

BARBER - Kinzer PPS GAL RE 0012944

Remington Arms Co., Inc.

Product Service

Legal Case #:5319

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212951	12/6/2010	12/7/2010	12/7/2010				X

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Boggs	4496 S Logan St	Englewood	CO	80113		H 303-789-3040

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Won't cock, fires when safety taken off	Cause:4013 Broken or Missing Parts	Unknown	
C	Concern:1008 Fired on Bolt Closing			

12/19/10 Per letter with rifle, when bolt is closed, gun won't cock. If safe is engaged with bolt open then closed gun will cock and sometimes fire when safe is taken off.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/30-06 SPR	27410	71070832	OW	7/26/2002 2:43:05 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	WAL-MART DC 6003R-REGULAR	SCOPE BASE	U

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, check over, clean and test fire at 1/2 normal charges						

Repair/Replacement Cost	Repair/Replacement Date

12/19/10 Per Ilion, trig assm has been altered, it appears to have been taken apart and reassembled with parts missing. Can offer to replace TPA, check over, clean and test fire at 1/2 normal charges.cm 12/20/10 Boggs approved by phone.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		12/7/2010

## BARBER - Kinzer PPS GAL RE 0012945

Examination	Product Type	RF	
	Action Type	A	
	Assigned To	T.NAGLE	
Cause	4013	Broken or Missing Parts	TPA ALTERED
Barrel	Description	22" 30-06 SPR	
	Date Code	OW	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	GRIP CAP MISSING
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD M/710 SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Not Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	ALTERED,PARTS MISSING
	Pull	---Select---	N/A
	Altered	True	
	Sub-Assembly	Other Remington	

**QUOTATION**

BARBER - Kinzer PPS GAL RE 0012946

**Remington Arms Company, Inc.**

870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

**ESTIMATING****REPORT**

Parts/Repairs

800-243-9700

Fax

336-548-7801

[www.remington.com](http://www.remington.com) [info@remington.com](mailto:info@remington.com)**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

<b>Repair Order Number</b> RE00212951 Account # - R-	<b>Description/Serial Number</b> 71070832	<b>Date Received -</b> 12/6/2010 <b>Estimate Date -</b> 12/10/2010 <b>Current Date -</b> 12/20/2010
<b>Customer</b> JOHN BOGGS 4496 SOUTH LOGAN ST.  ENGLEWOOD, CO 80113 US		<b>Return To</b> JOHN BOGGS 4496 SOUTH LOGAN ST.  ENGLEWOOD, CO 80113 US
<b>Phone (H)</b> (303)-789-3040 <b>Phone (W)</b>		<b>Fax</b> <b>Email</b>

Please Circle One

VISA MC AMEX DISCOVER

Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_

PO Number \_\_\_\_\_

Daytime Phone (\_\_\_\_) \_\_\_\_\_

Time To Call \_\_\_\_\_

Open Acct. R \_\_\_\_\_

Approval: Customer Signature \_\_\_\_\_

Date \_\_\_\_\_



If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box

Notice: We process checks electronically through Check 21

Reported		Problems Found	
M100	SEE CUSTOMERS LETTER	M123	FORWARD TO PRODUCT SERVICE F
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO		

Technician's Comments	
ProblemNotes	trigger assm has been altered,it appearsd tohave been taken apart and reassm with parts missing. can offer to replace trigger plate assm,clean and test fire at 1/2 normal charges.

Estimate **C.O.D. /Shipping and Handling Charges are NOT Included in this Quote						
Material #	Material Description	Qty	Warranty Y/N	Price/Unit	Discount Percent	Extended Amt
<b>Part</b>						
F301265	710 REC. INSERT ASSB. COMPLETE	1	N	\$58.00	50%	\$29.00
<b>Service</b>						
4000114	GR-SHIPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000119	GR-TEST	1	N	\$23.00	50%	\$11.50
Sub Total:						\$57.50
Est. Sales Tax:						\$0.87
Grand Total:						\$58.37

BARBER - Kinzer PPS GAL RE 0012946

5391

John Boggs 4491. South Logan Street  
 Englewood Colorado 80113 / 303-789-3040  
 - Dear Arms Service Center - <sup>22"</sup> OW 7/07

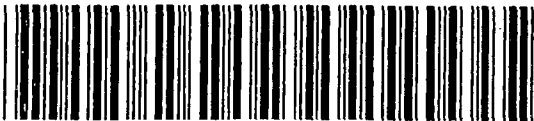
When Bolt is closed Gun won't  
 Cock. if safe is engaged w/  
 Bolt open then closed gun will  
 cock - AND some time Fires when  
 safe is taken off. - I Recently  
 Purchased the Gun used - so no  
 Idea of History - Also Needs  
 cap on pistol grip - would like  
 2 1/2 pound trigger if possible. -  
 I have 3 other Remingtons  
 all are extremely accurate and  
 Reliable. Thank you For Repairing.

John Boggs 303-789-3040

Serial  
Number:

71070832

Model: 710



RE00212951

TRIG. ASSM. HAS BEEN ALTERED, IT  
 APPEARS TO HAVE BEEN TAKEN APART  
 AND REASSM W/PARTS MISSING.  
 CAN OFFER TO REPLACE TPA, CHECK  
 OVER, CLEAN & TEST FIRE AT  
 1/2 NORMAL CHARGES.

Quote

frmRepairMain - frmRepairs

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Location

### frmREInquiry - Repair Inquiry

Repair Number: **RE00212951** Serial: 71070832 Model: 710 Center Fire Caliber 3006 SPRG Produced: 07/26/2002 SKU: 27410

Repairman: Status: Repairing 12/7/2010 9:30:51 AM

Verify Repair

#### ADDRESS INFORMATION

Customer: ☒ Received from: ☐ Return To: ☐ Received from: ☐

Name: **JOHN BOGGS** **JOHN BOGGS**

Address 1: **4496 SOUTH LOGAN ST.** **4496 SOUTH LOGAN ST.**

Address 2:  PQ Box:   PQ Box:

City: **ENGLEWOOD** **ENGLEWOOD**

State: **CO** Zip Code: **80113** Country: **US** **CO** Zip Code: **80113** Country: **US**

FFL:

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2		Current Status
12/6/2010 1:10	New	lopatali	Repair Added		<input type="checkbox"/> Shipping Hold	Repairing
12/6/2010 1:10	Expedite	lopatali	From: Check In	To:	<input type="checkbox"/> Interface Hold	12/7/2010 9:30:51 AM
12/7/2010 9:30	Maint	Travisbw	Repair Maintenance	Status: Rep	<input type="checkbox"/> Estimate Sent	lopatali
					<input type="checkbox"/> Parts Received	Repair Bench
					<input type="checkbox"/> Passed Inspection	Repair Location
					<input type="checkbox"/> Return as Received	ILN
					<input type="checkbox"/> Has Been Approved	Current Location
					<input type="checkbox"/> Internal Repair	CST
					<input type="checkbox"/> Exclude TATC	Transfer Number

Repair Search Refresh Close

supply ILNProd frmRepairMain D1102R7XPIL Monday, Dec 6 2010 7:23 AM

start OMS Desktop frmRepairMain - Fm DVS - GAL RE 0012948 Case Home Win 1:01 PM

RECEIVED  
DEC - 8 2010

BY: .....