

**BARBER - Kinzer PPS GAL RE 0012687**

Remington Arms Co., Inc.  
Product Service  
Legal Case #:4906

**Case Information**

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 210849 | 11/18/2010  | 10/29/2010      | 11/19/2010  |               |         |     |          |

**Customer Information**

| Type     | Business | First Name | Last Name | Street     | City        | State | Zip   | Age | Contact        |
|----------|----------|------------|-----------|------------|-------------|-------|-------|-----|----------------|
| Incident |          | Alex       | Volansky  | 6815 Leona | Saint Louis | MO    | 63116 |     | H 314-752-5967 |

**Incident Information**

| Claims | Codes  | Repair Est. | Medical Treatment | Medical Status |
|--------|--|-------------|-------------------|----------------|
| PI     |  |             |                   |                |
| PD     | Cause:4006 Altered Adjustments or Components |             | Unknown           |                |
| S FSR  | Concern:1007 Fired on Safe Release           |             |                   |                |
| C      |  |             |                   |                |

10/29/10 Per call from Volansky, about 10 years ago he had a FSR. He bought it used in the '90's. He wants to get the bolt lock removed and make sure it is safe.cm

**Firearm Information**

| Mfg.           | Type                  | Model/Ga.            | SKU            | Serial  | Bbl. | DOM      |
|----------------|-----------------------|----------------------|----------------|---------|------|----------|
| Remington      | CF/BA                 | 700/22-250 REM       | n/a            | 6717831 | AY   | 3/1/1974 |
| Date Purchased | Where Purchased       | Accessories          | Original Owner |         |      |          |
|                | OUTDOOR SPT DAYTON OH | TWO PIECE SCOPE BASE | N              |         |      |          |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

**Settlement**

| Settlement                                  | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Per Ilion, replace TPA, clean at BLSM price |                         |                         |               |                 |                |               |
|   | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |
|   | 30.23                   | 11/22/2010              |               |                 |                |               |

10/29/10 Sending ARS.cm 11/22/10 Per Ilion, will follow down. Trig assm set screws altered and trig assm is dirty and sticky. Can offer to replace TPA, clean and test fire under bolt lock programs for \$20 + S&H.cm

**Examination[Remington/CF/BA]**

| Part        | Sub-Part     | Code                              | Comment           |
|-------------|--------------|-----------------------------------|-------------------|
| Examination | Examiner     |                                   | B.TRAVIS          |
|             | Exam Date    |                                   | 11/19/2010        |
|             | Product Type |                                   | RF                |
|             | Action Type  |                                   | A                 |
|             | Assigned To  |                                   | T.NAGLE           |
| Cause       | 4006         | Altered Adjustments or Components |                   |
| Barrel      | Description  |                                   | 24" 22-250 REM HB |
|             | Date Code    |                                   | AY                |
|             | Bore Plugged | False                             |                   |
|             | Bulged       | False                             |                   |
|             | Fired        | False                             |                   |

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4906&Type=Case>

11/22/2010

**BARBER - Kinzer PPS GAL RE 0012687**

PS 14575

|                                    |                           |                                   |   |
|------------------------------------|---------------------------|-----------------------------------|---|
| BARBER - Kinzer PPS GAL RE 0012688 |                           | Fired while<br>Operational        |   |
|                                    | Muzzle/Crown<br>Condition | Slightly Worn;<br>Functioning     |   |
| Bolt                               | Firing Pin                | Slightly Worn;<br>Functioning     |   |
|                                    | Shroud                    | Slightly Worn;<br>Functioning     |   |
|                                    | Face                      | Slightly Worn;<br>Functioning     |   |
|                                    | Handle                    | Slightly Worn;<br>Functioning     |   |
|                                    | Stop                      | Slightly Worn; Not<br>Functioning | BINDS,DIRTY/STICKY  |
| Extractor                          | Condition                 | Slightly Worn;<br>Functioning     |   |
|                                    | Cut Condition             | Slightly Worn;<br>Functioning     |   |
|                                    | Ext/Eject Test            | False                             |   |
| Locking                            | Block Condition           | ---Select---                      |   |
|                                    | Lug Condition             | Slightly Worn;<br>Functioning     |   |
|                                    | Notch Condition           | ---Select---                      |   |
| Overall                            | Exterior Condition        | Slightly Worn; Not<br>Functioning |   |
|                                    | Stock Condition           | Slightly Worn;<br>Functioning     | SCRATCHES   |
|                                    | Fore End Condition        | ---Select---                      |   |
| Receiver                           | Condition                 | Slightly Worn;<br>Functioning     |   |
|                                    | Bulged                    | False                             |   |
| Safety                             | Description               |                                   | STANDARD M/700 BOLT LOCK SAFETY                                     |
|                                    | Function                  | Like new; Functioning             |   |
|                                    | Sub-Assembly              | Non-ISS                           |   |
| Sear                               | Lift                      | ---Select---                      | .007  |
|                                    | Notch                     | Slightly Worn;<br>Functioning     | SLUGGISH  |
|                                    | Tests                     | Test Fired                        | False   |
| Feeding Test                       |                           | False                             |   |
| Trigger                            | Condition                 | Slightly Worn; Not<br>Functioning | DIRTY/STICKY PARTS SLUGGISH TRIGGER WONT<br>RETURN WILL FOLLOW DOWN |
|                                    | Pull                      | ---Select---                      | 1.75#   |
|                                    | Altered                   | True                              | SET SCREWS ALTERED  |
|                                    | Sub-Assembly              | M/700 Bolt Lock                   |   |
| Non-Remington<br>Components        | Description               |                                   | TWO PIECE SCOPE BASE  |

supryfl - ILN/Prod

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frmRepairMain
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D1102R7XPL

Thursday, Nov 18 2010

8:43 AM

**start**

**DMS - Desktop**



**© Inco-Merest**

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4/22 Emailed quote on  
Volansky approved.

RECEIVED  
NOV 22 2010

BY: \_\_\_\_\_

**BARBER - Kinzer PPS GAL RE 0012689**

PS 14577

4906

24"  
A-1 3/7  
1.75"  
1007

November 1, 2010

Alex Volansky  
6815 Leona  
St. Louis, MO 63116

Subject: #4906, Model 700

Dear Mr. Volansky,

Per our phone conversation, enclosed is a prepaid UPS ground shipping label for shipment of the firearm to our factory for inspection and removal of the bolt lock. Please include a copy of the attached letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the box with "Supry".**

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell  
Consumer Affairs Administrator  
Phone: 800-243-9700, ext 8684  
christy.mitchell@remington.com

will follow down. Trig. ASSM.  
Set screws altered + Trig. ASSM  
is dirty + sticky. can offer to  
replace TPA, clean & test fire  
under bolt lock program for  
\$20.00 + ship

Serial  
Number:

6717831

Model: 700



RE00210849

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)

NOTE: Please complete and print this form, and then include it with your firearm.

|   |               |  |                   |         |            |
|---|---------------|--|-------------------|---------|------------|
| Model Number:   | MODEL 700     |  | Serial Number:    | 6717831 |            |
| Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO  |               |  |                   |         |            |
| Name:   | Alex Volansky |  | Date of Purchase: | 10/1992 |            |
| Address (no PO Boxes): 6815 LEONA   |               |  |                   |         |            |
| City:   | ST. LOUIS     |  | State:            | MO      | Zip: 63116 |
| Phone (Daytime):  | 314 752 5967  |  | Fax:              |         |            |
| E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) VOLANSKY@PREMIERRANGE.COM                   |               |  |                   |         |            |
| E-mail Address:   |               |  |                   |         |            |
| <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.   |               |  |                   |         |            |
| Please describe your problem and date of occurrence:  |               |  |                   |         |            |
| <p>HEARD ABOUT RECALL. THIS GUN ACTUALLY WENT OFF ABOUT 10 YEARS AGO WHILE MY SON WAS HUNTING AND WAS MOVING THE SAFETY, AND IT WENT OFF.</p> |               |  |                   |         |            |
| 500 characters left   |               |  |                   |         |            |
| Ammunition Information:   |               |  |                   |         |            |
| Manufacturer:   |               |  | Type:             |         |            |
| Other (i.e. bullet weight/type, shot size, powder): 51 GRAIN  |               |  |                   |         |            |
| Handload Information:   |               |  |                   |         |            |
| Powder Used:  |               |  | Powder Weight:    |         |            |
| Case/Hull Used:   |               |  | Primer Used:      |         |            |
| Bullet Type/Shot Size:  |               |  | Reloader Used:    |         |            |

|   |           |
|---|-----------|
| Firearms Care (Cleaning and Lubrication):   |           |
| Brand of cleaning solution used:  |           |
| How often do you clean the bore? (Months or Number of rounds)   | WHEN USED |
| How often do you clean the action? (Months or Number of rounds)   |           |
| How often do you clean the trigger assembly? (Months or Number of rounds)   |           |
| Brand of lubricant used:  |           |
| How often do you lubricate the bore? (Months or Number of rounds)   |           |
| How often do you lubricate the action? (Months or Number of rounds)   |           |
| How often do you lubricate the trigger assembly? (Months or Number of rounds)   |           |
| Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?   |           |
| <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO   |           |
| When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?)  |           |
| What were the services performed?)  |           |
| <p>Remington Arms Co., Inc.<br/>         Attn: Arms Service Division<br/>         14 Hoefler Avenue<br/>         Ilion, NY 13357</p>  |           |
| <p>⚠️WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p>:: Record the serial number of your firearm before sending it.<br/>         :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)<br/>         :: Remove all accessories from your firearm to prevent loss or damage.<br/>         :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.</p> |           |









