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12/1/1974

Bbl.

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Remington Arms Co., Inc. Product Service Legal Case #:4961

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete 210782 11/18/2010 11/3/2010 11/19/2010

Customer Information

Type Business First Name Last Name Street City State Zip Age Contact

Reporter White Wolf Sporting Goods --- White Wolf Spor 2702 Lebanon Rd. Manheim PA 17545 W 717-665-6089

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

S

PD Cause: 4038 Could Not Duplicate Concern

Concern: 1007 Fired on Safe Release

Unknown

C FSR

11/3/10: Dealer called in. His consumer bought a M/700 from him about 30-35 yrs ago and brought it to the store stating that he had experienced a FSR. No damage - No injury. Dealer is not sure if the consumer has kept the gun really clean or not. Sending it in to be repaired. df

Firearm Information

Mfg.TypeModel/Ga.SKUSerialRemingtonCF/BA700/7MM REM MAn/a6810022

Date Purchased Where Purchased Accessories Original Owner

U

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Reim. Date Cash Date
Settlement APV APV

Per Ilion - Quote to repair

Repair/Replacement Cost Repair/Replacement Date

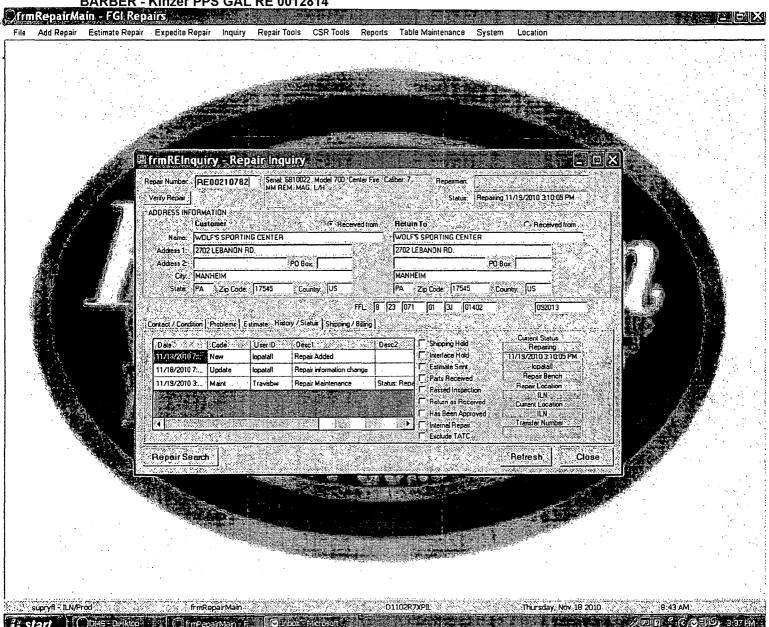
54.60 11/29/20

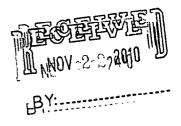
11/3/10: Sending ARS, ltr, form. df 11/29/10: Per Ilion - Could not duplicate concern. TA dirty. Can offer to replace TA, clean & test fire under BLM program - Quote. df 11/29/10: I spoke w/dlr & they mailed payment on 11/26. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/19/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
	Description		24" 7MM REM MAG
Barrel	Date Code		XY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	<u> </u>
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/700 BOLY LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Tests	Test Fired	False	
	Feeding Test	False	
Taiona	Condition	Slightly Worn; Functioning	DIRTY
	Pull	Select	7#
Trigger	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	





24" XY12/13

4961

November 3, 2010

White Wolf Sporting Goods 2702 Lebanon Rd. Manheim, PA 17545 Ph: 717-665-6089

Ref: #4961

Dear Dealer,

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

Please include a copy of this letter to put inside the shipping container. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results.

Fax: 336-548-7872

I hope that this action will keep you a loyal Remington customer.

Sincerely,
D. Fulcher
Consumer Affairs Administrator
Remington, H&R, Marlin
Phone: 1-800-243-9700

Model: 700 RE00210782 rould Not dup hunte concern.

TRIG. ASSM DINTY. can of bee

To replace TPA, clean x text

Rive under Bir for is 20.00

+ Ship

COPY

Quote

CS 11.17.10

PHONE: 665-6089

FIRE ARMS NO. 23-01402

TAX NO. 36-06732

WOLF'S SPORTING CENTER

GUNS - AMMUNITION - ARCHERY EQUIPMENT

WHOLESALE - RETAIL

2702 Lebanon Road, Manheim, PA 17545

DATE 11-5 10 Nº 28733

Customer!			
Samuel	Kulo		
Phone#	717.626	2432	
	,		

TERMS: Net - 1-1/2% Added After 30 Days - 18% Annual.

Quantity	Amt.	Description	Price	Price	
		Dear Sir,			
		Enclosed is a 700			
		Imm mag Surt 108/0022			
		Isold to customer 30 yrs ago.			
		After he closed bolt + released Safety			
		the oun went off.			
		Another tome hewas putting abullet in Closed balt it went off at blew		,	
_		in closed balt it went off & blew			
		floorplate out.			
		We appreciate you looking at this			
	ļ	We appreciate you looking at this gun, and returning it as soon as possible.			
•		Thanks			
	<u> </u>	Carl F. Wolf			
	<u> </u>				
			-		
	1	BARBER - Kinze	r PPS GAL RE N	112816	

Model Number:	Serial Number:				
100	6810033				
Name: Wolf's Sporting Center	Date of Purchase:				
Address (no P	O Boxes):				
2702Lebanon Rd.					
City: Manheim	State: ρ_{c}	Zip: 17545			
Phone (Daytime): 417-665-6089	Fax:				
E-mail Address:					
Please describe ye	-				
After Customer closed bol	ta released	Saftey			
the gun went off. Anoth	er line he	was putting			
abulletin, closed bolt	abullet in, closed both it went off + blew				
floor plate out.					
·					
500 charac	oters left	* Mar.			
NOTE: Prior to shipping your firearm, cor provided and estimate		enter for services			
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.					
Print	Reset				
<u> </u>	<u> </u>				



Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:		11/3/2010	REQUESTED BY:	Dell
QUANTITY:	QUANTITY: 1		WEIGHT PER PACKA(10 lbs	
PLEASECHECKIONE MEDIA COORDINATOR TO MAIL			I WILL MAIL	XXXXX
DESCRIPTION:	Ref# 4961 Rifle			

LABEL INFORMATION

MAIL LABEL TO: White Wolf Sporting Goods
2702 Lebanon Rd.
Manheim, PA 17545
Ph: 717-665-6089

RETURN ITEM TC Remington Arms
Attn: Product Service
Ilion, NY

PREPASE COMPLEMENT AND PARTY OF THIS FORM AND SEND TO THE MEDIA COORDINATION

1 OF 1 NOV 4, 2010 ALL. CURR USD 4XX596 ACT UT 10.0 LBS SVC GNDCOM TRACKING# 124XX5969067416867 REF 1: WHITE WOLF SPT. GDS/CD/DMF REF 2: 4961/RIFLE HANDLING CHARGE 0.00 SVC T/P USD RS 0.50 SINGLE-PIECE PUB RATE CHRGS: COD 0.00 DV 0.00 DC 0.00 SD 0.00 0.00 SP 0.00 AH 0.00 PR PUB+HANDL ING TOT PUB CHG 7.42 7.42



