SOLD BY                                                         | CASH                     | C.O.D.             | CHARGE                        |
|                                                                 |                          |                    | ON ACCT. MDSE. RETD. PAID OUT |
| 474-7704                                                        |                          |                    |                               |
| QUAN.                                                           | DESCRIPTION              | PRICE              | AMOUNT                        |
|                                                                 | Gun HAS BEEN             |                    |                               |
|                                                                 | IN Gun Cabinet FOR       |                    |                               |
|                                                                 | ABOUT 2 years. Gun First |                    |                               |
|                                                                 | WOULD NOT FIRE WHEN      |                    |                               |
|                                                                 | HUNTING WENT BACK        |                    |                               |
|                                                                 | TO TRUCK & FROST SKILL   |                    |                               |
|                                                                 | PUT ANOTHER IN BACK      |                    |                               |
|                                                                 | WENT OFF TWICE           |                    |                               |
|                                                                 | NEVER MESS'D WITH IT     |                    |                               |
|                                                                 | AGAIN                    |                    |                               |
|                                                                 | 1 REM 700 BLD 7mm        |                    |                               |
|                                                                 | SER# C6643501            |                    |                               |
| All claims and returned goods MUST be accompanied by this bill. |                          | TAX                |                               |
| 0067606 Received By                                             |                          | TOTAL              |                               |

GS-202-2  
PRINTED IN U.S.A.

Thank You

C6643501

Model: 700



RE00212005

could not duplicate concern.  
T.A. dirty & sticky causing parts  
to work sluggish. Replace TPA,  
clean & test fire at 1/2 normal  
cost.

Quote

BARBER - Kinzer PPS GAL RE 0012500

**QUOTATION****Remington Arms Company, Inc.****ESTIMATING  
REPORT**

**BARBER - Kinzer PPS GAL RE 0012501**  
 Parts/Repairs 800-243-9700  
 Fax 336-548-7801

870 Remington Dr. P.O. Box 700  
 Madison, NC 27025-0700

[www.remington.com](http://www.remington.com) [info@remington.com](mailto:info@remington.com)

**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

|                            |                                  |                        |            |
|----------------------------|----------------------------------|------------------------|------------|
| <b>Repair Order Number</b> | <b>Description/Serial Number</b> | <b>Date Received -</b> | 12/1/2010  |
| RE00212005                 | C6643501                         | <b>Estimate Date -</b> | 12/6/2010  |
| <b>Account # - R-</b>      |                                  | <b>Current Date -</b>  | 12/20/2010 |

**Customer**

TACKLE BOX  
 3001 S ZERO STREET

FT SMITH. AR 72901 US

**Phone (H)** (479)-646-3193

**Phone (W)**

**Return To**

TACKLE BOX  
 3001 S ZERO STREET

FT SMITH. AR 72901 US

**Fax**

**Email**

Please Circle One

VISA MC AMEX DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_

PO Number \_\_\_\_\_

Daytime Phone (\_\_\_\_) \_\_\_\_\_ Time To Call \_\_\_\_\_ Open Acct. R \_\_\_\_\_

Approval: Customer Signature \_\_\_\_\_ Date \_\_\_\_\_



If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box

**Notice: We process checks electronically through Check 21**

| <b>Reported</b> |                                             | <b>Problems Found</b> |                              |
|-----------------|---------------------------------------------|-----------------------|------------------------------|
| M100            | SEE CUSTOMERS LETTER                        | M123                  | FORWARD TO PRODUCT SERVICE F |
| M123            | FORWARD TO PRODUCT SERVICE<br>FOR INSPECTIO |                       |                              |

**Technician's Comments**

ProblemNotes could not duplicate concern.TA dirty and sticky causing parts to work sluggish.Replace tigger assembly clean and test fire at 1/2 normal charges per product service.

**Estimate: \*\*C.O.D./Shipping and Handling Charges are NOT Included in this Quote**

| <b>Material #</b>      | <b>Material Description</b>          | <b>Qty</b> | <b>Warranty<br/>Y/N</b> | <b>Price/<br/>Unit</b> | <b>Discount<br/>Percent</b> | <b>Extended<br/>Amt</b> |
|------------------------|--------------------------------------|------------|-------------------------|------------------------|-----------------------------|-------------------------|
| <b>Part</b>            |                                      |            |                         |                        |                             |                         |
| F305570B               | X-MARK PRO 700 TRIG ASSB RH BLACK (O | 1          | N                       | \$94.00                | 50%                         | \$47.00                 |
| <b>Service</b>         |                                      |            |                         |                        |                             |                         |
| 4000114                | GR-SHIPING & HANDLING (GUN REPAIR)   | 1          | N                       | \$17.00                | 50%                         | \$8.50                  |
| 4000119                | GR-TEST                              | 1          | N                       | \$23.00                | 50%                         | \$11.50                 |
| 4000294                | GR-CHECK TPA                         | 1          | Y                       | \$17.00                | 0%                          | \$0.00                  |
| <b>Sub Total:</b>      |                                      |            |                         |                        |                             | <b>\$67.00</b>          |
| <b>Est. Sales Tax:</b> |                                      |            |                         |                        |                             | <b>\$3.10</b>           |
| <b>Grand Total:</b>    |                                      |            |                         |                        |                             | <b>\$70.10</b>          |

**BARBER - Kinzer PPS GAL RE 0012501**

PS 14389

# Remington®

## FACSIMILE TRANSMITTAL SHEET

To: \_\_\_\_\_ Date: 12/23/10 & 12/31/10  
Company: Tackle Box From: Christy Mitchell  
Fax No.: 479-646-5959 Fax No.: \_\_\_\_\_  
Phone No.: \_\_\_\_\_ Phone No.: 800-243-9700 x 8684

Number of pages including Cover Sheet: \_\_\_\_\_

### COMMENTS:

*Repair is on hold. Please contact  
us regarding the following estimate.*

#### PRIVILEGED AND CONFIDENTIAL

This facsimile is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure. If you are not the intended recipient please do not disseminate, distribute, or copy this communication. Instead, please notify the sender immediately by return fax or by telephoning the number above and discard all copies of this fax.

TIME : 12/23/2010 11:27  
NAME :  
FAX : 3365487823  
TEL :  
SER.# : BROCOJ148005

|              |                 |
|--------------|-----------------|
| DATE, TIME   | 12/23 11:27     |
| FAX NO./NAME | 14796465959     |
| DURATION     | 00:00:33        |
| PAGE(S)      | 02              |
| RESULT       | OK              |
| MODE         | STANDARD<br>ECM |

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To: \_\_\_\_\_ Date: 12/23/10

Company: Tackle Box From: Christy Mitchell

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### COMMENTS:

|  |
|--|
|  |
|  |
|  |
|  |
|  |

TIME : 12/31/2010 13:24  
NAME :  
FAX : 3365487823  
TEL :  
SER.# : BRO00J148005

DATE, TIME  
FAX NO./NAME  
DURATION  
PAGE(S)  
RESULT  
MODE

12/31 13:24  
14796465959  
00:00:40  
02  
OK  
STANDARD  
ECM

# Remington®

## FACSIMILE TRANSMITTAL SHEET

To: \_\_\_\_\_ Date: 12/23/10 + 12/31/10  
Company: Tackle Box From: Christy Mitchell  
Fax No.: 479-646-5959 Fax No.: \_\_\_\_\_  
Phone No.: \_\_\_\_\_ Phone No.: 800-243-9700 x 8684

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