

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
215154	12/17/2010	11/17/2010	12/28/2010	10/26/2010			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		H. Ross	Warner	708 E. Mule Deer Rd	Central	UT	84722		H 435-574-0306 E hrwarner@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when safety was released	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release	Unknown	
C				

11/17/10 Per call from Warner, he has a Model 700 BDL .243 that he bought new in the '60's. The other day when he came back from hunting, he was in his workshop and released the safety and it fired. It had never happened before but he didn't use it much because he lived in AK and had used larger calibers.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	283738	KP	1/1/1967
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE SCOPE BASE	Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
75.77	1/5/2011

11/17/10 Mailing ARS and box.cm 1/5/11 Per Ilion, could not duplicate concern. Trigger set screws altered. Trigger assm dirty. Replace TPA, clean and test fire under BLSM program price. Called Warner and he approved repair.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		12/28/2010

BARBER - Kinzer PPS GAL RE 0012758 Examination	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 243 WIN
	Date Code		KP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

224
KPS/67
3#
006

5119

November 17, 2010

H. Ross Warner
708 E. Mule Deer Rd
Central, UT 84722

Subject: #5119, Model 700

Dear Mr. Warner,

Enclosed is a UPS ground prepaid shipping label. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the box with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

enclosure

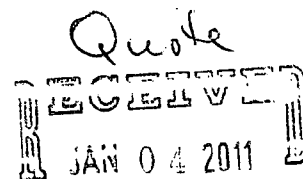
20.40
27. —
35. —
17.50
15. —
114.90
37. —

could not duplicate CONCERN
T.A. SET SCREWS ALTERED. T.A.
Dirty. Replace TPA, clean &
test Q in under BCP for
\$20.00 + ship

283738
Model: 700



RE00215154



Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com BY:

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700 BDL	Serial Number: 283738
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Name: H. ROSS WARNER	Date of Purchase: 1966 or so.
Address (no PO Boxes): 708 E. Mule Deer Rd.	
City: Central	State: UT Zip: 84722
Phone (Daytime): 435-574-0306	Fax:
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) HRWARNER @ Gmail. com	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.	
Please describe your problem and date of occurrence:	
<p><i>October 26, 2010 came back from hunting and put the rifle w/ cartridge still in the chamber on my cleaning stand. Came back the next morning to unload and clean the weapon. Upon releasing the safety the gun fired (no finger on the trigger) also no one hurt</i></p> <p>500 characters left</p>	
Ammunition Information:	
Manufacturer: REMINGTON	Type: 243 Win
Other (i.e. bullet weight/type, shot size, powder): 100 GR. Core-Lokt PTD Soft PT.	
Handload Information:	
Powder Used: 	Powder Weight:
Case/Hull Used: 	Primer Used:
Bullet Type/Shot Size: 	Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: PRO SHOT 1 Step Gun Cleaner & LubeHow often do you clean the bore? (Months or Number of rounds) After each use. Usually 1 RndHow often do you clean the action? (Months or Number of rounds) After each use. "How often do you clean the trigger assembly? (Months or Number of rounds) After each use. "Brand of lubricant used: BUTCH'S GUN OILHow often do you lubricate the bore? (Months or Number of rounds) After Use Usually 1 RndHow often do you lubricate the action? (Months or Number of rounds) After Use. "How often do you lubricate the trigger assembly? (Months or Number of rounds) After Use. "

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

☐ YES ☒ NOWhen was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? NeverWhat were the services performed? N/A

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

*note: I have not
cleaned the weapon
since last discharge*

⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.

