

BARBER - Kinzer PPS GAL RE 0013184

Remington Arms Co., Inc.
Product Service
Legal Case #:4636

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
198348	7/8/2010	7/9/2010	7/9/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bi Mart	*	Bi Mart	4310 Hwy 101	Florence	OR	97439		W n/a
Incident		Logan	Warrick						C 541-999-5939

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1020	Fired on Bolt Opening	Unknown	
C	Fired when bolt was opened			

Dealer reported - When trigger was pulled there was a light click. When bolt was opened the rifle discharged. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/30-06 SPR	85633	71535300	PD	6/22/2009 2:54:11 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BI-MART #711	SCOPE,RINGS,BASE	U			

CONCERN:WHEN BOLT LIFTED,RIFLE DISCHARGED HAPPENED 3 TIMES

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ n/c - warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$63.74	7/13/2010				

7/13/10: Per Ilion - Could not duplicate concern. Check over, replace TPA to restore confidence in rifle. Function test & safety check @ n/c - warranty. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/9/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 30-06 SPR
	Date Code		PD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4636&Type=Case>

7/13/2010

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	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	SOME LIGHT RUSTING
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4.5#
	Altered	False	HAS EXCESSIVE CREEP
	Sub-Assembly	Other Remington	

RECEIVED
JUL 13 2010

BY:-----

BARBER - Kinzer PPS GAL RE 0013187

BI-MART
From: Northwest Membership Discount Stores

4636

64404 Z614857

2211
PD666
4.5#

This Entire Number Must Appear ON ALL
Packages, Packing Lists, Invoices, etc.

- ☐ Debit Memo
☐ Merchandise Returned To Vendor
☐ Invoice

DATE: 6-10-10

PREPARED BY: [Signature]

APPROVED BY: [Signature]

CODE TO ACCOUNT #:

4310 Hwy 101
Florence, OR 97439

BILL TO: Remington Arms

ADDRESS:

CITY: STATE: ZIP:

SHIP TO: Remington Arms

ADDRESS: 14 Hether Ave.

CITY: ILION STATE: NY ZIP: 13357

BI-MART P.O. Number		Vendor Invoice Number		Vendor Invoice Date		Carrier-Returned By		B / L Number		☐ Prepaid—Add ☐ Collect ☐ Prepaid	
Vendor Number		Return Authorization Number		Key Rec. Number		Carton Count		Buyer		Date.	
SKU #	Model	Description					Qty	Unit	Unit Cost		Amount
477-575	770	30/06 BOLT					1				N/C
		WARRANTY/REPAIR									
		502# 71535300									

18659 THE BI-MART CO. STORE LOCATION 6444

CUSTOMER NAME Logan Warrick

ADDRESS 5763 Canary Rd - 97493 PHONE NUMBER (541) 994-5939

DESCRIPTION OF MERCHANDISE Remington 30-06 w/ Bushnell Scope SYN

MODEL NUMBER 770 COLOR SYN/BLK DATE 6/10/2010

FULL DESCRIPTION OF DEFECT When trigger is pulled you hear a light click. When Bolt was lifted the Rifle Discharged. Happened 3 times.

502# 71535300

CHARGE N/C WHERE SENT REMINGTON

DATE SENT IN DATE RETURNED RECEIVED BY

CUSTOMER SIGNATURE [Signature]

TOTAL
ock ☐ Shipping Error

REPAIR TAG

could not duplicate concern.
check over, replace TPA to restore
confidence in rifle. Function test
& safety check. N/C
this amount will be deducted from your next invoice.
WARRANTY

Serial Number: 71535300

Model: 770



RF00198348

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