

BARBER - Kinzer PPS GAL RE 0012970

Remington Arms Co., Inc.

Product Service

Legal Case #:5237

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
211883	11/30/2010	11/30/2010	11/30/2010				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	13975 Hall Rd	Shelby Twp	MI	48315		W 586-247-9900
Incident		Gerarld	Grzadzinski	6651 Guidford Dr	Shelby Twsp	MI	48316		H 586-246-4969

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S FSR	Concern:1008	Fired on Bolt Closing	Unknown	
C				

12/12/10 Per note with rifle, issue with firearm discharging when bolt was closed once recently. Shells double fed once as well. Scoring issues on shells coming out of magazine.cm No parts available for 710, will replace the rifle with a 770 of the same caliber fls.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/7mm Rem Ma	27412	71305275	PA	6/5/2006 11:26:50 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

Was repaired 11/2007

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, no parts available, replace with 770 at no charge						
Repair/Replacement Cost	Repair/Replacement Date					
165.00	12/12/2010					

12/12/10 Per Ilion, no parts available, order Model 770 7mm Rem Mag in exchange at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		supry
	Exam Date		11/30/2010
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4038	Could Not Duplicate Concern	Adjusted outsid of factory
Barrel	Description		24 inch Model 710 7mm Rem Mag caliber
	Date Code		PA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

BARBER - Kinzer PPS GAL RE 0012971			
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	Model 710	
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	
	Notch	Slightly Worn; Functioning	
	Trigger	Condition	Abused; Functioning
		---Select---	
		5.5 lbs	
		True	
Pull		set screw positions adjusted outside the factory	
Altered			
Sub-Assembly		Other Remington	



Service Request

Service Order # 6906

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00726
14 Hoefler Ave

Ilion, NY 13357
Attn: Service Dept

Date Shipped: 11/17/2010 Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 4-38-099-01-7B-02240
Attn: Gun Parts Dept.
13975 Hall Road
Shelby Twp, MI 48315

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 710

Type: Rifle
Cal/Ga.: 7mm Rem Ma

Serial Number: 71305275
Cased?:

DESCRIPTION OF ITEM RETURNED:

Bolt action rifle w/ magazine

REASON FOR RETURN:

Issue with firearm discharging when bolt was closed once recently. Shells double fed once as well. Customer is having scoring issues on shells coming out of magazine, and has tried another magazine but did not remedy issue.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Randal Stroud
(586) 247-9900

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain Company**
Attn: Cindy Kilbride
180 E. Fifth Street Suite 1300
St. Paul, MN 55104

*No parts Available
Order m/770 7mm Rem Mag
in exchange at N/C.
FRED 11/30/10*

Serial Number: **71305275**

Model: **710**



0500211883



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St. Paul, MN 55101

Serial Number: **71305275**

Model: **710**



RE00211883
BARBER - Kinzer PPS GAL RE 0012975

Small text at the top of the shipping label, including a small logo and fine print.

From:
Receiving Lead
Gander Mountain Company
13975 Hall Road

Ship Date: 19NOV10
ActWgt: 9.0 LB
CAD: 101906461/INET3090

UTICA, MI 48315
(810) 247-9900

TO Repair Ctr.
Remington Repair

(800) 243-9700

MS

FedEx
Ground

14 HOEFLER AVE

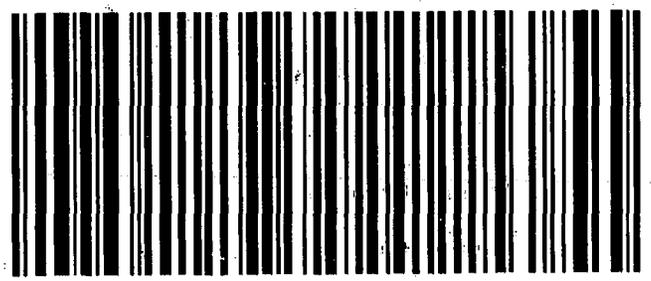
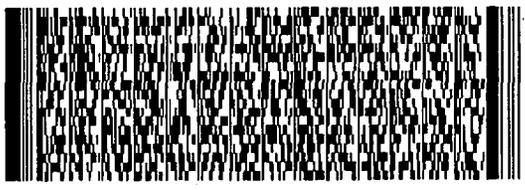
ILION, NY 13357

(US)



Ref: 71305275
INV:
PO:

Dept:



(9612015) 0541313 15002074
DIRECT SIGN

GND
Prepaid

Number:
71305275

Model: 710



DE00211882

BARBER - Kinzer PPS GAL RE 0012976

BARBER - Kinzer PPS GAL RE 0012976

PS 14864