

BARBER - Kinzer PPS GAL RE 0012962 Remington Arms Co., Inc.

Product Service

Legal Case #:5330

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
213010	12/7/2010	12/8/2010	12/8/2010				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	8195 Gander Way	Roanoke	VA	24019		W 540-352-3658

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fires on bolt closing Concern:1008 Fired on Bolt Closing			
C				

12/19/10 Per note with rifle, fires when bolt closes, recall?cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/270 WIN	27408	71074564	WW	8/19/2002 8:11:32 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	WAL-MART DC 6003R-REGULAR	SCOPE,RINGS,BASE	U

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, check over, clean, test at no charge						

Repair/Replacement Cost	Repair/Replacement Date
42.00	12/19/2010

12/19/10 Per Ilion, could not duplicate concern. Trig assm is functioning as designed. Check over, clean and test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/8/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	SCOPE LOOSE ON BASE
Barrel	Description		22" 270 WIN
	Date Code		WW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

BARBER - Kinzer PPS GAL RE 0012963

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	Other Remington	

**GANDERTMMTN.**

5330

Service Request
Service Order # 188122"
ww8/0:
4.5#**SHIPPED TO VENDOR/STORE:**remington arms inc
14 hoefler ave

Ilion, NY 13357

Attn: service

Date Shipped: 11/23/2010

Phone: (315) 895-3200

RETURN SHIP TO:Gander Mountain, FFL# 1-54-023-01-1B-04767
Attn: Gun Parts Dept.
8195 Gander Way
Roanoke, VA 24019**FIREARM INFORMATION:**

Manufacturer: Remington Arms Co Inc.

Model: 770

Type: Rifle

Cal/Ga.: 270

Serial Number: 71074564

Cased?: ☐**DESCRIPTION OF ITEM RETURNED:**

remington 770

REASON FOR RETURN:

fires when bolt closes recall?

ATTENTION VENDOR

Please contact me with any questions or concerns.

Edward Neblett**(540) 362-3658****BILLING INFORMATION:**

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESSForward all invoices to: **Gander Mountain**
Attn: Cindy Kilbride
180 E. Fifth Street Suite 1300
St. Paul, MN 55101could not duplicate concern
T.A. is functioning as designed
checked over, clean & test fire
AT M/C

#230145

(scope is loose)
BARBER - Kinzer PPS GAL RE 0012964

Serial Number:

71074564

Model: 710



RE00213010

RECEIVED
DEC 10 2010

BY: _____

Gunsmith SO# 1881

GM#343 - Roanoke
 8195 Gander Way
 Roanoke, VA 24019
 (540) 362-3658
 Gunsmith: EDWARD NEBLETT

*** Customer Copy ***

CUSTOMER INFORMATION:	
Home #: (434) 546-5421	Day #:
Name: Marr, Debra	
Address: 10085 Rockford School Rd.	
Gretna, VA 245573446	

DATES:	
Acquired:	11/12/2010
Apx Comp:	
Completed:	
Cust. Called:	
Disposed:	

FIREARM INFORMATION:			
Manufacturer: Remington Arms Co Inc.	Type: Rifle	Serial Number: 71074564	
Model: 770	Cal/Ga.: 270	Firearm Value: \$0.00	Cased?: ☐

Description: Reminton 770 package Condition: good

Service Description: Customer wants the recall checked out on this firearm.

LABOR		
UPC	Description	Amount
Labor Sub Total:		

Labor Notes:

PARTS		
UPC	Description	Amount
Parts Sub Total:		

Parts Notes:

* Estimate Only * Customer must pick up their own Firearm	TOTALS
	Labor Sub Total:
	+ Parts Sub Total:
	Total:
	- Deposit Amount:
Amount Due:	

*** Does not include Sales Tax ***

The Child Safety Lock Act of 2005 states "it is unlawful for a dealer to sell, deliver, or transfer any handgun to any person, other than another licensee, unless the transferee (buyer) is provided with a secure gun storage or safety device for that handgun." Gander Mtn. will be providing trigger locks to all transferee's (buyer's) for a nominal fee. Transferee's may also supply their own secure gun storage or safety device.

SIGNATURE

DATE





